

SMC Newsletter

March 2021

From the Executive Director, Anne Faul



2021: Recovery and Reconnection

2021 is off to a fantastic start at Smith Medical Clinic. Working with local hospital systems, Smith Medical Clinic volunteers were fortunate to receive COVID-19 vaccinations beginning in January. As a result, we've seen a steady stream of returning volunteers, including providers, nurses, and administrative folks. With their help, patient care hours increased by nearly 18% in January. And the volunteers are here just in time to help with the 20% increase in patient visits.

Out of 577 patients treated since the first of the year, over 90% were seen for chronic disease management. While that may not sound like good news at first, we know that conditions such as diabetes and high blood pressure require regular monitoring to prevent the disorders from progressing to life-threatening levels. We also know that the relationship between poverty and poor health is strikingly evident in the United States. Patients living below the federal poverty level (\$2,208/month for a family of 4) have a shorter life expectancy and higher incidence of chronic disease than those with higher incomes.

As always, we are grateful to our donors and supporters for understanding that an accessible medical home and chronic disease management is essential to improving our patient's health outcomes. Not only that, but well-managed chronic diseases greatly reduces the need for costly emergency room visits— definitely a win-win for all.

And speaking of win-win, Smith Medical Clinic is registered and approved to administer COVID-19 vaccines! We will provide vaccination for our patient base AND the general public whenever our clinic is "activated" by DHEC – which we think will happen closer to June/July.

We look forward to helping our community return to normal. As our volunteers and staff continue to work selflessly to provide care to our patients, we have been overwhelmed by the support from donors, local businesses and organizations, schools, churches, and supporters from all walks of life who see Smith Medical Clinic as a vital member of the community. Your donations, whether they were financial, personal protective equipment, supplies, or meals were a daily reminder of the generosity inherent in this community.

Thank you for your support.

From the Board of Directors

One of the joys of my work with Smith Medical Clinic is to hear the amazing stories of healing and hope that happen every day. We simply could not do this important work without you, our compassionate and generous donors! Thank you! Thank you!

And there is always more to do to take care of our most vulnerable neighbors. I am very excited to share our 2021 strategic plan with you and highlight a few of the many accomplishments achieved under our 2015-2020 strategic plan.

Looking back over a few of the accomplishments of the past 5 years:

- Increased patient visits by 50% serving 2100 patient in more than 8,000 visits per year (pre-COVID numbers).
- Increased our volunteer corps by 11%.
- Expanded diabetes education and orthopedics.
- Added specialty health services including pulmonology, neurology, gastroenterology, hearing testing.
- Developed a successful wellness program with the Georgetown YMCA.
- Built a new, debt-free facility in Pawleys Island, and opened a Georgetown location through collaboration with Tidelands Health.
- Established a regular community health rotation for MUSC/Tidelands medical residents, bringing residents and their supervising physicians to the clinic one day a week.
- Creatively adapted to serving patients during COVID, through telehealth and outgoing nursing calls to vulnerable patients.
- Implemented new electronic medical records and volunteer management software.
- Established a highly successful "grassroots" Ambassadors Program of over 300 community members dedicated to helping spread the word about SMC to ensure no one in our community goes without medical care.

Most importantly, the Smith Clinic helped to change and improve people's lives. Patients were able to return to work because their vision was corrected. Women's lives were saved because cervical cancer or breast cancer was diagnosed early and treated. Patients were able to bring their diabetes under control and make fewer trips to the emergency room. And the list goes on...

Board of Directors, Cont.

So, what we intend to do for our community over the next three to five years? After a careful consideration of the health care and economic environment, the Board of Directors is focused on four critical strategic areas.

