

LADYSHORE GRANGE WHAT TO BRING GUIDANCE

Compulsory

- Completed all admission documentation
- Vaccination card
- Special diet food if applicable (portioned or with scoop)
- Medications if applicable (see further guidance)
- All dogs are required by law to wear a collar and identification tag. We can provide tags if required
- Only one person will be allowed on site for drop off and collection. These precautions will help us to minimise any contamination risks and reduce stress caused by unfamiliar faces to other animals.

Optional (*we provide beds, bowls, standard food/treats & bedding*)

- Bedding
- Personal item (t-shirt - something smelling of home)
- Special toy(s)
- Any optional items should be limited to 4

Further Information:

Vaccination Card

The main item you need to bring with you is your pet's vaccination card. Without this we are unable to accept your pet for boarding. If you have misplaced your vaccination card your vet should be able to provide you with a duplicate copy. Please contact your vet for further information.

We do not require the canine influenza (kennel cough) vaccination unless your dog is taking part in social play but do recommend having it (please see further guidance). If you decide to have this done, please be aware that we cannot accept a dog if they have had this in the 3 weeks prior to boarding. Any dog that has had the vaccine within the 3 weeks will be refused entry into the kennels.

Once we have updated your vaccination details onto our system, we will not need to see the card again until your dog has had a new set of vaccinations.

Medication

If your pet has any medication, please bring it with you when you drop your dog off. All details regarding the medication must be written on our medication form available on website.

Please note that all medication must come with the original medication packaging with the veterinary label attached. If you plan to use a pill box, please also bring the original packaging.

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Special dietary food

We provide a complete dry food and chubb/canned meat for all pets boarding. If your pet has any dietary requirement or you wish for them to remain on their usual food, you must provide this for their stay.

We have a fridge and a freezer in our kennels kitchen, please make us aware prior to arrival if you need to use these facilities for your pet's food so we can ensure we have enough room to fit it in.

We ask that all food provided by you is split into daily portions.

Dog Bed/Bedding (Optional)

We provide a raised mesh trampoline bed for all dogs that stay with us. Many customers like to bring blankets/bedding to go on top of the beds. If you would prefer to replace our bed with their bed from home, you can bring this with you for their stay. These are left at owners' risk and cannot guaranteed to not get soiled or destroyed.

Treats (Optional)

We give all pets treats throughout the day (unless you don't want us to). Some pets have set routines with treats when they are at home, if you would like us to continue this whilst your pets is with us please bring treats with you.

Toys (Optional)

We have toys for all pets to play with out in our dog run and cat pens, but we also recommend bringing toys in for your dog to have in their kennel during their stay. Having something that reminds them of home can help them settle in.

What not to Bring

Bowls

We have bowls in various sizes to hold food and water for all pets staying with us. To ensure we do not mix your bowls with ours, we ask all customer not to bring pets bowls with you. We also have a range of adjustable bowl stands if required.

Leads

We have plenty of leads in our kennels, we ask all leads that are brought with you are taken home rather than left with us during their stay or they will be placed in a box for you when you come to collect your dog.

