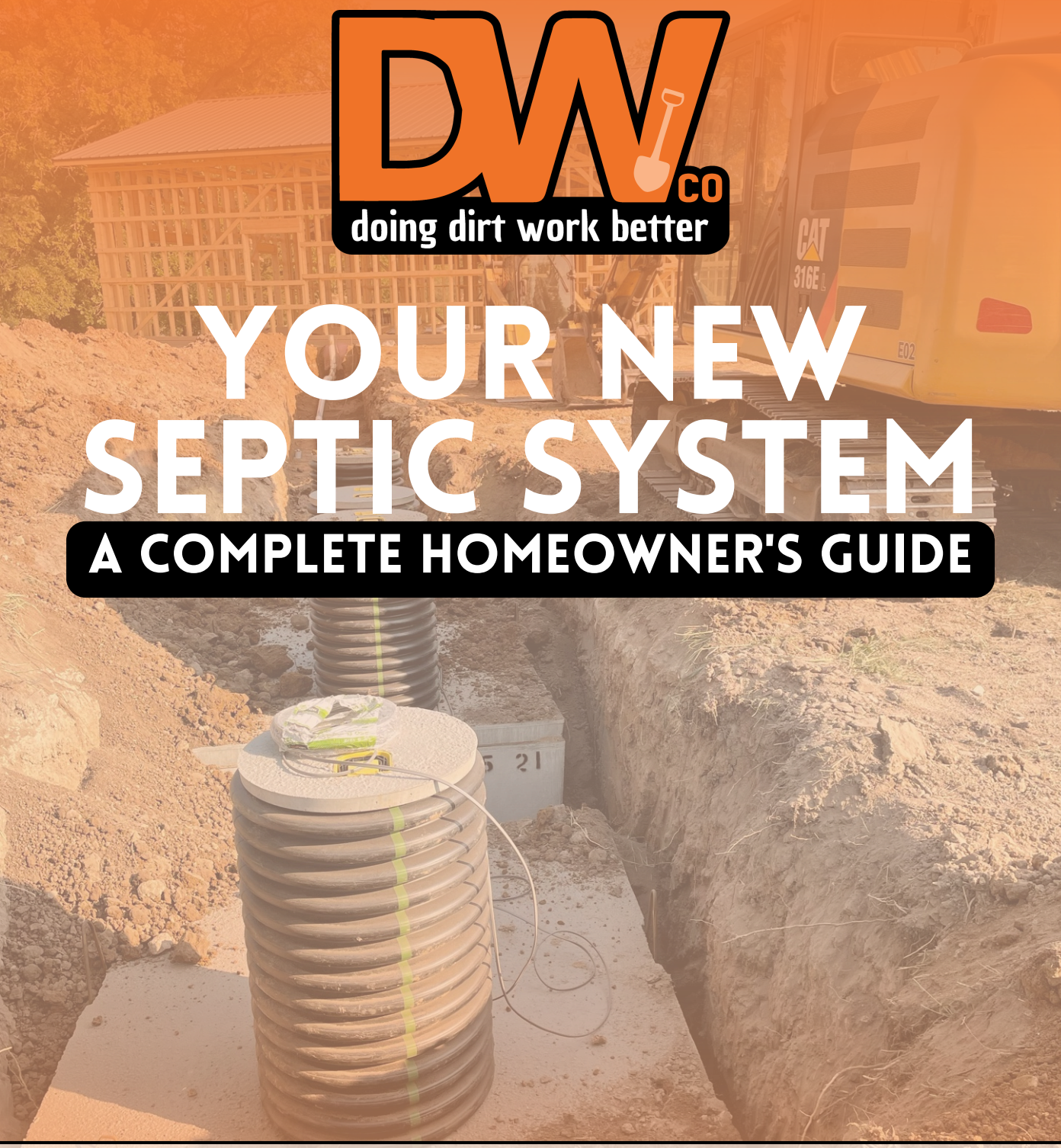
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YOUR NEW SEPTIC SYSTEM

A COMPLETE HOMEOWNER'S GUIDE



doing dirt work better

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DW Companies is a proud, family-owned excavating business located in east central Minnesota and specializing in residential and commercial site-work. Visit our website for more information!

Your Septic System

First off, congratulations! You have invested in a new or updated septic system that will provide you long-term and effective treatment of your household wastewater! DW Companies is proud to serve you!