- 1. Get Well. Stay Well: Focus on early disease detection and improving patient outcomes in key disease areas.
- 2. The People to Flourish: Strengthen the volunteer-powered model; create options to deal with the shortage of professional providers; increase diversity throughout the organization.
- 3. The Finances to Sustain and Grow: Develop a diverse funding strategy that supports and sustains the ongoing operations of the clinic and provides additional capital for continued growth.
- 4. The Facilities, Processes and Technology to Serve: Optimize current facilities and operations to meet current & future needs; improve the use of Telehealth and external partner programs; evaluate space requirements and usage; monitor growth/health trends in the patient population and measure against organizational capacity.

As we all know, none of our goals could be accomplished without our dedicated volunteers and staff, with Anne Faul leading the way. Their hard work, passion, and commitment is what makes all our success possible. Thank you, donors, volunteers, and staff, for positively changing the lives of our patients!

With Deep Appreciation,
Nancy Laprade
SMC Board Chair



In Memory of Anita Baker

Barbara Morton, RN has volunteered as a nurse at Smith Clinic for 7 years. Recently, we sat down to talk about her decision to dedicate her service hours to the memory of a good friend.

Barbara, I was so sorry to learn of Anita Baker's passing. She was such a great friend to Smith Clinic and to you. To honor her, you are dedicating all your volunteer hours, past, present, and future to Anita's memory. Can you tell me more about your decision to honor your friend in this way?

"Anita's recent passing after a brave 5-month battle with pancreatic cancer devastated me. She was the most compassionate, intelligent, kindest person I've ever known, and I knew I wanted to do something special to honor her memory.

"We met in 2015 when we attended the same book club. We hit it off immediately and I ended up being the first associate she added to her geriatric care management company, AGB and Associates, Inc. We would meet often to discuss our cases, and, over the years, we became very close friends. Anita was very involved throughout our community and helped so many people through her company and her own community service. She was especially interested in my volunteer work with Smith Medical Clinic and loved to get updates from me on what was happening at the clinic."

What is it about your work at SMC that make designating your service hours a particularly fitting way to honor Anita?

"First and foremost, we were both nurses with a great deal of pride in our profession and in how we took care of patients. Secondly, we were both involved with taking care of vulnerable people. In Anita's case, it was people who were getting older who needed help to coordinate their health care. In my case, it's the uninsured patients at Smith Clinic that often need help with multiple aspects of their lives."

SMC volunteers are heroes for donating their time and talent to help others. You found a way to honor your own hero.

"I will always miss my friend. Her passing is a huge loss to her family and to this community. It comforts me to continue her legacy of caring in this community through my work at Smith Medical Clinic."

Thank you, Barbara, for sharing your story at such a difficult time.



Dorothy Anita Gamble Baker of North Litchfield died Jan. 25 after a five-month battle with pancreatic cancer. She was 72.

She was born March 1, 1948, at Toumey Hospital in Sumter, the first child of William Goodman Gamble and Dorothy Dennis Gamble.

Known as Anita, she was a pioneer in the nursing profession. A graduate of the inaugural class of four-year nurses at the Medical University of South Carolina School of Nursing in 1970, her first job was as a registered nurse in the U.S. Army hospital in Nuremberg, Germany, where her husband, Laurin M. "Larry" Baker, was stationed with the Army.

Upon her return to Pawleys Island in 2014, Mrs. Baker started AGB and Associates, the first private geriatric care management company in the area. It continues to serve clients in Georgetown and Horry counties.

In addition to her husband of 51 years, Larry, she is survived by two children, Jennifer Baker Reid of Arlington, Va., and William Ryan Baker (Joy) of Bakersville, N.C.; and three grandchildren, John Ryan Reid of Arlington and Eva and Robin Baker of Bakersville.

