

# Paying for bags online

## Save time, pay at check-in

Don't wait in line at the airport – check up to 3 bags when you check-in on aa.com or in the app. For more information about paying for your bags online, visit our customer service FAQs.

[Customer service FAQs »](#)

### [Terms and conditions](#)

#### How does it work?

- You can choose to pay for up to 3 checked bags (per person) before arriving at the airport
- If the option is available on your flight, payment is taken during check-in on aa.com or in the app starting 24 hours and up to 4 hours before scheduled departure
- If you're checking more than 3 bags you can add them at the airport; applicable oversize, overweight and excess bag charges may apply
- Charges are calculated based on standard bag sizes for flights; per person, each way
- Applies to customers traveling on American Airlines marketed and operated flights
- Combined bag allowance for domestic flights: pre-paid bag prices will be optimized across all passengers traveling together in a single reservation
- Other special bags with specific charge (i.e. checked pets) can't be paid prior to airport arrival
- If you pay for your bags online they are subject to the standard baggage terms, conditions and liability standards as bags paid for at the airport
- If you're in the U.S. military and traveling on a military fare you will receive complimentary bag pricing. If you're not traveling on a military fare show your military ID at the check-in counter.
- American Airlines reserves the right to change the rates, terms and conditions at any time prior to purchase with or without notice.

#### What if I change my flight?

- You can usually transfer bags you pre-paid for to new flights (changes to existing bookings), but not to other passengers
- If you take a different flight on the same day of original booking, the bags that you paid for online will transfer
- If you pay for bags online you can't use same-day standby

#### Can I get a refund?

If your flight is disrupted or cancelled and you decide not to fly, you'll be refunded in full to the original form of payment

Refunds will not be granted if you:

- (a) Cancel your domestic flight on a non-refundable/non-changeable ticket (includes Basic Economy)

(b) Decide not to fly without rescheduling or cancelling

(c) Change your mind and decide you no longer need to bring the number of bags previously purchased

(d) Have a fully refundable ticket and you wish to refund your ticket (ticket will be refunded but bags won't)

(e) Purchase or get an upgrade that includes free checked baggage.

If you believe you've been incorrectly charged for bag fees, contact an American representative for help or file a refund claim within 45 days.

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## Bag delivery service

### Bypass baggage claim

Whether you're traveling for business or pleasure on your next trip, let us bring your bags to you.

[Bag delivery service »](#)

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## Lost an item?

### We can help you

If you've lost an item on a plane or in an American-operated area, at the airport or at a security checkpoint, visit our lost and found page and we'll point you in the right direction.

[Go to lost and found »](#)

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## Special assistance

### Let us take care of you

We offer assistance at the airport, on the plane and upon arrival for a variety of needs including traveling with devices, disabilities, children and more.

[Learn more about special assistance »](#)

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## Flying on a partner airline?