This guide will help you better understand your system and the way it works, and provide you critical information for caring for and maintaining your new septic! As a homeowner you it is your responsibility to upkeep your system, but DW Companies wants to ensure that you are equipped with the right information to keep your investment a success for many years!

To help you learn more, consult with our residential team members or review the resources listed at the back of this booklet. A helpful checklist is also included at the end of the booklet to help you keep track of your septic system maintenance.

Top Four Things You Can Do to Protect Your Septic System

1. **Regularly inspect & pump your system and tank as necessary.**
2. **Use water efficiently.**
3. **Don't dispose of household hazardous wastes in sinks or toilets.**
4. **Care for your drainfield.**

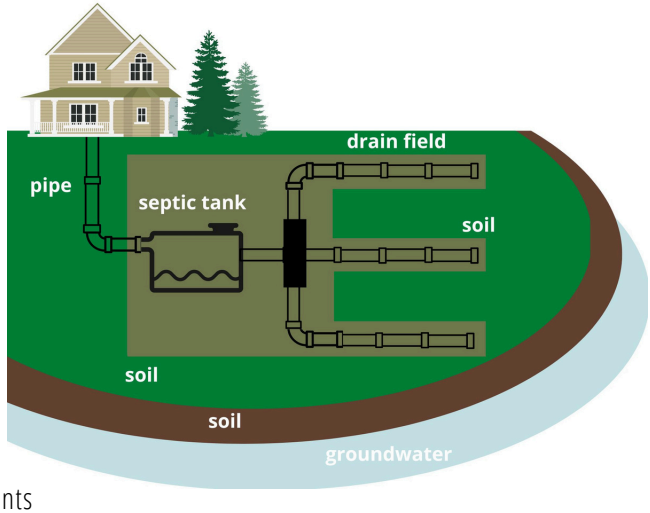
HOW does it work?

Components

A typical septic system has four main components:

1) a pipe from the home,
2) a septic tank,
3) a drainfield,
4) and the soil.

Microbes in the soil digest or remove most contaminants from wastewater before it eventually reaches groundwater. Consider it a natural filtering process!



Typical septic system

DID YOU KNOW?

YOU SHOULD HAVE YOUR SEPTIC INSPECTED AT LEAST EVERY 3 YEARS AND PUMPED EVERY 3-5 YEARS DEPENDING ON THE SIZE OF YOUR FAMILY!

Pipe from the home

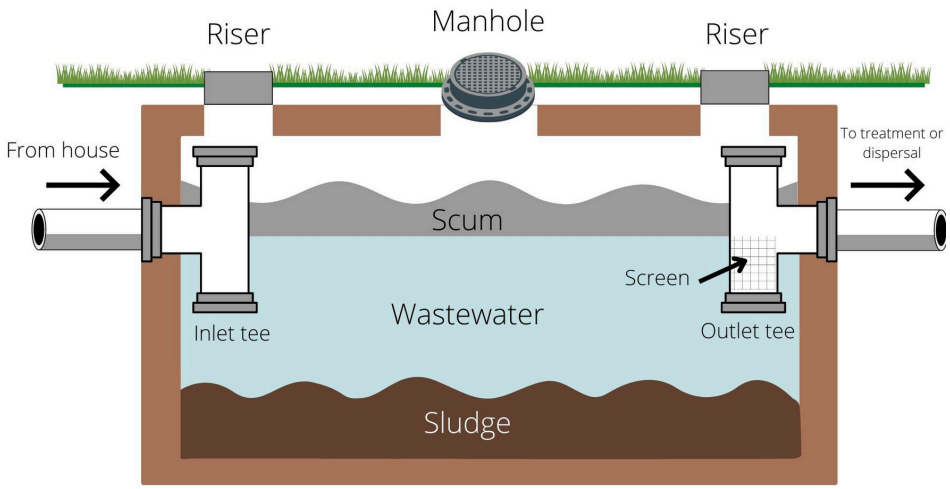
All of your household wastewater exits your home through a pipe that leads to the septic tank.

Septic tank

The septic tank is a buried, watertight container typically made of concrete or fiberglass. It holds the wastewater long enough to allow solids to settle out (sludge) and oil and grease to float to the surface (scum). It also allows partial decomposition of the solid materials. Compartments and a T-shaped outlet in the septic tank prevent the sludge and scum from leaving the tank and traveling into the drain field area. Screens are also recommended to keep solids from entering the drain field.

Newer tanks generally have risers with lids at the ground surface to allow easy location, inspection, and pumping of the tank.