Sustaining Patient Partners

Mike and Elizabeth Calabrese **Steve and Brenda Chapman** Jason and Trava Hendrix The Huffman Family

Fred Leuthauser and Kathleen Hughes Theo and Janet Krapels **Roger Lippincott**

Dr. Michael Malone Chad and Autumn O'Brien Harold and Claudia Stowe

Champion Patient Partners

James Barrow Mustard Seed Trust

Charter Patient Partners

Chris Arnold

The Jackson Family

Waccamaw Community Foundation Keith Bird and Nancy Laprade Cohen Family Foundation Trust

Perry and Lisa Collins

Janice Coward

Allen and Janet Duncan

John and Anne Faul

Mike and Carol Finley

George and Ruth Baxter Foundation

Georgetown High School National Honor

Society

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Dick and JoAnn Haney

Deb Harris

Bruce and Gail Jacobs

Jan Jones

Barry and Jill Lieberman Delvin and Ellie Litman

Wilson and Patricia Lowery

Dr. Morgan Lowry

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James and Sherbourne McGrath

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Teresa Nolan

Denise Patrick

Michael and Jeanne Quinn

Bob and Jean Reinke

Gayle Resetar

Dick and Carolyn Riley Robert and Susan Ruark

Rick and Laurie Russell

Esther Sharp

Darrell and Patricia Steagall

David and Carol Streeter Tom and Susie Swatzel

Jody and Anne Tamsberg

Vandy Foundation

Waccamaw Neck Lions Club Richard and Amy Webb

Doug and Trish Wimsatt

In Loving Memory of

Abraham Nelson

Alfred Adams

Alma Goehres

Amelia Arthur McFaddin

Anita Baker

Annette Sweeney

Bill Boone

Bill Perry

Brandon Vaughn Madden

Calvin and Mary Jane Hughes

Captain Richard Albright

Carlton and Annie Jones

Cathcart and Nancy Smith

Christy and Josie

Chuck Swenson

Cliff Smith

David Charles May

Dean Player

Doug Reid

Dr. Ed Vaden

Dr. Putt Pryor

Eleanor Laprade

George Vickery

Gerry Kenyon

John Erman

John Robinson

Joyce Todd

Kimberly Hampton

Leonard Zelinsky

Marion Rogers Coxe, Jessie Coggeshall

Rogers, Mary Rogers Field, and Bachman

Smith, III

Mary Lee Moore

Melvin Green Nauss

Michael Coward

Michael Walters

Nancy Braman

Neil Gallagher

Paul Noble

Robert Wrigglesworth

Rosellen Wimsatt

Tom Charleson

Tootie Baroody

William Thomas Conroy

Mildred Mclaurin

Tinker Rybolt

Faith-Based Patient Partners

Belin Joy Class

Georgetown Presbyterian Church Grace Circle, Belin United Methodist

Holy Cross Faith Memorial Episcoal Church Pawleys Island Presbyterian Church

Precious Blood Of Christ Church

St. Mary Our Lady Of Ransom Catholic Church

St. Paul's Waccamaw United Methodist Church

Family Patient Partners

Paul and Jackie Amthauer

Evelyn Bowler

Eric Braman

Charlie and Sally Brodhead

Harvey and Kathy Brown Frances Close

J.E. Cornwell

Nelson and Mary Crichton

Lucille Jones and Julia Cripps

Carl and Marcia Falk, Jr.

Carl & Lois Fisher

Georgetown County School District

Wayne and Barbara Hinman

Oma Hodges

Dayne Holleman

Neal and Paula Holmes

Buddy Lindsay

Bob & Cindy LoCasale

Luke and Gayle McCain

Frank and Sybil McLaurin

Lee and Anna Milling

Richard and Sandra Moore

H & N Morgan Foundation

Kevin and Linda O'Connor

Bob and Jean Oliver

Harry & Stephanie Oxner

John and Rosemary Plesha

Linda Rav Robert and Elizabeth Rieker

Jackson and Melissa Roper

Donald and Janel Rowland

Harold and Eva Scharfstein

Richard and Cathy Scott

Dale and Angie Short

Springsteen Foundation

Patrick Stowe John Tindale

Edwin and Elizabeth Vaden

H. and Carey Weathers

Susan Webb

William Gilfillin Foundation

Business Patient Partners

Anderson Brothers Bank

Creative Landscapes, Inc.

