

 LILIBARA PROJECTS <small>Civil Engineering Consultants And Project Managers</small>	LILIBARA PROJECTS (PTY) LTD.		Doc. No:	QMS-QPS-001
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Lilibara Projects Quality Policy Statement

Lilibara Projects is a Consultancy providing multidisciplinary services in the construction industry. Lilibara is committed to a policy of supplying products to the requirements supplied by the customer. Furthermore, the product supplied, will also conform to the requirements as stipulated by any other national or international specifications, codes and standards referenced. A discipline will be instilled in all employees of Lilibara Projects to maintain meticulous records to provide evidence of conformity to requirements, and the effective operation of the Quality Management System.

To meet this end, one of the tools utilized, has been the establishment, documenting and implementation of a Quality Management System, based on the requirements of the ISO 9001: 2015 International Standard. All clauses of the standard have been implemented with no justifications for exclusions.

The requirements and stipulations of the International Standard, and of the Quality Management System, is the corporate property of any, and all, employees of Lilibara Projects, and the contents, requirements and stipulations of these documents will be implemented, understood and maintained, throughout the entire organization.

Employees of Lilibara Projects will be made permanently aware of the importance, and subsequent implications, of meeting customer requirements, and thus ensuring a high level of customer satisfaction. We will sincerely accept responsibility for any deviations or errors, and we will be serious in correcting the error, and will act promptly to prevent the same, or similar, incidents from re-occurring.

To maintain our claim to being a market leader, Lilibara Projects will, as far as is practical, constantly and routinely, measure customer satisfaction, as a means of validating his claim.

Quality objectives will be established, implemented and coordinated within the organization, and it is the responsibility of all the employees of Lilibara Projects, to strive to meet these objectives, with the main focus being the continual improvement of the effectiveness of the implemented Quality Management System, as the Quality Management System adds value to the product / service offered by Lilibara Projects. Quality objectives will be reviewed periodically, to ensure that the stated objectives remain relevant, and continual improvement is maintained.

The Quality Policy of Lilibara Projects will also be reviewed periodically, to ensure that it remains continually suitable to the purpose and vision of the organization, incorporating into the Policy, and into the Quality Management System of Lilibara Projects, any technological advances achieved in the industry.

Through the use of the infrastructure and tools at the disposal of the management team of Lilibara Projects, our customers are confidently assured that the products / services on offer, meet the initial and continuing technical and quality assurance requirements of the order or contract, and are within the financial and contractual restraints of the order or contract, and that the product / service will be supplied with the highest possible level of reliability, effectiveness and longevity.


Mr. Rantso Moeti
 (Managing Director)

Date: 12/04/2024

Director: Rantso Moeti Pr. Eng BSc Eng (Civil)