Below is a diagram of a typical, single-compartment septic tank with ground level inspection risers and a screen:



To prevent buildup, sludge and floating scum need to be removed through periodic pumping of the septic tank. Regular inspections and pumping are the best and cheapest way to keep your septic system in good working order!

Finding Your System

Your septic tank, drainfield, and reserve drainfield should be clearly designated on the "as-built" drawing on your home. (An "as-built") drawing is a line drawing that accurately portrays the buildings on your property and is usually filed in your local land records.) You might also see lids or manhole covers for your septic tank. An inspector and/or pumper can help you locate your septic system if your septic tank has no riser or is an older tank with no visible parts.

Drainfield

The wastewater exits the septic tank and is discharged into the drainfield for further treatment by the soil. The partially treated wastewater is pushed along into the drainfield for further treatment every time new wastewater enters the tank.

If the drainfield is overloaded with too much liquid, it will flood, causing sewage to flow to the ground surface or create backups in plumbing fixtures and prevent treatment of all wastewater.

A reserve drainfield, required by many states, is an area on your property suitable for a new drainfield system if your current drainfield fails. Treat this area with the same care as your septic system.

Soil

Septic tank wastewater flows to the drainfield, where it percolates into the soil, which provides final treatment by removing harmful bacteria, viruses, and nutrients. Suitable soil is necessary for successful wastewater treatment.

Alternative systems

Because many areas don't have soils suitable for typical septic systems, you might have or need an alternative system. You might also have or need an alternative system if there are too many typical septic systems in one area or the systems are too close to groundwater or surface waters. Alternative septic

systems use new technology to improve treatment processes and might need special care and maintenance. Some alternative systems use sand, peat, or plastic media instead of soil to promote wastewater treatment. Other systems might use wetlands, lagoons, aerators, or disinfection devices. Float switches, pumps, and other electrical or mechanical components are often used in alternative systems. Alternative systems should be inspected annually, more often than your typical septic system.

DW Companies can provide you with more information on the operation and maintenance needs of an alternative system should you need one.

WHY should I maintain my septic system?

When septic systems are properly designed, constructed, and maintained, they effectively reduce or eliminate most human health or environmental threats posed by pollutants in household wastewater. However, they require regular maintenance or they can fail. Septic systems need to be monitored to ensure that they work properly throughout their service lives.

Saving money

A key reason to maintain your septic system is to save money! Failing septic systems are expensive to repair or replace, and poor maintenance is often the culprit. Having your septic system inspected regularly is a bargain when you consider the cost of replacing the entire system. Your system will need pumping depending on how many people live in the house and the size of the system. An unusable septic system or one in disrepair will lower your property value and could pose a legal liability.



Protecting health and the environment

Other good reasons for safe treatment of sewage include preventing the spread of infection and disease and protecting water resources. Typical pollutants in household wastewater are nitrogen, phosphorus, and disease-

causing bacteria and viruses. If a septic system is working properly, it will effectively remove most of these pollutants.

With one-fourth of U.S. homes using septic systems, more than 4 billion gallons of wastewater per day is dispersed below the ground's surface. Inadequately treated sewage from septic systems can be a cause of ground-water contamination. It poses a significant threat to drinking water and human health because it can contaminate drinking water wells and cause diseases and infections in people and animals. Improperly treated sewage that contaminates nearby surface waters also increases the chance of swimmers contracting a variety of infectious diseases. These range from eye and ear infections to acute gastrointestinal illness and diseases like hepatitis.

HOW do I maintain my septic system?

Inspect and pump frequently

You should have a typical septic system inspected at least every 3 years by a professional and your tank pumped as recommended by the inspector (generally every 3 to 5 years). Alternative systems with electrical float switches, pumps, or mechanical components need to be inspected more often, generally once a year. Your service provider should inspect for leaks and look at the scum and sludge layers in your septic tank. If the bottom of the scum layer is within 6 inches of the bottom of the outlet tee or the top of the sludge layer is within 12 inches of the outlet tee, your tank needs to be pumped. Remember to note the sludge and scum levels determined by your service provider in your operation and maintenance records. This information will help you decide how often pumping is necessary. (See the checklist included at the end of the booklet.)

What Does an Inspection Include?



- **Locating** the system.
- **Uncovering** access holes.
- **Flushing** the toilets.
- **Checking** for signs of back up.
- **Measuring** scum and sludge layers.
- **Identifying** any leaks.
- **Inspecting** mechanical components.
- **Pumping** the tank if necessary.

