



SMS Terms and Conditions

Effective Date: March 30, 2026

Practice Name: Stern Endodontics PLLC

Website: sternendo.com

By providing your mobile phone number and opting in to receive SMS messages from **Stern Endodontics PLLC** (“we,” “us,” “our”), you agree to these Terms and Conditions (“Terms”).

1. SMS Communications for Patient Care

By providing your phone number, you consent to receive SMS messages regarding your clinical care and administrative updates. These communications are strictly for:

- Appointment scheduling, reminders, and confirmations.
- Pre-operative and post-operative care instructions.
- Direct coordination with our clinical staff regarding your treatment.

Note: We do not use SMS for marketing or promotional purposes.

2. Message Frequency

Message frequency varies based on your specific treatment plan and appointment schedule. You will typically receive multiple messages regarding an upcoming appointment (e.g., a reminder, a confirmation, and follow-up instructions). Stern Endodontics PLLC reserves the right to adjust the frequency of messages as necessary to ensure proper patient care.

3. Rates and Carrier Charges

Standard message and data rates may apply based on your individual plan with your mobile carrier. Stern Endodontics PLLC is not responsible for any costs incurred from receiving or sending text messages.



4. Opt-Out Instructions (Cancellation)

You may opt out of receiving SMS communications at any time. To stop receiving messages:

- Reply STOP to any text message received from us.
- After texting STOP, you will receive one final text message confirming that you have been unsubscribed. After this, you will no longer receive SMS messages from us.

5. Help and Support

If you are experiencing issues with our messaging service or have questions:

- Reply HELP to any message for assistance.
- Contact us directly via the information provided in Section 7.

6. Liability and Delivery

Stern Endodontics PLLC and mobile carriers are not liable for delayed or undelivered messages. Delivery is subject to the effective transmission of your mobile network operator. We are not responsible for any errors or delays caused by carrier or third-party service provider issues.

7. Contact Information

Stern Endodontics PLLC

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Brooklyn, NY 11230

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Email: office@sternendo.com

Website: www.sternendo.com