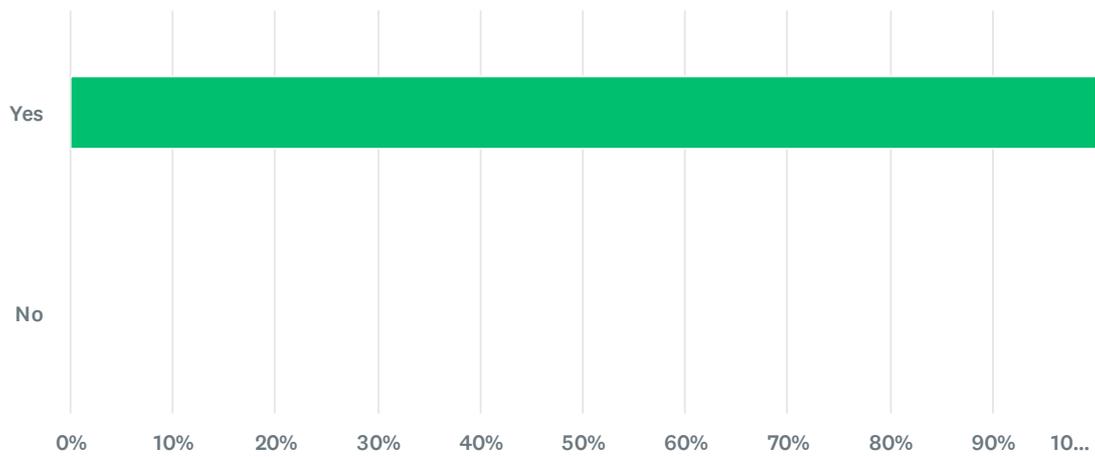


## Q1 Are you aware of the policies and procedures of the company?

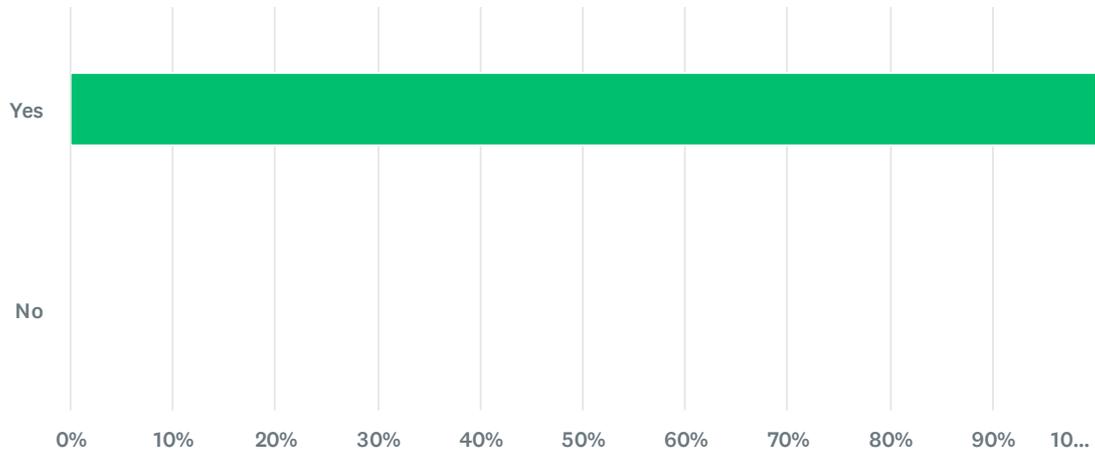
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Yes	100.00%	12
<span style="color: blue;">●</span> No	0%	0
<b>Total</b>		<b>12</b>

## Q2 Are you aware of the companies complaints, and whistle blowing procedure?

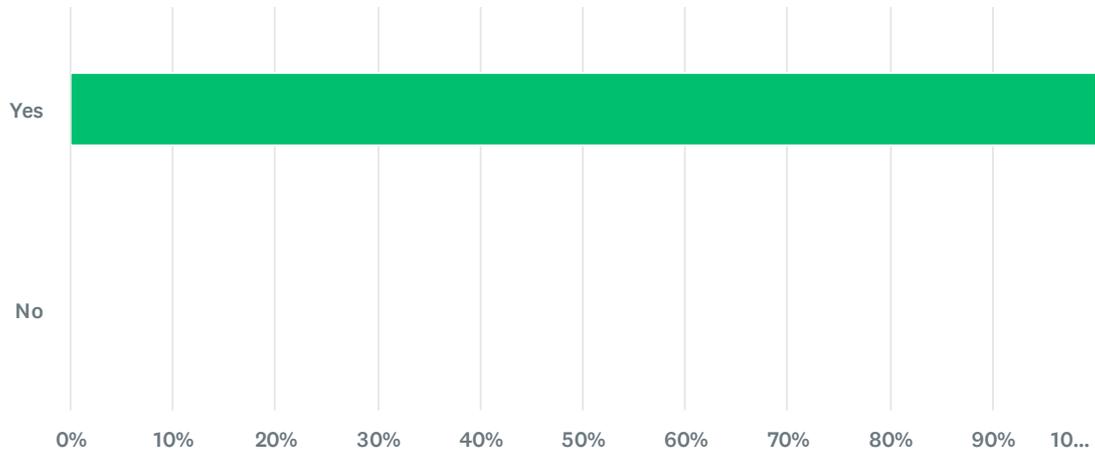
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<input checked="" type="radio"/> Yes	100.00%	12
<input type="radio"/> No	0%	0
<b>Total</b>		<b>12</b>

