



ARAGON KHUSELA

ABSOLUTE PROTECTION
ADVANCED SECURITY



COMPANY PROFILE 2025

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WWW.ARAGONKHUSELA.CO.ZA

EXCELLENCE AND PROFESSIONALISM



For over 15 years, Aragon Khusela has been committed to putting your safety and security first. As a trusted leader in the security industry, we deliver tailored solutions that exceed expectations.

We understand the complexities of today's dynamic security landscape, offering a comprehensive range of services across various sectors, including hospitality and leisure, conferencing, warehousing and logistics, manufacturing, construction, residential estates, gated communities, schools and campuses, and retail and commercial spaces.

Whether protecting your home, business, or community, our expert team is dedicated to safeguarding what matters most to you. With Aragon Khusela, you have a reliable partner in security, focused on delivering peace of mind.

COMPLIANCE

Aragon Khusela is fully registered with the Private Security Industry Regulatory Authority (PSIRA), ensuring we adhere to the highest standards of conduct and professionalism.

All our security personnel are trained to meet PSIRA's required standards and have obtained police clearances. We are also compliant with the Protection of Personal Information Act (POPIA), guaranteeing that all client data is handled with the utmost care and confidentiality.

In addition, we adhere to the regulations set by the National Bargaining Council, Affinity Health, CEO, Provident Fund, and PSSPF, further reinforcing our commitment to the well-being and integrity of our staff.

With Aragon Khusela, you can trust in our dedication to maintaining the highest levels of compliance and service.



ARAGON (PVT) LTD KHUSELA

OUR SERVICES



GUARDING DIVISION,
MONITORING,
& ARMED RESPONSE



SECURING RESIDENTIAL
& COMMERCIAL



TECHNICAL DIVISION

- Residential
- Commercial
- Industrial
- Hospitality
- Construction
- Events
- VIP Protection
- Armed Response
- Armed Guarding
- 24Hour Guarding
- Medical & Fire Assistance
- Special Operations

- Equipment Finance
- Free Risk Assessments
- Equipment Maintenance
- Polygraphs
- Full Investigations
- Detailed Incident reports
- Detailed patrol maps & Reports
- Daily reports for your peace of mind

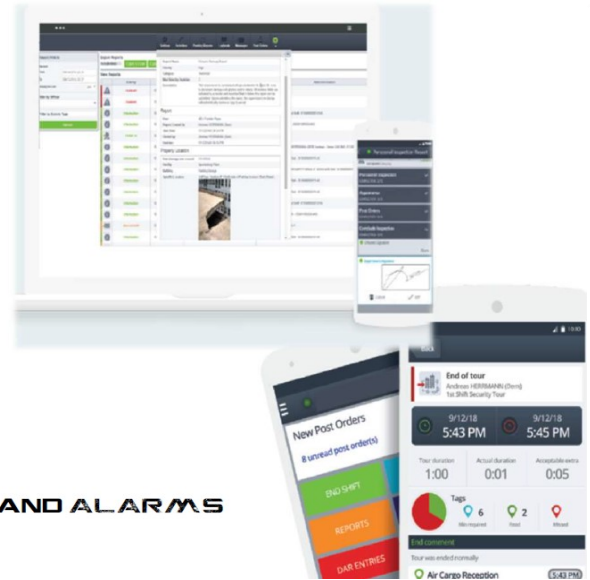
- Access Control
- CCTV
- Off-site monitoring
- Alarms
- Electric Fencing
- COC Certification
- Scanners
- live real time WhatsApp notifying you of activity



OUR APPROACH

- ^ **ACCESS TO SENIOR MANAGEMENT**
- ^ **DEDICATED OPERATIONS MANAGER**
- ^ **DEDICATED AREA SUPERVISOR**
- ^ **DEDICATED SITE SUPERVISOR**
- ^ **STATE OF THE ART CONTROL CENTER**
- ^ **REAL TIME MONITORING OF THE FOLLOWING:**

