

Privacy Policy

Clear Path Biohazard Specialists Cleaning

Last Updated: June 2026

Introduction

Clear Path Biohazard Specialists Cleaning ("we", "our", "us") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website, contact us, or use our services.

We comply with the UK General Data Protection Regulation (UK GDPR), the Data Protection Act 2018, and other applicable privacy laws.

Information We Collect

We may collect and process the following information:

Information You Provide

- Name
- Email address
- Telephone number
- Property address
- Details relating to your enquiry or cleaning requirements
- Any information you voluntarily provide when contacting us

Information Collected Automatically

When you visit our website, we may collect:

- IP address
- Browser type and version
- Device information
- Pages visited
- Time spent on pages
- Website usage data through cookies and analytics tools

How We Use Your Information

We use your information to:

- Respond to enquiries and requests
- Provide quotations and services
- Arrange appointments and site visits
- Process payments where applicable
- Improve our website and services
- Maintain records of completed work

- Comply with legal obligations

Special Category Data

Due to the nature of our services, some enquiries may involve sensitive information relating to trauma incidents, biohazards, hoarding situations, or property conditions.

We treat all information with strict confidentiality and only process such information where necessary to provide our services.

Sharing Your Information

We do not sell, rent, or trade personal information.

We may share information with:

- Trusted contractors working on our behalf
- Payment processing providers
- Website hosting providers
- Legal or regulatory authorities where required by law
- Insurance providers when necessary

All third parties are required to maintain appropriate security measures and confidentiality.

Data Retention

We retain personal information only for as long as necessary to:

- Provide services
- Maintain business records
- Meet legal, accounting, or regulatory requirements

When information is no longer required, it will be securely deleted or anonymised.

Data Security

We implement appropriate technical and organisational measures to protect your information from:

- Unauthorised access
- Loss
- Misuse
- Alteration
- Disclosure

While we strive to protect your data, no online transmission can be guaranteed as completely secure.

Cookies

Our website may use cookies to improve functionality and analyse website performance.

Cookies help us:

- Understand website traffic
- Improve user experience
- Remember user preferences

You can control or disable cookies through your browser settings.

Your Rights

Under UK data protection laws, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion of your data
- Restrict processing
- Object to processing
- Request data portability
- Withdraw consent where applicable

To exercise any of these rights, please contact us using the details below.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

Children's Privacy

Our services are not directed toward children under 18 years of age. We do not knowingly collect information from children.

Contact Us

If you have any questions about this Privacy Policy or how we handle your personal information, please contact:

Clear Path Biohazard Specialists Cleaning

Email: support@clearpathbio.co.uk

Complaints

If you believe your personal information has been handled improperly, you have the right to lodge a complaint with the Information Commissioner's Office (ICO).

The ICO can be contacted at:

Website: ico.org.uk

Telephone: 0303 123 1113

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.