### Q3 Do you know how to safeguard clients, and what to do if you suspect anything? ( to prevent abuse)

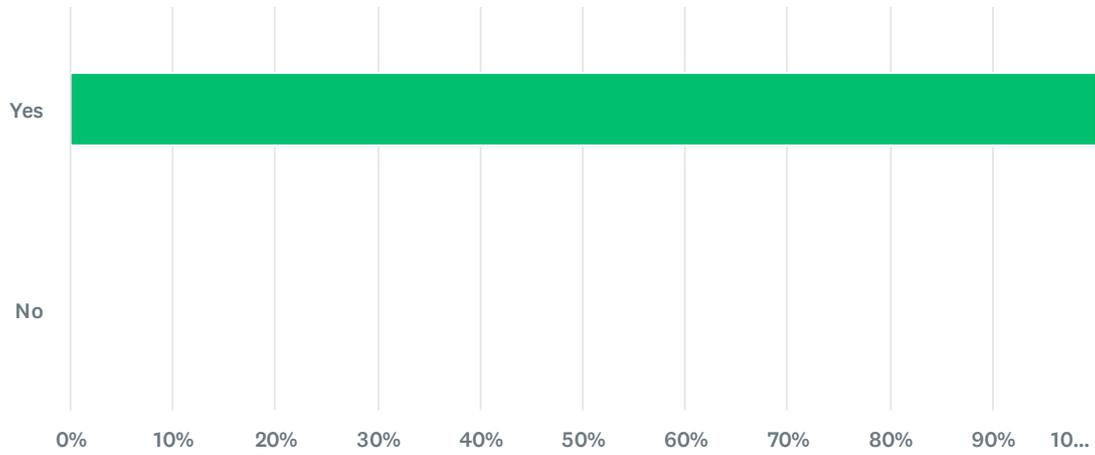
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Yes	100.00%	12
<span style="color: blue;">●</span> No	0%	0
<b>Total</b>		<b>12</b>

### Q4 Do you feel that you have opportunities to speak with management when you need to? (for example, meetings, supervision, phone)

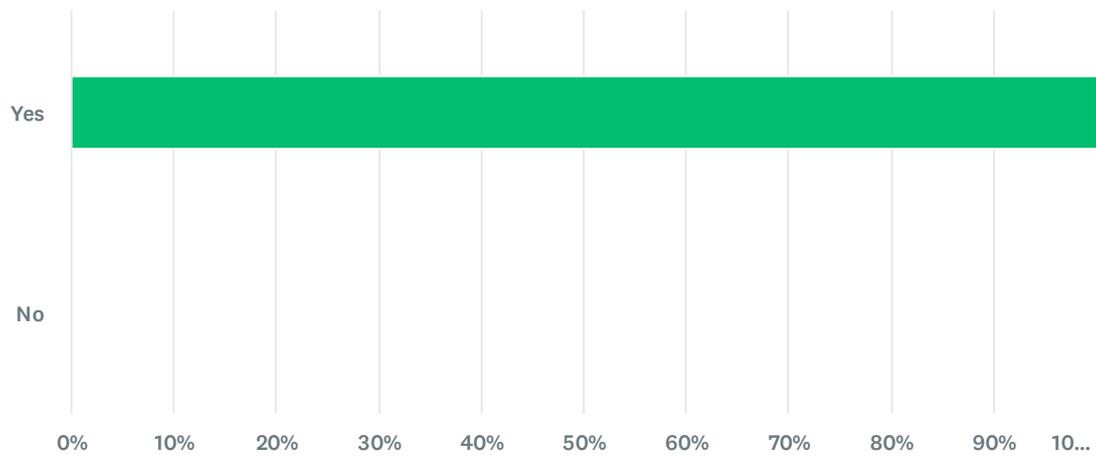
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Yes	100.00%	12
<span style="color: blue;">●</span> No	0%	0
<b>Total</b>		<b>12</b>

