

OLIVIA COGGINS

Decatur, Alabama | 256-303-6539 | oliviacoggins32@gmail.com
www.linkedin.com/in/olivia-coggins-051453377

BIOMEDICAL SCIENCES | HEALTHCARE | SCIENTIFIC OPERATIONS

Biomedical Sciences graduate with a Chemistry minor and experience in pharmacy operations, healthcare communication, scientific and forensic environments, employee training and high-volume customer service. Brings strong accuracy, adaptability, problem solving and relationship-building skills developed across regulated healthcare, scientific and service settings. Open to relocation/travel.

EDUCATION

University of South Alabama | Biomedical Sciences | Chemistry Minor | 2024, Cum Laude

Relevant Studies: Chemistry | Organic Chemistry | Biochemistry | Quantitative Analysis | Pharmacology | Immunology | Genetics & Genomics | Microbiology | Forensic Sciences

EXPERIENCE

PAYLESS PHARMACY — Decatur, AL

Pharmacy Technician | July 2025–Present

- Support a pharmacy processing 300+ prescriptions daily, including medication preparation, patient communication, provider coordination and confidential information.
- Assist daily with medication purchasing, inventory and drug-cost considerations.
- Help troubleshoot workflow and medication-status issues while maintaining accuracy in a regulated healthcare environment.
- Improved inventory visibility following the Parata transition by reorganizing fast-moving medications and introducing an order-date tracking process.
- Trained approximately three pharmacy technicians.

WALT DISNEY WORLD — Kissimmee, FL

Quick Service Cast Member | Trainer | Aug. 2024–May 2025

- Served approximately 400–1,000 guests daily in high-volume resort operations.
- Selected as a Disney Trainer and trained approximately 10–15 Cast Members across three operating areas.
- Built strong skills in customer relations, problem resolution, adaptability and performance under pressure.

DAPHNE POLICE DEPARTMENT — Daphne, AL

CSI Intern | Approximately 60 Hours

- Gained exposure to approximately **20–50 investigations/evidence-processing activities**.
- Learned latent fingerprint, evidence packaging, crime-scene photography and evidence-storage principles.
- Observed forensic laboratory operations, postmortem evidence collection and confidential investigative procedures.

SKILLS & CREDENTIALS

Alabama Licensed Pharmacy Technician | HIPAA Training | Basic Laboratory Safety | PioneerRx | Pharmaceutical Ordering Systems | GC/MS Equipment Exposure | PCR | ELISA | Centrifugation | Microscopy | Pipetting | Microsoft Office | Google Workspace