

## ***COVID-19 Protocol***

Carolina High Flight operations are set to resume Sept. 18, 2020 for weekend flights only.

We will book flights for Friday PM – Saturday AM and PM and Sunday PM. Please remember, flights are weather dependent. If it is not safe, we don't fly.

When you meet the pilot and crew at the designated meeting place, all persons will remain outside in the fresh air. (We normally meet at the Marathon/Grille on the Hill at Exit 325 just off I-40.)

The Carolina High Crew will make every effort and do our part to protect our passengers and create an environment for a positive experience.

Temperatures will be taken with a touchless thermometer.

Each passenger, crew member and pilot will be required to complete a questionnaire with questions similar to those asked when visiting a doctor's office. There will be mask and social distancing requirements from the time we meet until after the post-flight celebration at the original meeting site.

*We ask that you bring your own mask.*

Hand Sanitizer will be available at any time.

All contact areas of the van and basket will be sanitized between flights.

The pilot will be a new friend: however, all fellow passengers on the flight will be of your choosing.

We hope you enjoy your flight.

Your Flight Crew

Carolina High Hot Air Balloon Company, LLC