

# Virtual Office Solutions for Inspection Companies



**Never Miss a Call. Never Miss a Booking.**

Your inspection business deserves professional call handling that understands your industry. Our trained call center team acts as an extension of your company—answering calls, booking inspections, following up on leads, and managing customer communication so you can focus on inspections.

# Simple, Transparent Pricing

## Package      Monthly Fee

Standard      \$1000/Month

Executive      \$1200/Month

Premium      \$1350/Month

### **Booked Inspection Fees:**

**1-30 Inspections a month = \$32 Per Booking**

**31-70 Inspections a month = \$31 Per Booking**

**71-150+ Inspections a month = \$30 Per Booking**

**Scheduling platform adjustments: \$25/hour (if needed)**

## ★ **What's Included in Every Package**

- ✓ Live, inspection-trained call center staff
- ✓ Inbound call answering
- ✓ Uses **your existing scheduling system**
- ✓ Quote follow-ups (minimum of 2 attempts)
- ✓ Personalized after-hours voicemail
- ✓ Google Drive platform
- ✓ Custom internal information site
- ✓ Knowledgeable staff who understand inspection services
- ✓ Professional representation of your brand

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## Executive and Premium Communication Services

- ✓ Process payments through your scheduling system
  - ✓ Provide company email alias
  - ✓ Handle incoming emails
  - ✓ Queue call-back option
  - ✓ Follow up on online orders
  - ✓ Follow up on website and other leads
  - ✓ Process refunds
  - ✓ Monthly interaction detail report
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## Executive & Premium Reporting Tools

- ✓ Access to all recorded calls
- ✓ Monthly upsell report

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## Premium Package – Advanced Growth Tools

Everything above, **plus:**

- ✓ Upload additional or third-party inspection reports
  - ✓ Integrated website chat
  - ✓ Follow up on unsigned contracts
  - ✓ Follow up on unpaid invoices
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## Optional Add-On Services

\*Can be added to any package

- ✓ **Integrated Website Chat: \$75/month**
- ✓ **Live VM Reporting : \$30/month**
- ✓ **Follow up on Signed Service Agreements - \$30/month**
- ✓ **Follow up on unpaid invoices - \$30/month**



# Why Inspection Companies Choose Us

- ✓ Industry-specific call handling
- ✓ Fewer missed calls and lost leads
- ✓ Increased bookings and follow-through
- ✓ Professional customer experience
- ✓ Scalable support as your business grows



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## ★★★★★ What Our Clients Say

**“This service paid for itself within the first month.”**

We stopped missing calls and immediately saw an increase in booked inspections. Their staff actually understands the inspection industry, which makes a huge difference.

— *Owner, Home Inspection Company*

**“It feels like they’re part of our team.”**

Customers think they’re calling our office directly. Scheduling, follow-ups, and payments are handled professionally and consistently.

— *Operations Manager*

**“Our close rate went up without adding staff.”**

The quote follow-ups and website lead tracking alone have made a noticeable impact on revenue.

— *Multi-Inspector Firm Owner*

**“Professional, reliable, and worth every dollar.”**

No more voicemail. No more missed opportunities. The reporting gives us clear insight into what’s working.

— *Inspection Company Founder*

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