

Pool and Tennis Rules (REVISIONS November 25th, 2012)

POOL RULES

- The Pool is open from 6 am to dusk
- NO Diving permitted: jumping allowed only from standing position at deep end
- NO Smoking
- No Lifeguard on Duty
- NO Alcohol
- NO Glass containers
- NO Running or rough play
- NO pets allowed in pool area
- RESIDENTS MUST ACCOMPANY GUESTS to the pool. There is a limit of 3 guests per unit.
- CHILDREN UNDER 14 years of age must be supervised by an adult
- Babies must wear swim diapers to reduce contamination
- When you leave the pool, please remove your trash and personal items, and return lounge chairs to where you found them with the backs folded down
- Entrance to the pool house is for maintenance purposes only
- Owners may not make copies of the pool keys or loan out keys to non-residents

GENERAL CONSIDERATIONS WHEN USING THE POOL

The pool is a community facility and owners are asked to be considerate of others when using the pool. To this end, owners are asked to adhere to the following guidelines:

- In general the pool will be reserved for adult swimmers for the periods 6am to 8am and 6pm to 7pm daily.
- Owners bringing children to the pool should be considerate of adults who may want to swim laps, and therefore leave a lane open.
- Owners with older children should ensure they are considerate of younger children using the pool
- The pool is a relatively small space that 59 owners share. So please be considerate of the amount of time you spend in the pool area. If you have been using the pool for one hour or more, and other owners want to use the pool, consider taking a break to share the facility.

TENNIS COURT RULES

- The courts are open from 8am to dusk
- Guests are limited to 3 and must be accompanied by a resident
- Please restrict play to one hour if people are waiting to use the courts

- Proper tennis shoes should be worn at all times
- No activities other than tennis are permitted on the courts
- The basic rules of tennis etiquette apply at Indian Creek
- When you leave the Court, please remove your trash and personal items.
- Be sure to lock the door behind you when you leave the court area.
- No pets allowed inside the tennis courts
- No Alcohol or glass containers

SPECIAL OCCASIONS

If you would like to schedule an occasion to entertain a larger group of guests than is outlined in these Rules, please contact Property Management at least 10 days in advance for approval. (Note that these special requests are intended for larger groups that want to use the pool for special occasions during non-peak hours. Permission will not be granted during high usage hours/days.) If you schedule the pool for a special event, please note that this does not give you exclusive access to the pool during that time period. Other, owners always have access to the pool area.

PROCESS FOR RESOLVING COMPLAINTS REGARDING THE POOL AND TENNIS COURT RULES

Whenever possible, owners should attempt to resolve directly with each other, issues that may arise around usage of the pool and tennis courts. If this is not possible, the following is the procedure for resolving complaints:

Step One: If the Board of Directors receives one complaint from an owner about another owner, the Property Manager will automatically inform said owner via E mail or phone, regarding the complaint.

Step Two: If the Board of Directors receives two or more complaints from a minimum of two different owners about a specific owner, the Property Manager will automatically send a written notification to said owner, regarding the two or more complaints.

Step Three: If the Board of Directors receives three or more complaints from a minimum of three different owners about a specific owner, said owner will be required to either meet with Board of Directors at the next scheduled meeting, or respond in writing. At the meeting the Board of Directors will determine if the owner was in breach of the Pool or Tennis Court rules as alleged in the complaints. If the owner fails to appear at the Board of Directors meeting or does not respond in writing, the Board of Directors will automatically determine that the owner was in breach of the rules. If the owner is determined to have been in breach of the rules, the Board of Directors has the option of suspending the owner's access to the pool and/or tennis courts for up to thirty days.

At any point during this process, the owner who is the subject of the complaints can, if they choose, dispute the substance of the complaints in writing or in person to the Board of Directors. The Board of Directors, will make the final determination as to the validity of any complaint.