- PTT RADIO & PATROL SYSTEM
- PANIC SYSTEM
- OFF SITE MONITORING OF CCTV CAMERAS AND ALARMS
- ONLINE OCCURRENCE BOOK



OUR INFORMATION

ARAGON KHUSELA

INCIDENT REPORT FOR SITES

New Activity // 20236522

Supervisors

Category	
Priority	Low
Post	Supervisors
Report Created by	Desmond Aragon
Start Date	2023/05/13 10:24:41
GPS Position	26° 1' 6.35 S, 27° 59' 27.09 E
Map	

- > **WHATSAPP COMMUNICATION**
- > **TELEPHONE COMMUNICATION**
- > **FIREARM ISSUE REGISTER**
- > **PATROL MANAGEMENT REPORTS**
- > **VIOLATIONS CAPTURING**
- > **INVESTIGATION REPORTS**
- > **DAILY SHIFT HAND OVER REPORTS**
- > **MAINTENANCE TESTING REPORTS**
- > **CLIENT MEETING MINUTES**

OUR TECHNOLOGY



- PUSH TO TALK
- PATROL MANAGEMENT
- PANIC



EVERYTHING YOU
NEED TO MANAGE
YOUR PROPERTY IN
ONE APP



- CCTV ANALYTICS
- PATROL TOURS
- SECURITY INFORMATION MANAGEMENT
- HEALTH STATUS



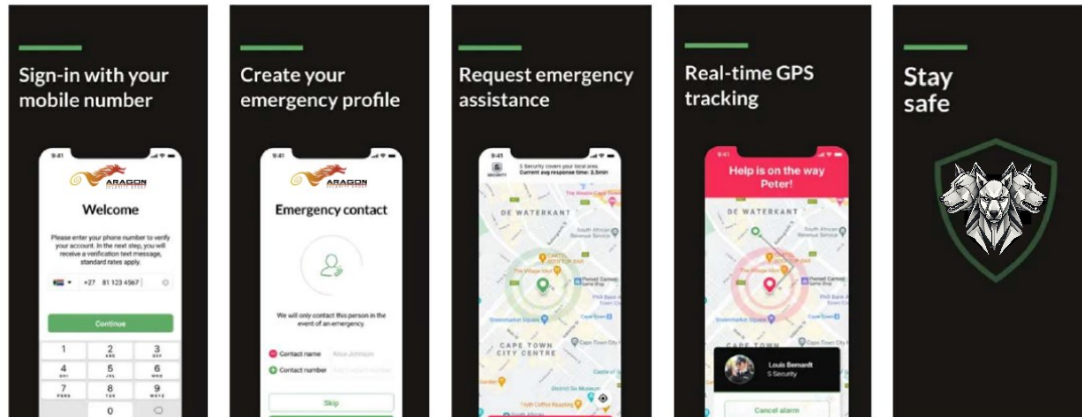
- ALARM MONITORING
- PANIC
- FALSE ALARM MANAGEMENT



