



## **SMS TERMS & CONDITIONS**

**Effective Date:** January 1, 2025

**Last Updated:** March 31, 2025

**Company Name:** SOFLA Technologies, LLC

**Website:** <https://soflatechnologies.com>

### **1. Consent for SMS Communications**

By providing your mobile number and opting in to receive SMS communications from SOFLA Technologies, LLC, you consent to receive text messages related to the services we provide. Your phone number and consent will never be shared with third parties or affiliates for marketing purposes. Your information is used solely to communicate with you.

### **2. Types of SMS Communications**

Once you have opted in, SOFLA Technologies may send you SMS messages that include, but are not limited to:

- Service scheduling confirmations and updates
- Technician arrival notifications
- On-site service communication
- Order or delivery updates
- Job or application status updates
- Billing reminders or invoice-related messages

### **3. Standard Messaging Disclosures**

- Messaging frequency may vary depending on your interactions with us.
- Message and data rates may apply based on your mobile carrier plan.

### **4. Opt-In and Opt-Out Methods**

- You may opt into our SMS services by submitting your mobile number through our website form, service request, or verbally consenting during a service call or in-person interaction.
- To opt-out of receiving SMS messages at any time, reply STOP to any of our messages.
- For assistance, text HELP to (239) 667-6352 or visit our website at <https://soflatechnologies.com>.

### **5. Privacy Policy and Terms of Service**

For more information about how we collect and use your data, please review our:

- Privacy Policy <https://soflatechnologies.com/data-privacy-policy>