



EMERGENCY INSTRUCTIONS

HOW TO REQUEST ASSISTANCE

If your loved one passes unexpectedly at home

- CALL 911
- **DO NOT** CALL A FUNERAL HOME.
- CALL THE EMERGENCY HOTLINE

If your loved one is very ill or in hospice

- CONTACT CUSTOMER SUPPORT TO PRE-ARRANGE SERVICES
- AFTER THE PASSING CALL THE EMERGENCY HOTLINE

If your loved one passes in the Hospital

- **DO NOT** CALL A FUNERAL HOME
- CALL THE EMERGENCY HOTLINE

If your loved one passes away in another State or Country

- **DO NOT** CALL A FUNERAL HOME
- CALL THE EMERGENCY HOTLINE OR
- CALL THE INTERNATIONAL LINE (WHASTAPP)

EMERGENCY



877-398-4413



+1-305-877-2665

for international assistance

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