

THE GROVE AT RIVER OAKS, HOA

2500 SW 14 AVE, FORT LAUDERDALE, FLORIDA, 33315

The Grove at River Oaks Homeowners Association (HOA)



3874 SW 30 Ave
Ft. Lauderdale, FL 33312
Toll Free (855) 716-8769
Office (954) 990-6634 and/or (954) 921-7062
Fax (954) 921-7770
www.unitedutilityservices.com

WATER NOTICE

You are responsible for your water bill and as per HOA bylaws not paying your water bills equals not paying the HOA dues. Please call United Utility Services to set up your account: (954) 990-6634 and/or (954) 921-7062. If your water bill is substantially higher than your previous bills - you may have a water leak. Here is how you can **CONFIRM IF YOU HAVE A LEAK**:

- 1) Ensure no water is being used inside the house (sinks, showers, dish-washers, washing machines) or outside (hoses).
- 2) Once you are sure no water is being used, check the leak indicator on your water meter. Usually, a red triangular dial or silver wheel, the leak indicator spins when there is water flowing through the meter. If no water is being used and the **indicator is spinning**, you likely have a plumbing leak.

FINDING THE SOURCE OF WATER LEAKS INSIDE THE HOUSE:

- make sure the flapper valve in toilet tank seals completely
- check for water under sinks
- inspect showers and tubs for drips
- look for puddles around washing machines, dishwashers, and **water heaters**

REPAIRING PLUMBING LEAKS

It is your responsibility to have inside the house leaks repaired. Call a professional plumber to help you find hidden leaks and deal with them fast before they cause more damage to your home.

UNITED UTILITY SERVICES is able to address customers issues. If you feel like your water bill is not correct and you are sure you have no inside the house leaks (indicator is not spinning) you should notify United Utility Services at (954) 990-6634 and/or (954) 921-7062.

- **Before calling, please check to make sure that inside the house leak is not the cause, otherwise you will be charged for United Utility Technician diagnostics fees (\$65.00/hr.)**
- If the United Utilities Technician determine that meter is responsible for incorrect reading and billing, the HOA will be responsible for the repair and your water bill will be adjusted.