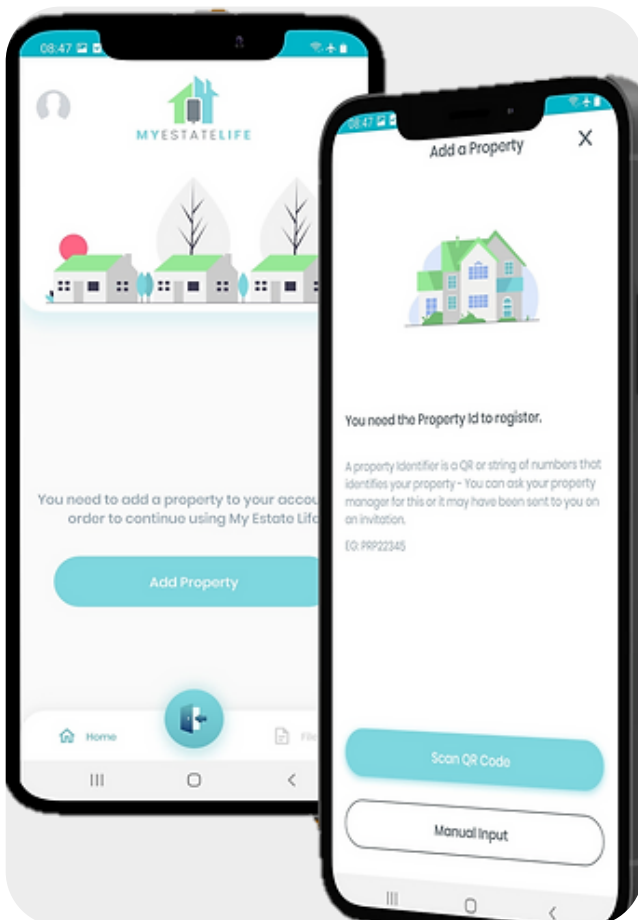
SEON PHONE APP

NO MATTER THE SITUATION TRIGGER AN ALARM VIA THIS APP OR PRESS THE BUTTON AND ARAGON WILL DISPATCH THE CLOSEST RESPONDER TO YOUR EXACT LOCATION IN AN INSTANT

YOU CAN ALSO CONNECT YOUR CURRENT HOME ALARM SYSTEM TO THIS APP



MY ESTATE LIFE



- › **DESIGNED TO TAKE YOUR EVERYDAY TASKS AND MAKE THEM EASY**
- › **AVAILABLE FOR DOWNLOAD ON ALL MAJOR PLATFORMS**
- › **COMMUNICATION MANAGEMENT**
- › **NEWSLETTERS**
- › **VISITOR MANAGEMENT**
- › **TICKET MANAGEMENT**
- › **AND MANY MORE FEATURES IN APP**



ARAGON TECHNICAL INNOVATION



HIKVISION

NEMTEK
Electric Fencing Products



REGAL

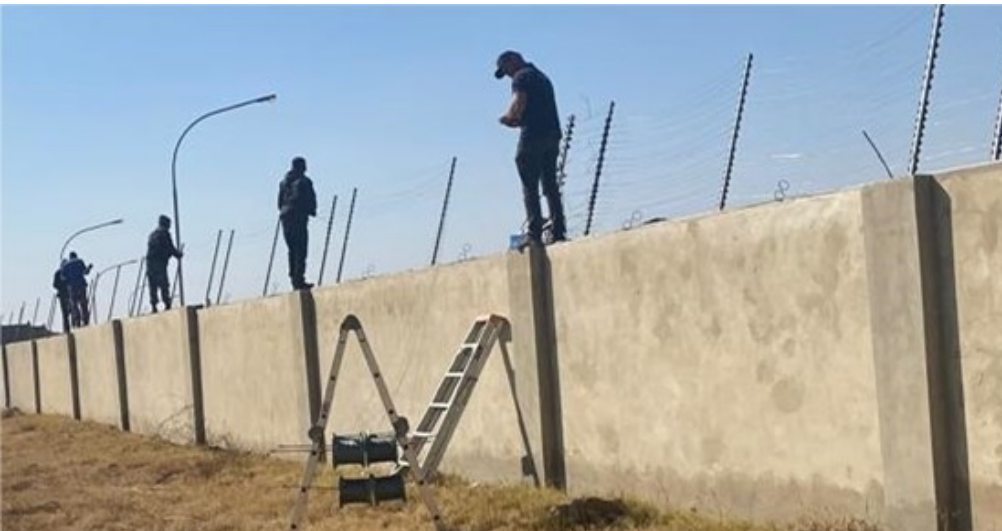


Technology is a crucial asset in the battle against crime. We leverage the latest advancements to enhance safety and deter criminal activity, ensuring that your property is secure. Our technical team specializes in designing and implementing cutting-edge security solutions tailored to meet the unique needs of each client.

Our comprehensive approach includes:

- Access Control: Advanced systems to manage and monitor entry points.
- CCTV: State-of-the-art cameras for real-time surveillance and recording.
- Off-Site Monitoring: Remote oversight to keep watch over your property from anywhere.
- Alarms: High-performance alarm systems to alert you and authorities of any breaches.
- Electric Fencing: Effective perimeter protection to deter unauthorized access.
- COC Certification: Compliance with safety standards to ensure reliable operation.

