



Standard Assumptions for all service order types with Robotic Mowers
02, 2025

January

1. 100% site readiness and safe access
2. All materials delivered in advance to customer location of service
3. Field verified designs
4. Normal working hours of 7am – 5pm
5. Unrestricted and continuous access to property and power
6. Uninterrupted access to Cellular, internet, and/or WiFi
7. Onsite disposal for waste and crating materials
8. 110V provided GFCI protected receptacles for all powered components
9. Signed pre-install checklist by customer, with all conditions met
10. Customer or decision maker present during duration of service appointment
11. Customer or decision maker previously downloaded APP for pairing
12. Marked underground obstructions (all utilities, low voltage, water, etc.) 611 or 811
13. All holes filled
14. Sprinklers turned off in work area
15. Pets, minor children, and other moveable obstructions removed from all work areas

Specifically Excluded:

1. Excess material handling
2. Return or exchange of customer products on their behalf
3. Any off-site transport or custody of customer products
4. Wire crossing or programming wireless to cross public ways
5. High voltage or connective services
6. Inland marine coverage
7. Owner/contractor-controlled insurance programs
8. Material storage or container control/rentals
9. Access control, parking fees, permits, bonds, EPA/RRP, union control and/or fees
10. Protective barriers, hoisting
11. Liquidated damages, certified payrolls
12. Costs or delays caused by other trades, product issues, or customer
13. Any liability for damages to buried utilities or other items not clearly labeled in advance of services
14. Any liability for losses due to owner, other contractor transplants, or improper maintenance after acceptance of work.

Disclaimer: These guidelines cover the average home or location, but every installation is unique, and exceptions may apply.