## Q5 Do you understand the importance of maintaining confidentiality?

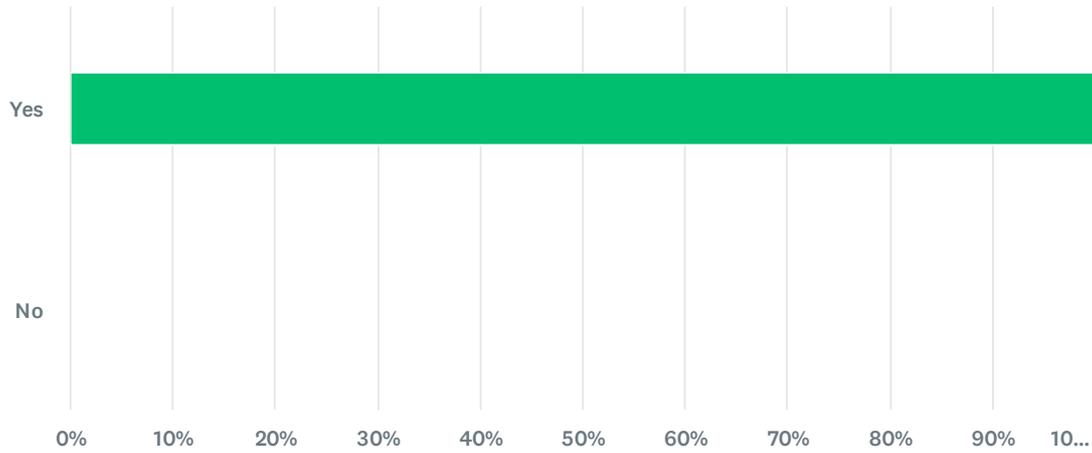
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<input checked="" type="radio"/> Yes	100.00%	12
<input type="radio"/> No	0%	0
<b>Total</b>		<b>12</b>

### Q6 Do you feel well supported by the team by having a group messaging service that allows communication between all staff in a safe and secure setting?

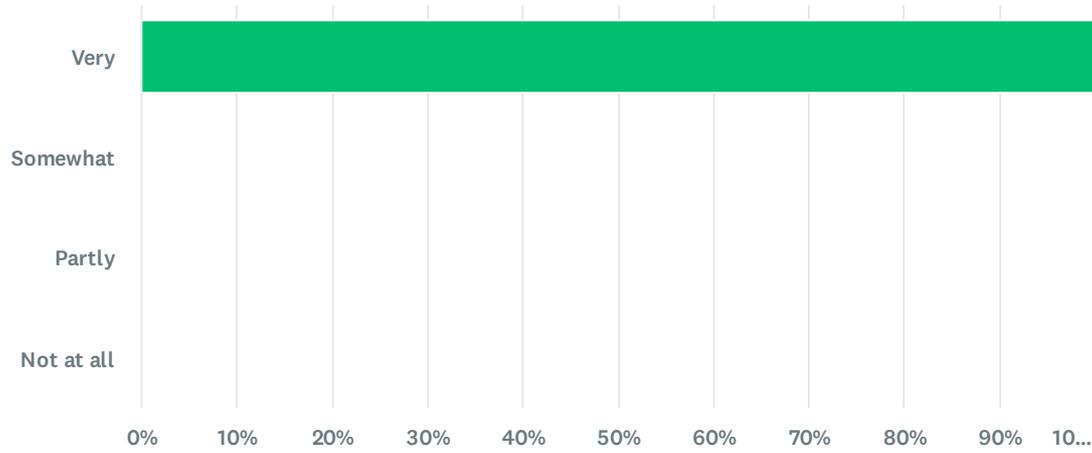
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
● Yes	100.00%	12
● No	0%	0
<b>Total</b>		<b>12</b>

### Q7 How well do you think the company's leadership understands the day-to-day challenges faced by care staff?

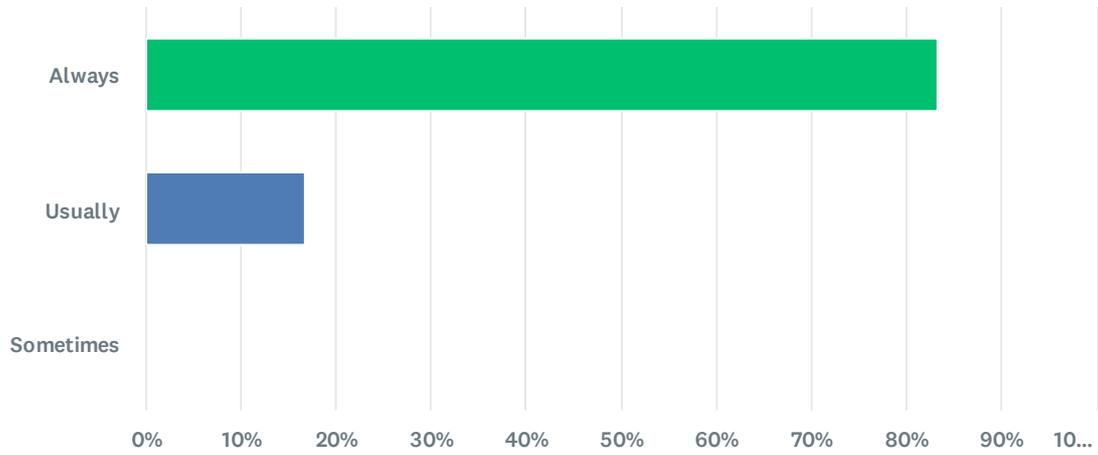
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Very	100.00%	12
<span style="color: blue;">●</span> Somewhat	0%	0
<span style="color: orange;">●</span> Partly	0%	0
<span style="color: teal;">●</span> Not at all	0%	0
<b>Total</b>		<b>12</b>

