

TITLE VI

CPTA is an ADA compliant Agency and all routes are wheelchair/Handicap accessible. Transportation is provided without regard to race, color, religion, sex, age, national origin, physically/mentally challenged, or political affiliation.

Check with your local human service agency for transportation assistance programs available to you.

The General Public may purchase E passes for their account at any amount, and fare will be deducted upon boarding the vehicle.

-FOR RATES, PLEASE CALL –
Choanoke Public Transportation Authority

(252) 539-2022

1-888-877-8359

Access Code (30345) (TDD/TTY)

(Hearing Impaired)

CPTA is her to serve your transportation needs. Give us a call Monday through Friday between the hours of 6:00am and 6:00pm to schedule your ride!



Choanoke Public Transportation Authority
Serves the citizens o Bertie, Halifax,
Hertford, and Northampton Counties.

Since 1977, CPTA has provided transportation needs for any person in the “four-county” area who is in need of a ride, whether it be to local community colleges, shopping centers, day cares, human service agencies, etc. Our courteous and friendly staff will assist you to schedule your transportation needs and get your on your way to your daily destinations.

Visit us on the web at:
WWW.choanokepta.org

Like us on Facebook
Follow us on linkedIn



Choanoke Public Transportation Authority



505 North Main Street Post Office Box
320 Rich Square, NC 27869

(252) 539-2022

1-888-877-8359

Access Code (30345) (TDD/TTY)
(Hearing Impaired)

www.choanokepta.org

CANCELLATIONS & NO SHOWS

To cancel your ride, call at least one hour prior to your pick-up time to avoid No Show status. Three (3) consecutive no shows may result in being taken off CPTA's schedules.

INCLEMENT WEATHER

In the event of inclement weather, services may be canceled for safety reasons. Watch WITN-TV or WRAL for closings. You can also visit our Facebook page for regular updates.



COMPLIMENTS & COMMENTS

Tell us how we are doing! Call or write:
Choanoke Public Transportation Authority
Post Office Box 320 Rich Square, NC 27869



HELPFUL HINTS

THE FOLLOWING GUIDELINES WILL HELP US SERVE YOU BETTER:

- Be ready when the bus arrives.
- Call CPTA if you need to cancel your ride at least one hour prior to pick-up.
- Please have correct fare (Drivers cannot make change.)
- Carry only the number of packages that you can safely handle.
- Keep your seatbelts bucked.
- Wheelchairs must be in good working condition.
- Passengers with children need to have their own car seat available.
- No smoking on the bus.
- Passengers are not allowed to eat or drink on the bus. Exceptions shall be made due to a medical condition or treatment.
- Please respect others while on the bus (no abusive language, loud music, etc.)
- No hazardous materials or weapons are allowed on the bus.
- CPTA may deny service to anyone who displays inappropriate or unsafe behavior to the driver or to other passengers.

TYPE OF SERVICE

CPTA provides services Monday through Friday for trips to local community colleges, shopping centers, medical offices, senior centers, day cares, human service agencies and any other local destinations. Services shall include lift-equipped vehicles for passengers in wheelchairs. CPTA also provides out of county medical services on certain days of the week. Call for more details.

HOW TO SCHEDULE SERVICES

Customer service hours are Monday through Friday from 6:00am to 6:00pm. Arrangement must be made by 10:00am the day before transportation is needed. Just call (252) 539-2022, Ext. 222 to schedule a ride! 1-888-735-2962 (TDD/TTY)

(Hearing impaired)

WHAT YOU WILL BE ASKED WHEN SCHEDULING A RIDE

- Your name and physical address
 - Your phone number
- Your destination's physical address and number
- Date and time of appointment
- Whether additional passengers or an attendant will be traveling with you and if you need wheelchair accessibility or have other special needs.