We are committed to providing unparalleled, personalized service, ensuring that each client's individual needs are thoroughly addressed.



OUR SECURITY OFFICERS

The composed and professional demeanour of our security officers reflects a team adept at handling any situation with control and poise. We prioritize the recruitment of capable and dedicated individuals, recognizing the critical role they play in the success of facilities and businesses. Our officers undergo stringent vetting and competence assessments, ensuring they meet the highest standards.

ON SITE TRAINING

Our security officers receive advanced training tailored to their specific duties and the requirements of their assigned site. This includes comprehensive site-specific induction and ongoing training sessions to refresh and update their knowledge of security procedures and job expectations. They are specially trained in residential estate security and supported by a dedicated team of instructors. To enhance overall safety, we utilize digital scanning for vehicle and driver information to manage access and egress, ensuring accurate identification. Additionally, we aim to equip all personnel with First Aid skills and require every on-site supervisor to hold a safety officer

OPERATIONS MANAGEMENT AND SUPERVISION

At Aragon Khusela, we place the highest priority on effective supervision and management. Our highly motivated team, known for its professionalism, experience, and integrity, provides 24/7 oversight to ensure maximum alertness and effectiveness of our security officers. This includes daily and nightly site visits by our dedicated management team to address all security needs. We are committed to maintaining open communication and staying informed across all security sectors, ensuring that our operations run smoothly year-round. Our dedication to superior service guarantees that all security needs are met with confidence and reliability.



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SOME OF OUR CUSTOMER TESTIMONIALS

Re: Aragon Security Group

We, the Directors of St Cloud Estate, are very happy to recommend the services of Aragon Security Group. The difference in service levels, proactive guarding and professionalism when Aragon took over from our previous security provider was immediately noticeable.

Our guards are happy, are receiving on the job training and are being paid all benefits according to the NBCPSS and PSIRA. Supervisors are on site at every shift, checking that staff are following procedures.

The estate receives weekly reports detailing any issues picked up during security inspections, issues reported to or resolved by the guards and any findings by Aragon Management, who also provided valuable feedback for the improvement of our complex security. In addition, management are always available to take calls and they respond to WhatsApp messages almost immediately.

We believe Aragon's service has been tailored to meet our estate's requirements and we really do appreciate the support received from them during the service provider changeover.

We are confident that Aragon will make a valuable contribution in terms of heightened security in any environment.

You are welcome to contact me for any additional details.

Kind regards,

Heather Pinaughty

Security Director, St Cloud Estate

REFERENCE LETTER

To Whom It May Concern:

It is our pleasure to recommend the services of Aragon Security Group.

We as Inspired Management, have contracted Aragon Group at various properties to look after the security profile. We work hand in hand with Aragon Group in relation to access control, general guarding and technical installations.

Aragon Group provides well trained staff, quality equipment, and unparalleled, hands-on approach.

Stefan Willemse
Director

To whom this may concern

At Fish Eagle View Estate in Modderfontein we secured the services of Aragon Security group in September 2021.

Keagan and his team have supplied us with phenomenal service, and we are very happy to continue using their services. They are approachable and are continually working with the trustees and management team to ensure the best possible security for our estate.

I have no problem recommending them to any business seeking their services.

Yours Sincerely

To whom it may concern.

I Craig Kelly employed as the Facilities Manager do herewith recommend the services of Aragon Group, we have been making use of their services at multiple hotel properties, and I currently oversee all Security related Operations with Aragon at Capital on the Park.

The Security officers receive ongoing training on site, which covers aspects such as access control procedures, general patrolling, observation awareness, risk identification, fire drills, staff searching, monitoring, Security Risk assessments and various other day to day security tasks. We are satisfied with the unparalleled service we receive.

In addition to the general security, Aragon maintains our security equipment such as electric fencing, cameras, card readers and access systems.

I can at any time including after - hours contact management to assist with issues that may arise or requiring attention.