### Q8 Do you feel supported by management when dealing with difficult situations during home visits?

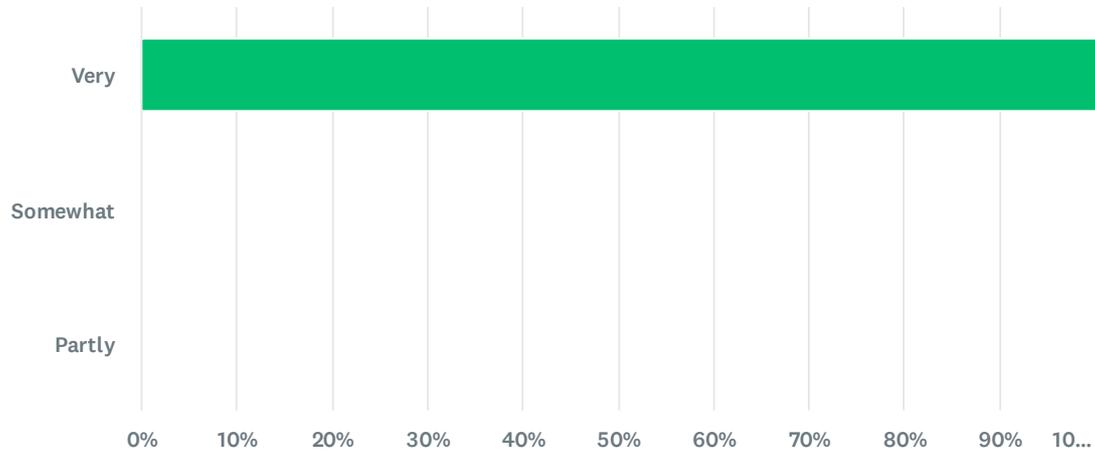
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
● Always	83.33%	10
● Usually	16.67%	2
● Sometimes	0%	0
<b>Total</b>		<b>12</b>

## Q9 How open and transparent do you find the company's culture when raising concerns or suggestions?

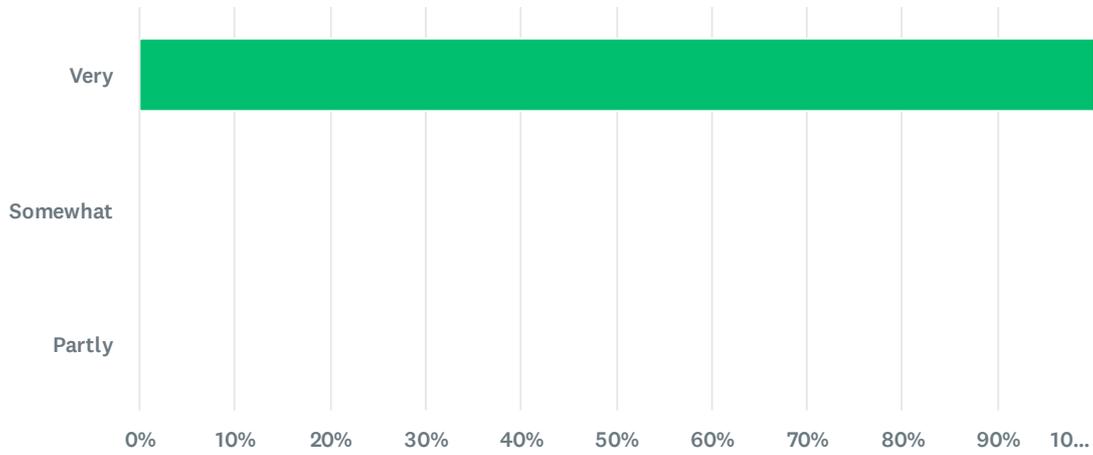
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Very	100.00%	12
<span style="color: blue;">●</span> Somewhat	0%	0
<span style="color: orange;">●</span> Partly	0%	0
<b>Total</b>		<b>12</b>