Custom Home Decorating (CHD)

FASTSIGNS Of Myrtle Beach Fragasso Financial Advisors

Paragon Custom Construction

Satterfield Interior Design South State Bank

Whitmire Fine Jewelry

Waccamaw Helpers

Annual Patient Partners

Darlene Adams

John and Scott Adams

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Glynn and Nan Alexander Bruce and Kathy Allan

Dawn Anderson

Steven and Celeste Bailey Bruce & Betsy Bailey Paul and Alicia Barnes

Caldwell Barron

John and Barbara Bartha

Suzi Bateman Ed and Dawn Bell Wendy Belser

Larry and Joan Bertolucci

Mike Bivona

Douglas and Margret Bloom Blum Shapiro Foundation

Pat Blunda

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Jean Cross

George Cunningham and Dorothy Faul

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Daryll Degraaf and Lavonne Wieringa

Sloan Derrick

Rusty and Sloan Derrick Tucker and Kimmie Dieter Jonathan and Margaret Dieter Dennis Donat and Pam Hays

Mark Doran

Darrel and Joan Dore

Richard and Caroline Drummond

Anne Duncan Suzanne Edkins

Thomas and Linda Edwards Doug and Eve Eggiman Scott and Sheila Ellison

Harriett Enzor

George and Meg Fahs Joseph and Sandra Fee Philip and Meg Filiatrault David Fink

Patrick and Tracie Fisher Richard and Vicki Flathers

Ingrid Flewelling Steven and Ann Gailar

Elizabeth Gallo

Walter and Winnie George

Karen Glendinning

Gilbert and Nancy Goldsmith

Carolyn Gonyea

Emerson and Jane Gower

Vicki Grant

Kenneth and Joy Griffith Lance and Patty Griffith

John and Evon Grosskortenhaus

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Gerry and Linda Harmon

Robert Harper Suzanne Harris

Frank And Nancy Hawkins Clarke and Ginny Hayes

Mary Haynes

Rip and Maggie Head Debbie Heller

Jeffrey and Michele Herwig

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Cissy Murdaugh

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Joan Noble

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Janet Orosz

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Herman and Sally Overcash Marion and Janet Parsons

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Carolyn Perry

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Sean and Lisa Phelan

Cynthia Phillips Elisabeth Philo

Christine Pikaart

Butch and Laurie Porter Kevin and Mary Prince

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Tom Riley

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William and Christine Thompson

Michael and Celie Travis

Sharon Valentine

Russell and Stephanie Vedder

Susan Wallace Jill Waring

Olin and Linda Warren Kevin Washington Bruce and Holly Watts

Dina Wells
Jim and Rita Whalen
Dale and Babs White

Benton and Elisabeth Williamson

Dale and Mary Witt

Payton and Angela Worley Phyllis Wrigglesworth Owen and Dawn Wright John and Suzette Wright



Kelly's Story

Kelly, a hairdresser at Transformations and Massage in Pawleys Island, and mother of two small children, has been suffering from chronic hip pain for the last three years. Without health insurance she had been trying to just suffer through it. When it became too painful to stand, she would sometimes go to Doctor's Care, where they would give her steroids and a huge bill.

When she first heard about Smith Medical Clinic she thought we only treated minor illnesses. She came to an appointment for a different medical reason, but mentioned the pain she was having and had been having for a long time. Her provider told her we

had a physical therapist that she could see right here at the clinic and got her set up with an appointment.

During her first visit, our physical therapist said she knew she could help her with some anti-inflammatory medication and some area-specific exercises. Following this routine, she has seen major improvement in a short period of time.

Kelly says this has changed her life. Her pain is almost nonexistent already and has made being on her feet all day for work much more tolerable. Pain can affect all aspects of your life, and just make you exhausted all of the time. She is so happy to not be in pain any longer. Kelly said, "I'm so grateful to Smith Medical Clinic and their providers for improving my quality of life!"



