

Notice of Data Security Incident

Mission City Community Network, Inc. (“MCCN”) is providing notice to potentially impacted individuals of a recent data security incident discovered on our network. The security of protected health information is very important to us, and we sincerely apologize for any inconvenience this may cause.

What Happened?

On or around June 6, 2025, we identified suspicious activity associated with certain systems in our network. As soon as we became aware of the activity, we took immediate steps to secure the environment, implemented our incident response protocols, and engaged outside computer forensic experts to assist in our response and to investigate what occurred. The investigation determined that an unauthorized individual gained access to our systems for a limited period of time. The investigation also found that documents containing a limited amount of protected health information may have been copied from our network during the incident.

What We Are Doing:

In response to this incident, we have taken steps to minimize the risk of this happening in the future. We have changed passwords and implemented additional security measures on our network.

Not every patient’s information was accessed during this incident. We are currently investigating to determine who was impacted and what information was associated with those individuals. Letters will be mailed as soon as possible to impacted individuals for whom MCCN has addresses, which contain more information about the incident, complimentary credit monitoring and identity protection services, and steps residents can take to protect themselves. We have no evidence that any of the information impacted by this incident has been misused, but we wanted to make you aware of this out of an abundance of caution.

What You Can Do:

We encourage you to remain vigilant against incidents of identity theft by reviewing bank accounts and other financial statements. You can also visit the Federal Trade Commission’s website for more information on protecting your identity at consumer.ftc.gov/identity-theft-and-online-security.

For More Information:

Individuals should call our dedicated toll free phone number 833-353-4120 Monday through Friday from 6 am – 6 pm PST with any questions. Protecting personal information is of utmost importance to MCCN, and we sincerely apologize for any concern this incident may cause.