## Q10 Do you believe the company promotes a positive, inclusive, and fair environment for all staff?

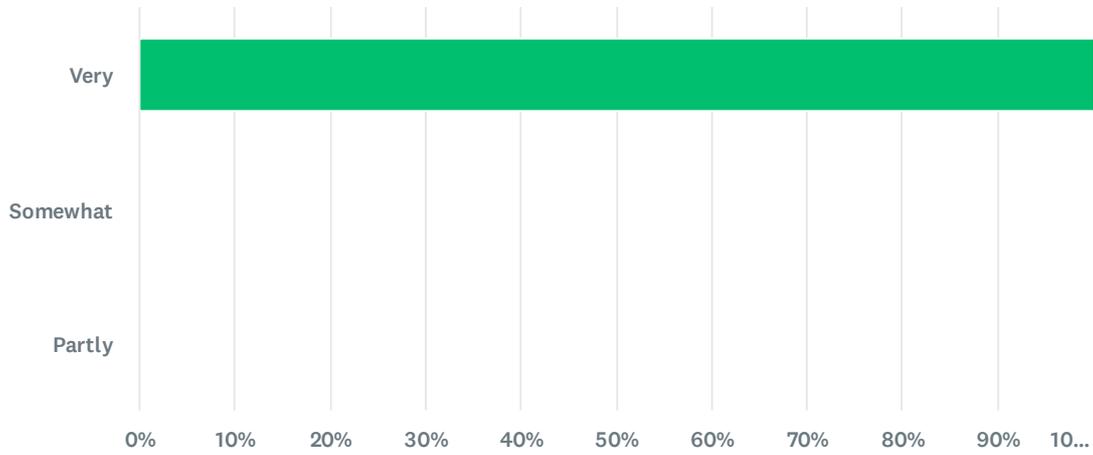
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Very	100.00%	12
<span style="color: blue;">●</span> Somewhat	0%	0
<span style="color: orange;">●</span> Partly	0%	0
<b>Total</b>		<b>12</b>

## Q11 How well does management listen to and act on feedback from staff?

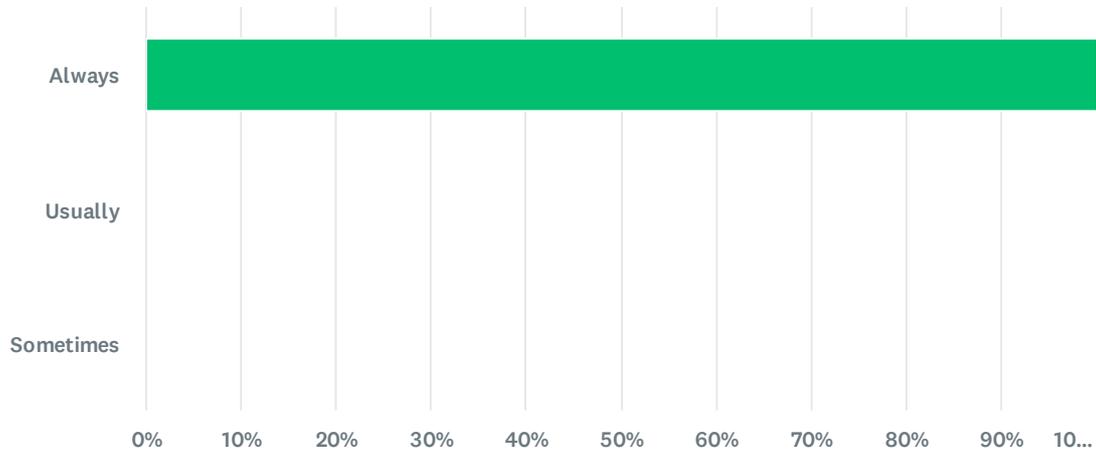
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Very	100.00%	12
<span style="color: blue;">●</span> Somewhat	0%	0
<span style="color: orange;">●</span> Partly	0%	0
<b>Total</b>		<b>12</b>

