

## 360° Agency Review - HMIS

The following survey questions will be sent to the agencies with licensed HMIS end-users. The responses to these survey questions will be used as part of the HMIS scoring tool for scoring renewal HMIS projects.

1. Did you receive HMIS training provided by ICA over the past 12 months?
  - a. If yes, what type(s) of training did you receive? Independent Video Instruction, email correspondence with ICA Staff, Phone Training, In-Person Training, Zoom training?
  - b. If yes, did you encounter any issues or successes during the training?
  - c. Would you be willing to share any feedback, positive or negative, regarding your training experience?
  
2. Aside from training, have you requested other types of assistance pertaining to the HMIS system from ICA over the past 12 months?
  - a. If yes, what type(s) of assistance did you request?
  - b. If yes, did you encounter any issues or successes?
  - c. Would you be willing to share any feedback, positive or negative, regarding your experience?
  
3. Please provide any additional Comments/Feedback pertaining to the HMIS system and your experience with HMIS/ICA over the past year that you feel may benefit the Siouxland Coalition to End Homelessness in their review of the HMIS project application.