

Terms and Conditions for Stay at the Santa Rosa Campground and RV Park

1. Reservation and Payment

- All overnight stays require a reservation, subject to availability.
- Full payment is due at the time of booking or upon check-in.
- There is a \$10.84 processing fee associated with all cancelations. Reservations that are pre-paid will receive full credit for a future stay at any time.
- Rates are based on the following site options: 50A or 30A, sewer or not, cable or not. Additional fees may apply for extra vehicles, guests, or services.

2. Check-In and Check-Out

- Check-in is available 24-hours per day, subject to availability. If you arrive past office closing hours, you are required to self-register and check-in. Failure to do so will result in immediate removal.
- Check-out time is no later than 12:00 p.m. on the day of departure. Late check-outs require prior approval and may incur additional charges.
- Guests must provide valid identification, vehicle/RV registration and payment at check-in.

3. Site Usage

- Each site is assigned for one RV. Additional vehicles require approval and may incur a fee.
- Sites must be kept clean and free of clutter. All personal items must remain within the assigned site boundaries.
- Maximum occupancy per site is 6 people, including children, unless otherwise approved.
- No subletting or sharing of RV sites is permitted without management approval.
- NO OUTSIDE GUESTS ARE PERMITTED ON PREMISES!

4. Quiet Hours

- Quiet hours are enforced from 9:00 PM to 7:00 AM. No loud music, excessive noise, or disruptive behavior is permitted during these hours.
- Generators may only be used during designated hours 8:00 AM to 8:00 PM and must comply with noise level restrictions.

5. Pets

- Pets are welcome but must be leashed and supervised at all times.
- Owners are responsible for cleaning up after their pets and disposing of waste properly.
- Aggressive or disruptive pets are not permitted, and owners may be asked to leave if not controlled.
- A maximum of 2 pets per site is allowed unless otherwise approved.

6. RV and Vehicle Regulations

- All RVs must be in good working condition and self-contained unless otherwise specified.

- No vehicle repairs or maintenance (e.g., oil changes) are allowed on-site without prior approval.
- Speed limit within the park is 10 mph. Guests must drive cautiously and yield to pedestrians and staff in golf carts.

7. Amenities and Facilities

- Use of amenities (e.g., restrooms, showers, laundry, dump stations) is included with the stay, subject to availability and posted rules.
- Guests are responsible for proper use of facilities and must report any damage or issues to management immediately.
- Wi-Fi, electricity, water, and sewer services are provided as available but are not guaranteed. Guests should be prepared for potential service interruptions.

8. Safety and Conduct

- Open fires are permitted only in designated fire pits or grills, subject to local fire restrictions. No unattended fires are allowed.
- Fireworks, firearms, or other weapons are strictly prohibited.
- Smoking is allowed only in designated areas or within your RV site, provided it does not disturb others.
- Guests must comply with all local, state, and federal laws while on the premises.

9. Environmental Responsibility

- Dispose of all waste, including gray water, black water, and trash, in designated receptacles or dump stations.
- Do not damage trees, plants, or wildlife. Cutting or collecting firewood on-site is prohibited.
- Recycling is encouraged, and guests must follow posted recycling guidelines.

10. Liability

- Santa Rosa Campground & RV Park is not responsible for loss, theft, or damage to personal property, vehicles, or RVs during your stay.
- Guests assume all risks associated with their stay, including injuries or damages caused by natural events, other guests, or park facilities.
- Any damage to park property caused by guests will be charged to the responsible party.

11. Children and Minors

- Children under age 16 must be supervised by an adult at all times, especially in common areas like playgrounds, pools, or restrooms.
- Parents or guardians are responsible for the behavior and safety of their children.

12. Termination of Stay

- Santa Rosa Campground reserves the right to terminate a guest's stay for violation of these terms and conditions, disruptive behavior, or failure to follow staff instructions.
- No refunds will be issued for early departures due to rule violations.

13. **Force Majeure**

- Santa Rosa Campground is not liable for disruptions caused by events beyond our control, including but not limited to weather, power outages, or government regulations.

14. **Changes to Terms**

- Santa Rosa Campground reserves the right to modify these terms and conditions at any time.