## Q12 Do you think the company provides adequate training and resources to help you deliver high-quality care?

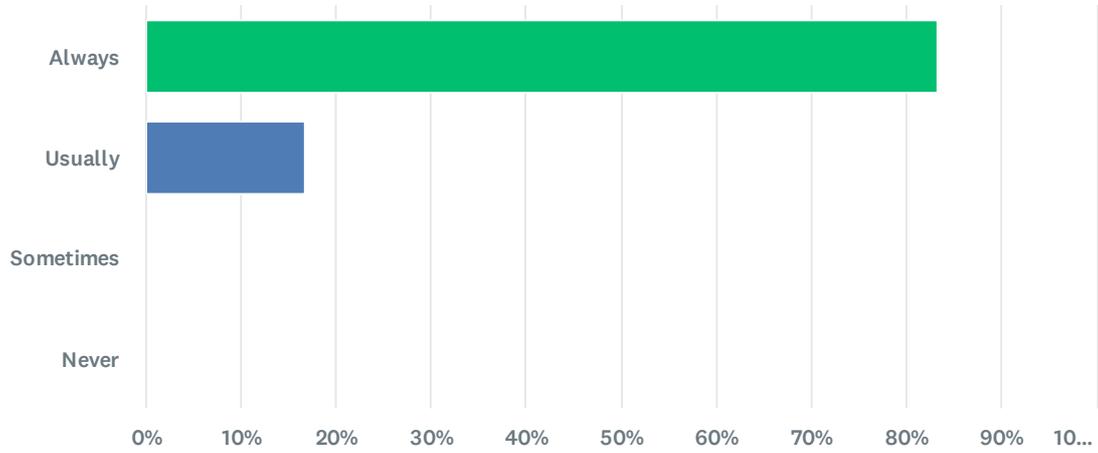
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Always	100.00%	12
<span style="color: blue;">●</span> Usually	0%	0
<span style="color: orange;">●</span> Sometimes	0%	0
<b>Total</b>		<b>12</b>

### Q13 How supported do you feel in terms of your well-being and work-life balance?

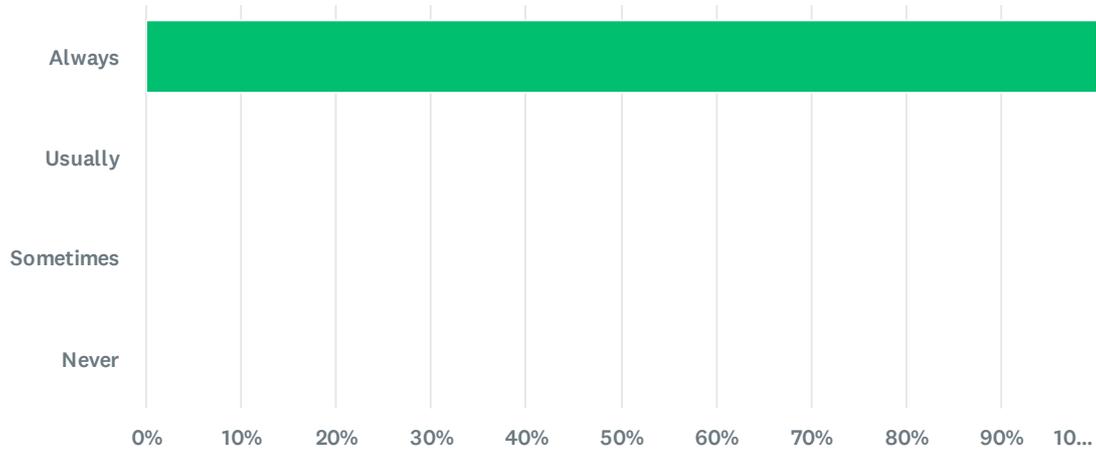
Answered: 12 Skipped: 0



Rating	Percentage	Responses
Always	83.33%	10
Usually	16.67%	2
Sometimes	0%	0
Never	0%	0
<b>Average</b> 1.17		<b>12</b>

## Q14 Do you believe incidents and near-misses are used as learning opportunities by the company?

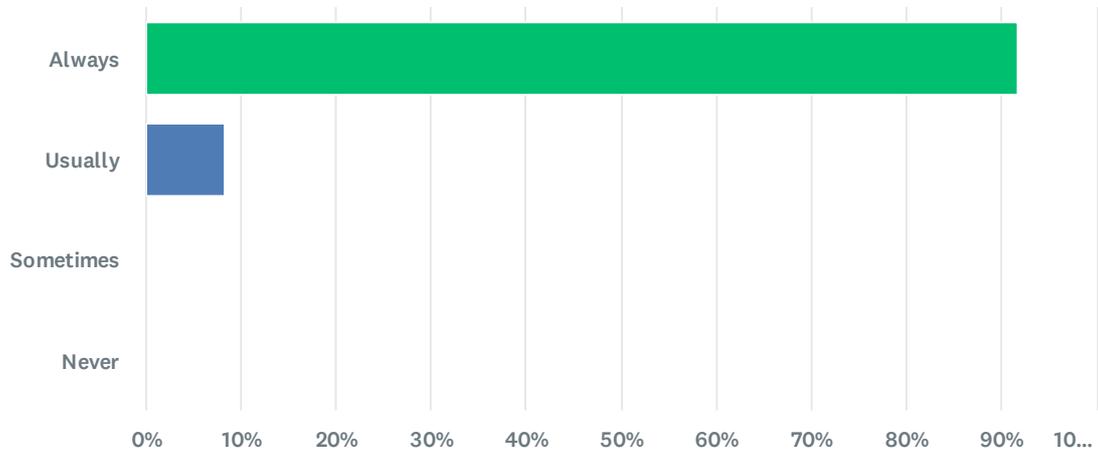
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
<span style="color: green;">●</span> Always	100.00%	12
<span style="color: blue;">●</span> Usually	0%	0
<span style="color: orange;">●</span> Sometimes	0%	0
<span style="color: teal;">●</span> Never	0%	0
<b>Total</b>		<b>12</b>

