**Presentation at the June 2019 Seminar:**

Mark Grimm of Mark Grimm Communications will be doing a presentation to our group. In an effort to tailor the presentation toward tax collectors, Mark is looking for some feedback to a couple of questions.

**What example of customer service has worked best for you and what is your biggest challenge in that area?**

**What would be the most important thing you need when it comes to advocating for yourself?**

Replies can be emailed to [themarkgrimm@gmail.com](mailto:themarkgrimm@gmail.com)

Please put in subject line that it is in regards to the Tax Receiver’s Seminar and repeat the questions in the text along with your answers.

Mark will also be including some motivational thoughts.