

Service Agreement Terms

- A complimentary consultation is provided before booking to ensure accommodations. After the initial consultation, all events require a **50% nonrefundable booking retainer** before additional consultations or date is reserved. The nonrefundable booking retainer will be applied to the event balance.
- Clients may make payments, but the remaining balance must be paid in full 21 days before the scheduled event.
- Acceptable payments: Cash, Check, Cash App, PayPal, Zelle, and Venmo
- All monies paid are non-refundable.
- Events affected by naturally occurring disasters and/or catastrophic events may be rescheduled, but **NOT REFUNDED**.
- Any event that is postponed will be rescheduled at the owner's discretion.
- Client assumes full responsibility for guests' safety before, during, and after the event including, but not limited to, Covid protocols.
- Client is responsible for cleanup after the event unless cleanup is purchased as an add-on to the package before event.
- Outdoor events are subject to the unpredictability of nature. Once the event is set up, Prissy Chrissy longer accepts responsibility for damage due to nature, including, but not limited to, animals, insects, wind, rain, heat, oxidized balloons, etc. We reserve the right not to set up in (potentially) inclement weather conditions.
- Balloons do not withstand extreme temperatures- neither hot nor cold. Therefore, we **STRONGLY** suggest that balloons be installed indoors or under a covered area to reduce reactions, like oxidation, shrinking, popping, changes in size, color, etc. While we use quality balloons, we cannot control the reactions of balloons once installed. Once an installation is complete, we will not return to adjust, redo, or fix the balloon installation.
- Pictures taken on behalf of Prissy Chrissy will be used for promotional purposes with no compensation to the client.
- All non-consumable supplies rented, purchased, and/or supplied by Prissy Chrissy for the event must be returned to Prissy Chrissy after the event.
- If any property belonging to or supplied by Prissy Chrissy is lost, taken, or damaged by the client and/or client's guests, the client will reimburse Prissy Chrissy for the loss.
- Client releases Prissy Chrissy of all liability for incidents or accidents that happen before, during or after the event.

By signing, I agree to the terms of this agreement.

Client's Signature

Date

Owner's Signature

Date