### Q15 How confident are you in the company's governance and systems for monitoring care quality?

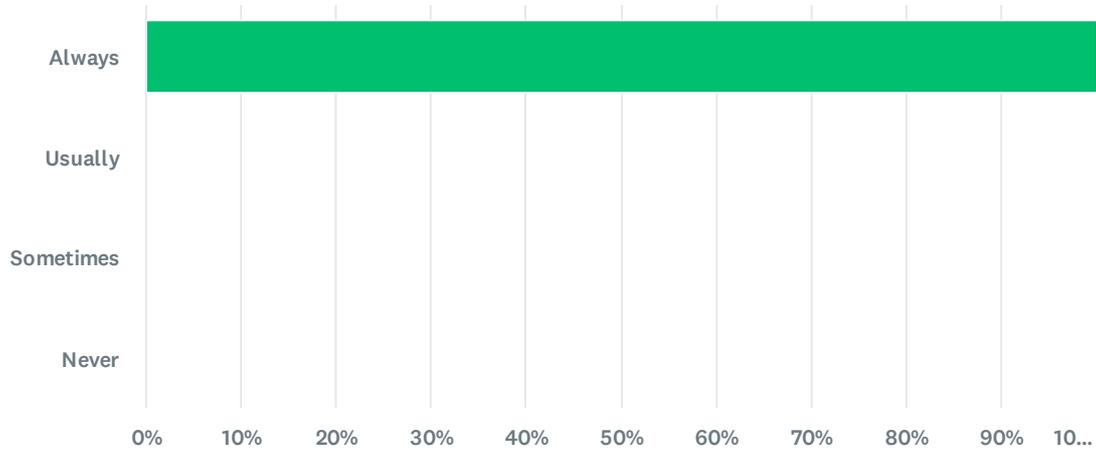
Answered: 12 Skipped: 0



Rating	Percentage	Responses
Always	91.67%	11
Usually	8.33%	1
Sometimes	0%	0
Never	0%	0
<b>Average</b> 1.08		<b>12</b>

## Q16 Do you feel empowered to contribute ideas for improving the service?

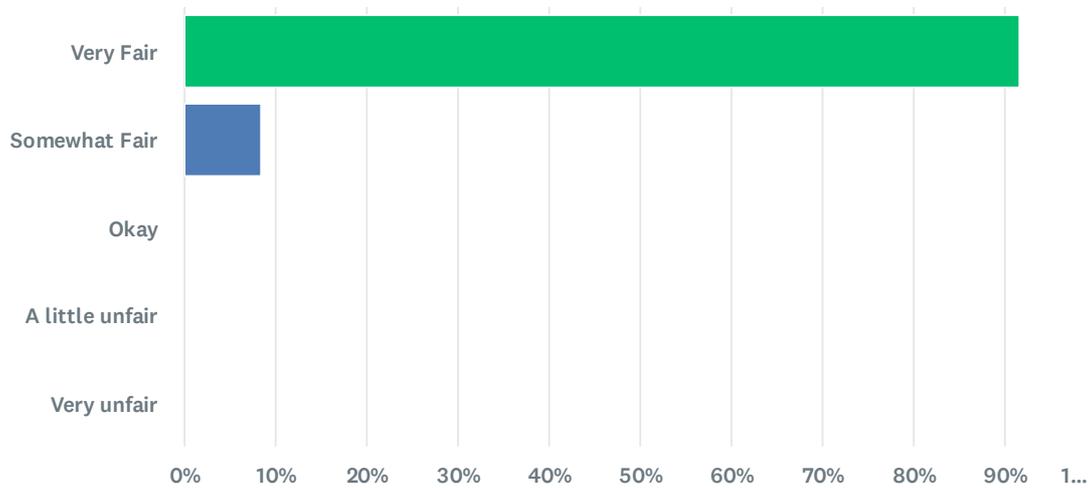
Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
● Always	100.00%	12
● Usually	0%	0
● Sometimes	0%	0
● Never	0%	0
<b>Total</b>		<b>12</b>

## Q17 How fairly do you think the company handles staffing levels, rotas, and workload distribution?

Answered: 12 Skipped: 0



Rating	Percentage	Responses
Very Fair	91.67%	11
Somewhat Fair	8.33%	1
Okay	0%	0
A little unfair	0%	0
Very unfair	0%	0
<a href="#">Show comments</a>		
Average	<b>1.08</b>	<b>12</b>