The resources in the back of this booklet can help you find a inspector and or pumper near you!

Four major factors influence the frequency of pumping: the number of people in your household, the amount of wastewater generated (based on the number of people in the household and the amount of water used), the volume of solids in the wastewater (for example, using a garbage disposal increases the amount of solids), and septic tank size.

Some makers of septic tank additives claim that their products break down the sludge in septic tanks so the tanks never need to be pumped. Not everyone agrees on the effectiveness of additives. In fact, septic tanks already contain the microbes they need for effective treatment. Periodic pumping is a much better way to ensure that septic systems work properly and provide many years of service. Regardless, every septic tank requires periodic pumping.

In the service report, the pumper should note any repairs completed and whether the tank is in good condition. If the pumper recommends additional repairs he or she can't perform, hire someone to make the repairs as soon as possible.

Use water efficiently

Average indoor water use in the typical single-family home is almost 70 gallons per person per day. Leaky toilets can waste as much as 200 gallons each day. The more water a household conserves, the less water enters the septic system. Efficient water use can improve the operation of the septic system and reduce the risk of failure.

High-efficiency toilets



Toilet use accounts for 25 to 30 percent of household water use. Do you know how many gallons of water your toilet uses to empty the bowl? Most older homes have toilets with 3.5- to 5-gallon reservoirs, while newer high-efficiency toilets use 1.6 gallons of water or less per flush. If you have problems with your septic system being flooded with household water, consider reducing the volume of water in the toilet tank if you don't have a high-efficiency model or replacing your existing toilets with high-efficiency models.



Faucet aerators and high-efficiency showerheads

Faucet aerators help reduce water use and the volume of water entering your septic system. High-efficiency showerheads or shower flow restrictors also reduce water use.



Water fixtures

Check to make sure your toilet's reservoir isn't leaking into the bowl. Add five drops of liquid food coloring to the reservoir before bed. If the dye is in the bowl the next morning, the reservoir is leaking and repairs are needed.

A small drip from a faucet adds many gallons of unnecessary water to your system every day. To see how much a leak adds to your water usage, place a cup under the drip for 10 minutes. Multiply the amount of water in the cup by 144 (the number of minutes in 24 hours, divided by 10). This is the total amount of clean water traveling to your septic system each day from that little leak.

HOW TO USE WATER EFFICIENTLY:

- **Install high-efficiency showerheads**
- **Fill the bathtub with only as much water as you need**
- **Turn off faucets while shaving or brushing your teeth**
- **Run the dishwasher and clothes washer only when they're full**
- **Use toilets to flush sanitary waste only (not kitty litter, diapers, or other trash)**
- **Make sure all faucets are completely turned off when not in use**
- **Maintain your plumbing to eliminate leaks**
- **Install aerators in the faucets in your kitchen and bathroom**
- **Replace old dishwashers, toilets, and clothes washers with new, high-efficiency models.**

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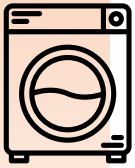
Watch your drains

What goes down the drain can have a major impact on how well your septic system works.



Waste disposal

What shouldn't you flush down your toilet? Dental floss, feminine hygiene products, condoms, diapers, cotton swabs, cigarette butts, coffee grounds, cat litter, paper towels, and other kitchen and bathroom items that can clog and potentially damage septic system components if they become trapped. Flushing household chemicals, gasoline, oil, pesticides, antifreeze, and paint can stress or destroy the biological treatment taking place in the system or might contaminate surface waters and groundwater. If your septic tank pumper is concerned about quickly accumulating scum layers, reduce the flow of floatable materials like fats, oils, and grease into your tank or be prepared to pay for more frequent inspections and pumping.



Washing machines

By selecting the proper load size, you'll reduce water waste. Washing small loads of laundry on the large-load cycle wastes precious water and energy. If you can't select load size, run only full loads of laundry.

Doing all the household laundry in one day might seem like a time-saver, but it could be harmful to your septic system. Doing load after load does not allow your septic tank time to adequately treat wastes. You could be flooding your drainfield without allowing sufficient recovery time. Try to spread water usage throughout the week. A new Energy Star clothes washer uses 35 percent less energy and 50 percent less water than a standard model.

Care for your drainfield

Your drainfield is an important part of your septic system. Here are a few things you should do to maintain it:

Plant only grass over and near your septic system. Roots from nearby trees or shrubs might clog and damage the drainfield.

