



Oak Hill Counseling and Wellness
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Teletherapy Agreement

As the situation with the Coronavirus (COVID-19) has evolved, we want to assure you that we are committed to your health and safety. As such, we will be having all therapy sessions online for the time being on a HIPAA compliant platform.

Currently it appears that Blue Cross, Harvard Pilgrim and United Healthcare are all covering telehealth sessions at this time due to the current situation in our country but if you have specific questions about your policy, we urge you to call and confirm benefits as you will be responsible for any costs not covered by your insurance company.

1. I understand that the healthcare provider will be at a different location from me and that my personal information will be communicated via HIPAA compliant video chat.
2. I understand that there are potential risks to utilizing this technology and am aware that if my session can be discontinued if my provider or I believe the technology is not adequate for the situation.
3. I understand that the limits of confidentiality remain, as well as mandated reporting laws.
4. I understand that telehealth services are intended to be used adjunctively with in-person services whenever viable and they do not replace in-home services.
5. I agree to not record, save, publish, disseminate, or electronically transmit any data, images, video, audio, and/or any other aspect of this service.
6. I understand that I am responsible for securing a quiet, comfortable and private space suitable for Teletherapy services. I am also responsible for supplying sufficient technological resources to participate.
7. I understand that the OHCW cancellation and no-show policy applies to Teletherapy services.
8. I understand that violating these policies may be grounds for termination of care.

I have read the statements above, understand the guidelines, and agree to them completely in my consent for services for myself or my child.

Patient name (please print)

Date

Signature of adult patient or parent

Date