LinuxOnCall - Ongoing Support Contract Request Form

Thank you for choosing LinuxOnCall for your ongoing Linux support needs.

Please complete the form below to request a support contract tailored to your environment and preferred duration.

Contact Information:

- Full Name:

- Company Name:

- Email Address:

- Phone Number:

Environment Overview:

- Number of Linux servers:

- Operating systems/distributions used (e.g., Ubuntu, RHEL, CentOS, Debian):

- Are any Solaris systems included? If yes, please specify:

- Hosting type (e.g., On-premises, Cloud, Hybrid):

- Any critical applications/services we should be aware of?

Support Requirements:

- Preferred support hours (e.g., business hours, extended hours, weekends):

- Desired contract duration (e.g., 6 months, 12 months):

- Level of urgency (how quickly do you expect responses to critical issues?):

- Any compliance or security requirements?

Additional Services Requested (check all that apply):

- [ ] Regular patching and updates

- [ ] Monitoring setup and response

- [ ] Backup configuration and testing

- [ ] Performance tuning

- [ ] Firewall/security setup and review

- [ ] Documentation and system audits

- [ ] Other (please describe):

Preferred Start Date:

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Additional Notes or Special Requirements:

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Once completed, please send this form through the Contact Us page at linuxoncall.com.

Our team will review your request and respond with a custom quote and service agreement based on the contract length and scope.

Thank you,

LinuxOnCall Support Team