Don't drive or park vehicles on any part of your septic system. Doing so can compact the soil in your drainfield or damage the pipes, tank, or other septic system components.

Keep roof drains, basement sump pump drains, and other rainwater or surface water drainage systems away from the drainfield. Flooding the drainfield with excessive water slows down or stops treatment processes and can cause plumbing fixtures to back up.

WHAT can make my system fail?

If the amount of wastewater entering the system is more than the system can handle, the wastewater backs up into the house or yard and creates a health hazard.

You can suspect a system failure not only when a foul odor is emitted but also when partially treated wastewater flows up to the ground surface. By the time you can smell or see a problem, however, the damage might already be done.

By limiting your water use, you can reduce the amount of wastewater your system must treat. When you have your system inspected and pumped as needed, you reduce the chance of system failure.

A system installed in unsuitable soils can also fail. Other failure risks include tanks that are inaccessible for maintenance, drainfields that are paved or parked on, and tree roots or defective components that interfere with the treatment process.

Failure symptoms

The most obvious septic system failures are easy to spot. Check for pooling water or muddy soil around your septic system or in your basement. Notice whether your toilet or sink backs up when you flush or do laundry. You might also notice strips of bright green grass over the drainfield. Septic systems also fail when partially treated wastewater comes into contact with groundwater. This type of failure is not easy to detect, but it can result in the pollution of wells, nearby streams, or other bodies of water. Check with a septic system professional and the local health department if you suspect such a failure.

Stop, look, and smell!

Failure causes

Household toxics



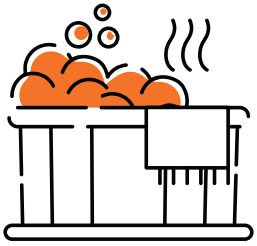
Does someone in your house use the utility sink to clean out paint rollers or flush toxic cleaners? Oil-based paints, solvents, and large volumes of toxic cleaners should not enter your septic system. Even latex paint cleanup waste should be minimized. Squeeze all excess paint and stain from brushes and rollers on several layers of newspaper before rinsing. Leftover paints and wood stains should be taken to your local household hazardous waste collection center. Remember that your septic system contains a living collection of organisms that digest and treat waste.

Household cleaners



For the most part, your septic system's bacteria should recover quickly after small amounts of household cleaning products have entered the system. Of course, some cleaning products are less toxic to your system than others. Labels can help key you into the potential toxicity of various products. The word "Danger" or "Poison" on a label indicates that the product is highly hazardous. "Warning" tells you the product is moderately hazardous. "Caution" means the product is slightly hazardous.

("Nontoxic" and "Septic Safe" are terms created by advertisers to sell products.) Regardless of the type of product, use it only in the amounts shown on the label instructions and minimize the amount discharged into your septic system.



Hot tubs and swimming pools

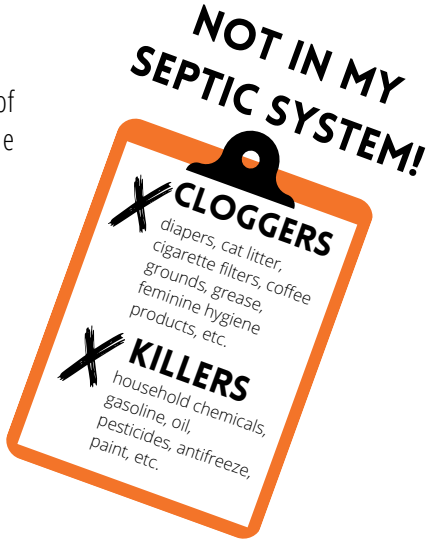
Hot tubs are a great way to relax. Unfortunately, your septic system was not designed to handle large quantities of water from your hot tub. Emptying hot tub water into your septic system stirs the solids in the tank and pushes them out into the drainfield, causing it to clog and fail. Draining your hot tub into a septic system or over the drainfield can overload the system. Instead, drain cooled hot tub water onto turf or landscaped areas well away from the septic tank and drainfield, and in accordance with local regulations. Use the same caution when draining your swimming pool.

Water Purification Systems

Some freshwater purification systems, including water softeners, unnecessarily pump water into the septic system. This can contribute hundreds of gallons of water to the septic tank, causing agitation of solids and excess flow to the drainfield. Check with your licensed plumbing professional about alternative routing for such freshwater treatment systems.

