

# MVP Solutions Pest Control

## Customer Preparation Sheet

MVP Solutions Pest Control has prepared the following information to assist you in preparing your home or business for pest control service. Please follow instructions listed for the pest problem you are having.

***Important:*** The Environmental Protection Agency (EPA) will NOT allow us to service your property for the designated pest unless the instructions are followed completely as required by the label of the products we use. A pesticide disclosure notice is available or may be already posted for your review.

### ***Roaches or Silverfish:***

1. Remove **EVERYTHING** from all kitchen and bathroom cabinets, drawers, and counters. Do not forget the medicine cabinet, toothbrushes, can openers, toasters, etc.
2. Drawers must be completely empty, if the problem persists in the bedroom areas, all dresser drawers must be emptied.
3. Place all kitchen items on the table or couch out of the kitchen and cover them with a sheet. Any washing or cleaning of cabinets should be done before treatment. **ONLY COUNTERTOPS, STOVETOPS, AND BASEBOARDS CAN BE WASHED AFTER TREATMENT.**
4. Remove all loose paper. Adhesive shelf paper may be left in place.
5. Remove all items from the linen closets, hall closets, bedroom closets, etc. and place them in the center of the room and cover with a sheet completely.
6. Clothing on hangers may be left in place if you simply pull it to the center of the rack and cover with a sheet of plastic. We recommend lifting the clothing off the rack and placing the items on the bed.
7. ***Remove ALL animals*** (Dogs, cats, birds, reptiles, etc.) Fish may be left in the property; however, the filtration unit must be turned off and wrapped in plastic. The pump must remain off for 4-6 hours after treatment. (Please check with your local fish dealer regarding the lack of aeration). MVP Solutions Pest will not be responsible for pets left in the property during the treatment.
8. Windows may be left open unless otherwise advised.
9. We will lock all doors when leaving the property, make sure you have any keys needed for re-entry.
10. You will be required to be out of your property for a minimum of 2 hours. When returning to your property, if the odor is unpleasant, aerate your property and return in an additional 2 hours.
11. When you return to your property be sure the product is completely dry before returning your items to their designated locations. **DO NOT WASH THE CABINETS**, as this will deactivate the product used and eliminate any results. Do not be alarmed if you see more insects after the treatment. The insect population will steadily decrease as the product takes effect. There should be no activity after 7-10 days.

### ***For Ants, Crickets, and Earwigs:***

Perform preparation items #1-4 above, but from counter level and below only. (Unless ants have been observed in locations above the counter level.)

Perform preparation item #6 above, but only for the closet floors.

Perform preparation item #8-11

### ***For Fleas & Ticks:***

Remove all items from all floors and carpets (toys, shoes, pillows, magazines, plants, etc.) except your furniture. Vacuum all carpets before treatment, then dispose of the vacuum bag/container in an outside trash container. Dogs & cats should be taken to a veterinarian for a flea bath or treatment. This treatment must be performed the same day as the service.

### ***For Fabric Pests:***

Perform preparation items #8-11

### ***For Stored Product Pests (ie moths, beetles, etc.):***

Remove all cereals, grain products, silk flowers, wicker, etc. Wrap all products in plastic and dispose of properly.

Perform preparation items #1-11b