Palmetto Giving Day is May 4-5th, 2021!

This is our annual 36-hour Online-Giving Extravaganza!

Visit https://www.palmettogivingday.org/organizations/smith-medical-clinic for more info



Smith Medical Clinic is in real need of the following Volunteer Specialty Providers:

- Gynecologists
- Dermatologists
- Rheumatologists

Hours are flexible, and we will be happy to accommodate you with whatever time or day that you would have available. Even a few hours a month would be a huge help! We provide medical malpractice insurance at no cost to you, however you do need to have a current license to practice in order to volunteer.

We are also in need of volunteer nurses.

Again, hours are very flexible, and we will provide medical malpractice insurance for you, as well. Volunteer nurses take vital signs and chief complaints for patients prior to seeing their provider. Nurses do not need to have a current license to volunteer with us.

SMC has been following CDC guidelines since the beginning of the COVID-19 outbreak. All patients are screened and temperatures are taken prior to entering the building. We have the following PPE available for all to use:



- N95 and surgical masks
- face shields
- gowns
- gloves
- hand sanitizers
- wipes and cleaning supplies.

In addition, most of our staff and volunteers have been vaccinated

For additional information or questions, please contact Dina Wells by phone at 843-264-0384, or email dwells@smithfreeclinic.org. You can also visit our website at: smithfreeclinic.org

Where Are They Now?: Kristina Rubio

Kristina Rubio served as an AmeriCorps VISTA with Smith Medical Clinic from 2013-2014. As the Marketing and Training Specialist, she was responsible for onboarding new volunteers, running social media, creating and distributing the newsletter, donor relations, and special event planning. Kristina also worked on managing and reapplying for the Susan G. Komen grant. Because there were very few clinic staff at that time, Kristina took on many different tasks during her time as a VISTA.

After her term with Smith Medical Clinic, Kristina attended James Madison University where she received her Master of Education



degree. She then served as the Coordinator of Special Events for the University of Maryland's Stamp Student Union, focusing on tradition-based programming for the more than 30,000 students at the school's College Park campus. This included leading all Homecoming efforts and additional programming to showcase the resources and offices within the Stamp Student Union.

Desiring to return to the west coast, she became the Manager of Strategic Partnerships with the Hispanic Scholarship Fund in her home town of Los Angeles. As part of the Strategic Partnerships team, her primary responsibility was to identify, recruit, and manage partnerships with various constituents to empower Latino students and families with the knowledge and resources to successfully complete a higher education.

Most recently, Kristina served as the Community Development Manager for the San Gabriel Valley with the American Cancer Society. In this role she used her passion of community-building and event management skills to lead 6 different Relay for Life events during the 2020 season. With her various teams totaling 50 volunteers, she was responsible for keeping the mission of, "Living in a World Without Cancer," in the forefront of the current public health crisis.

Kristina is continuing to merge her passions of education and community building as she searches for the next step in her career.

Smith Medical Clinic, Inc.

99 Baskervill Drive Pawleys Island, SC 29585

Dr. Cathcart Smith

Smith Medical Clinic was established in 1985 by Dr. Cathcart Smith and his wife Nancy in an 8-foot wide trailer with office and medical equipment from Dr. Smith's former medical office. Initially, Dr. Smith recruited five retired doctors and a dozen nurses to volunteer at the Clinic. This volunteer model has become a Smith Clinic tradition. Today, over 200 volunteers, aided by a small, part-time staff and financial support from our community, provide complete medical care for over 2,000 low-income, uninsured, Georgetown County residents a year for less than \$250 per patient per year.

"For years, I had suggested to many retirees who had come under my care that they should consider retiring to something rather than from something."

Contact Us

Call for information about our services and volunteer opportunities.

Smith Medical Clinic; 99 Baskervill Drive Pawleys Island, SC 29585

1101 Highmarket Street Georgetown, SC 29440

(843) 237- 2672 www.smithfreeclinic.org