Garbage disposals

Eliminating the use of a garbage disposal can reduce the amount of grease and solids entering the septic tank and possibly clogging the drainfield. A garbage disposal grinds up kitchen scraps, suspends them in water, and sends the mixture to the septic tank. Once in the septic tank, some of the materials are broken down by bacterial action, but most of the grindings have to be pumped out of the tank. Using a garbage disposal frequently can significantly increase the accumulation of sludge and scum in your septic tank, resulting in the need for more frequent pumping.



Improper design or installation

Some soils provide excellent wastewater treatment; others don't. For this reason, the design of the drainfield of a septic system is based on the results of soil analysis. Homeowners and system designers sometimes underestimate the significance of good soils or believe soils can handle any volume of wastewater applied to them. Many failures can be attributed to having an undersized drainfield or high seasonal groundwater table. Undersized septic tanks—another design failure—allow solids to clog the drainfield and result in system failure.

If a septic tank isn't watertight, water can leak into and out of the system. Usually, water from the environment leaking into the system causes hydraulic overloading, taxing the system beyond its capabilities and causing inadequate treatment and sometimes sewage to flow up to the ground surface. Water leaking out of the septic tank is a significant health hazard because the leaking wastewater has not yet been treated.

Even when systems are properly designed, failures due to poor installation practices can occur. If the drainfield is not properly leveled, wastewater can overload the system. Heavy equipment can damage the drainfield during installation which can lead to soil compaction and reduce the wastewater infiltration rate. And if surface drainage isn't diverted away from the field, it can flow into and saturate the drainfield.



SEPTIC SYSTEM DOS AND DON'TS

Dos

- ✓ • Check with the local regulatory agency or inspector/pumper if you have a garbage disposal unit to make sure that your septic system can handle this additional waste.
- ✓ • Check with your local health department before using additives. Commercial septic tank additives do not eliminate the need for periodic pumping and can be harmful to the system.
- ✓ • Use water efficiently to avoid overloading the septic system. Be sure to repair leaky faucets or toilets. Use high-efficiency fixtures.
- ✓ • Use commercial bathroom cleaners and laundry detergents in moderation. Many people prefer to clean their toilets, sinks, showers, and tubs with a mild detergent or baking soda.
- ✓ • Check with your local regulatory agency or inspector/pumper before allowing water softener backwash to enter your septic tank.
- ✓ • Keep records of repairs, pumpings, inspections, permits issued, and other system maintenance activities.
- ✓ • Learn the location of your septic system. Keep a sketch of it with your maintenance record for service visits.
- ✓ • Have your septic system inspected and pumped as necessary by a licensed inspector/contractor.
- ✓ • Plant only grass over and near your septic system. Roots from nearby trees or shrubs might clog and damage the drainfield.

Don'ts

- ✗ • Your septic system is not a trash can. Don't put dental floss, feminine hygiene products, condoms, diapers, cotton swabs, cigarette butts, coffee grounds, cat litter, paper towels, latex paint, pesticides, or other hazardous chemicals into your system.
- ✗ • Don't use caustic drain openers for a clogged drain. Instead, use boiling water or a drain snake to open clogs.
- ✗ • Don't drive or park vehicles on any part of your septic system. Doing so can compact the soil in your drainfield or damage the pipes, tank, or other septic system components.

YOUR Septic System Partners

DW Companies is happy to assist you with any future septic needs. While we don't do inspections or pumping and cleaning services, we proudly recommend and refer the following local business partnerships for all your septic system services:

Pumping & Cleaning Services

HASS SEPTIC CLEANING LLC

Isanti, MN
763-444-5892
www.hasssepticcleaning.com

Inspection & Design Services

ARK SEPTIC LLC

Zimmerman, MN
(763) 760-4172
https://arkseptic.business.site/

Your DW Companies Representatives



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Residential Site Services Team Lead
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Steve Strandlund, Jr.
Owner of DW Companies
(612) 685-5498
steve@dwcompanies.com

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Have you had a septic installed by DW Companies?!

Please consider leaving us a review!

SCAN ME

★★★★★

"I could not have asked for better customer service coupled with the quality of work that was done!"

Marc Volk

or go to:

https://bit.ly/3nconvK

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YOUR SEPTIC SYSTEM

Maintenance Log

DATE	NOTES

Remembers, your septic system should be inspected once every three years, and pumped every three to five years depending on the size of your family!

May we recommend?

Pumping & Cleaning Services

HASS SEPTIC CLEANING LLC

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www.hasssepticcleaning.com

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www.dwcompanies.com

Thank You

Thank you for your business!
The best compliment is a customer referral!