#	PLEASE STATE WHY YOU CHOSE THE ANSWER YOU DID	DATE
1	Work loads are split evenly	1/14/2026 1:44 PM
2	I can appreciate it's not any easy task to organise rota's to ensure all clients receive the visits they require.	1/13/2026 2:33 PM
3	Because my home situation, living alone with 2 dogs is always considered, I volunteer at the local school and am a parish councillor and if sometimes I need to change my rota to	1/13/2026 12:07 PM

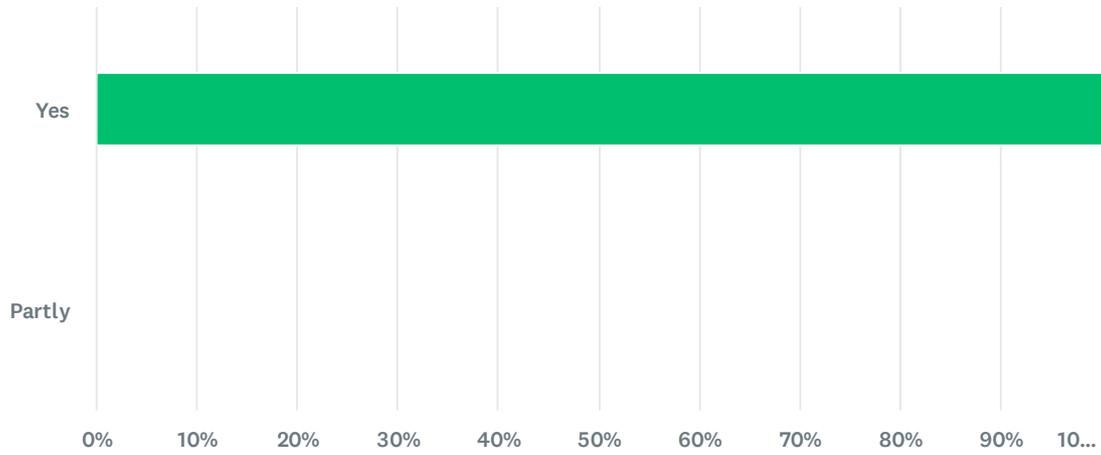
## Staff Quality Assurance Questionnaire

accommodate these 2 things management always supports me in this though I try very hard not to have to request a rota change

4	It is always fair on staff their ability, availability, not putting staff in situations that could cause issues , and we always have more than enough staff to cover sickness holidays ,	1/12/2026 9:11 PM
5	Work load is distributed fairly between employees. Always happy to fit rotas round unexpected circumstances	1/12/2026 5:21 PM
6	In my experience I feel the company handles these situations fairly	1/12/2026 4:43 PM
7	I find that management do their level best to treat all staff the same and help them if needed.	1/12/2026 4:38 PM
8	Staff get their contracted hours, if I ask for more hours I usually get them and management have been brilliant at letting me have time off for special occasions.	1/12/2026 2:52 PM
9	My management has always supported the hours I can work and given me an adaptable rota	1/12/2026 2:32 PM

### Q18 Overall, would you recommend this company as a good place to work, and what one change would make it even better?

Answered: 12 Skipped: 0



Answer Choices	Percentage	Responses
● Yes	100.00%	12
● Partly	0%	0
<b>Total</b>		<b>12</b>

## Q19 Any other comments, negative or positive are welcome.

Answered: 8 Skipped: 4

#	RESPONSES	DATE
1	Such a lovely company to work with and they understand that we have a personal life as well as a work life.	1/14/2026 1:44 PM
2	I am very much enjoying my work with FMN, and being part of a wonderful team	1/13/2026 2:33 PM
3	One change to make it even better ,only for me ,would be not having quite so many tasks on some clients care plan app which can detract from the quality of my interaction with some clients and hamper my ability to 'see' what may be also important to do for them on that call, I have mentioned this to my senior who has said tasks will be reduced where possible tho' I appreciate too some of our clients are quite complex	1/13/2026 12:07 PM
4	This company cares for clients as well as staff and they are always the most important everything that is needed is supplied and more than we need even down to umbrellas 🌂	1/12/2026 9:11 PM
5	The quality of a good care is the result of company being able to support their staff as good as possible	1/12/2026 6:14 PM
6	Make you feel like one of the team from day one, high standard of care delivered.	1/12/2026 5:21 PM
7	I find that working for Forget me not is a very rewarding job. Very accommodating in its staff and clients needs. Nothing is ever to much trouble. Jobs are always complete to 100% . Couldn't wish for a better place to work. I've been very happy with FMN	1/12/2026 4:38 PM
8	I love working for FMNs. Grievances are usually dealt with quickly and fairly.	1/12/2026 2:52 PM