

Terms and Conditions

CBD Languages and the Client (adult student or parent/guardian of non-adult student), **First Name Last Name**, has come to an agreement with the following terms and conditions.

1. Due to venue hire and administration costs, course confirmed and paid for is NOT refundable. However, lesson rescheduling might be considered with notice of at least 2 weeks (14 days).
2. Notice must be given in writing to info@cbdlanguages.com.
3. Make-up lesson must be used within 3 months from the original date of the lesson and it is not redeemable after this period.
4. While CBD Languages endeavours to maintain stability of teacher/tutors, the Client give consent for CBD Languages to allocate replacement tutors or reschedule makeup lessons, if the initially appointed tutor cannot attend the tutoring session due to unforeseen circumstances.
5. If the tutoring day falls on a public holiday, it will be automatically postponed to the same time the following week.
6. Lateness: The tutoring will run for 100 minutes per session and if the student is late, there will be no makeup time provided.
7. Session break: There can be a 5-10 minutes session break upon the student/student parents/guardians' request inclusive in the 100 minutes tutoring session.
8. No photo-taking, voice or video recording is allowed in any training/tutoring sessions.
9. All course material developed and provided by CBD Languages is copyright protected. Duplication or reproduction in any form without the prior consent of CBD Languages.