We strongly believe that their hands on managerial and supervisory approach is what sets them above the rest.

Should you have any queries please do not hesitate to communicate with the writer.

Kind Regards,

Craig Kelly : Facilities Manager

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e: craig.kelly@aragon.co.za t: +27(0) 11 443 0660
m: +27(0) 72 551 1883 f: +27(0) 11 443 0660

To Whom It May Concern

REFERENCE LETTER

We are highly recommending the security services of Aragon Security Group

During the past 10 years we have worked directly with Aragon Group on numerous sites which include but is not limited to residential, industrial and construction, requiring various security services such as access control, general guarding and technical installations.

Aragon provides well trained staff, quality equipment, various recommendations to improve security and a hands-on approach. They provide a full spectrum service and is professional and diligent at all times. On all our sites they have taken full responsibility for the security services and have on numerous occasions gone above and beyond.

Please do not hesitate to contact the writer should you require any additional information.

Yours Sincerely

Juan Möhr

Head of Operations

To Whom It May Concern:

REFERENCE LETTER

It is my pleasure to recommend the services of Aragon Security Group.

During the past 6 years, we have worked directly with Aragon Group on numerous sites requiring guarding and security products and installations.

Aragon provides well-trained staff, quality equipment and excellent workmanship.

I am happy to recommend the security services of Aragon Security Group.

27 June 2024

Subject: Reference Letter for Aragon

To Whom it May Concern,

I am writing to provide a reference for Aragon Security, an onsite security company that has consistently demonstrated professionalism, reliability, and effectiveness in providing security services. It is my pleasure to share my experience with Aragon Security and highlight their exemplary performance.

During their tenure with our organization, Aragon Security has effectively had to handled only one incident, demonstrating their ability to respond to security-related issues promptly and efficiently. The incident was thoroughly managed and resolved in a timely manner, showcasing the team's expertise in handling unexpected situations.

The outcome of the incident indicated that it was an inside job. Aragon Security conducted a thorough investigation, working closely with our internal teams to identify the responsible party and implement appropriate measures to prevent similar incidents in the future. Their dedication to resolving the issue and maintaining a safe environment was commendable.

Furthermore, while providing security services, Aragon Security has maintained an impeccable record with zero breaches experienced. Their proactive approach to security measures, vigilant monitoring, and adherence to protocols have ensured a secure environment for our organization and its stakeholders.

In summary, Aragon Security has consistently proven their capability in handling security incidents, resulting in successful resolutions. Their professionalism, attention to detail, and commitment to maintaining a secure environment have been exemplary. I have full confidence in their ability to deliver exceptional security services and mitigate potential risks effectively.

Should you require any additional information or wish to discuss Aragon Security's performance in more detail, please do not hesitate to contact me. I highly recommend Aragon Security as a trusted and reliable partner for any organization in need of top-quality onsite security services.

Thank you for considering Aragon Security. I am confident that their expertise and dedication will greatly benefit your organization.

Kindest Regards,


Gysela Ester
Manager

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**ABSOLUTE PROTECTION
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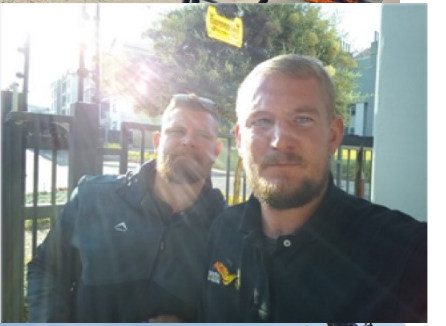
A security guard, seen from the back, is wearing a black vest with a high-visibility yellow stripe and the 'ARAGON SECURITY' logo. He is standing in front of a large wall-mounted monitor displaying a grid of multiple CCTV camera feeds. To his right, another large monitor shows a map interface with various location markers. In front of him, a laptop also displays a grid of camera feeds. The scene is dimly lit, emphasizing the screens.



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CONTACT US

ARMED RESPONSE - GUARDING - TECHNICAL



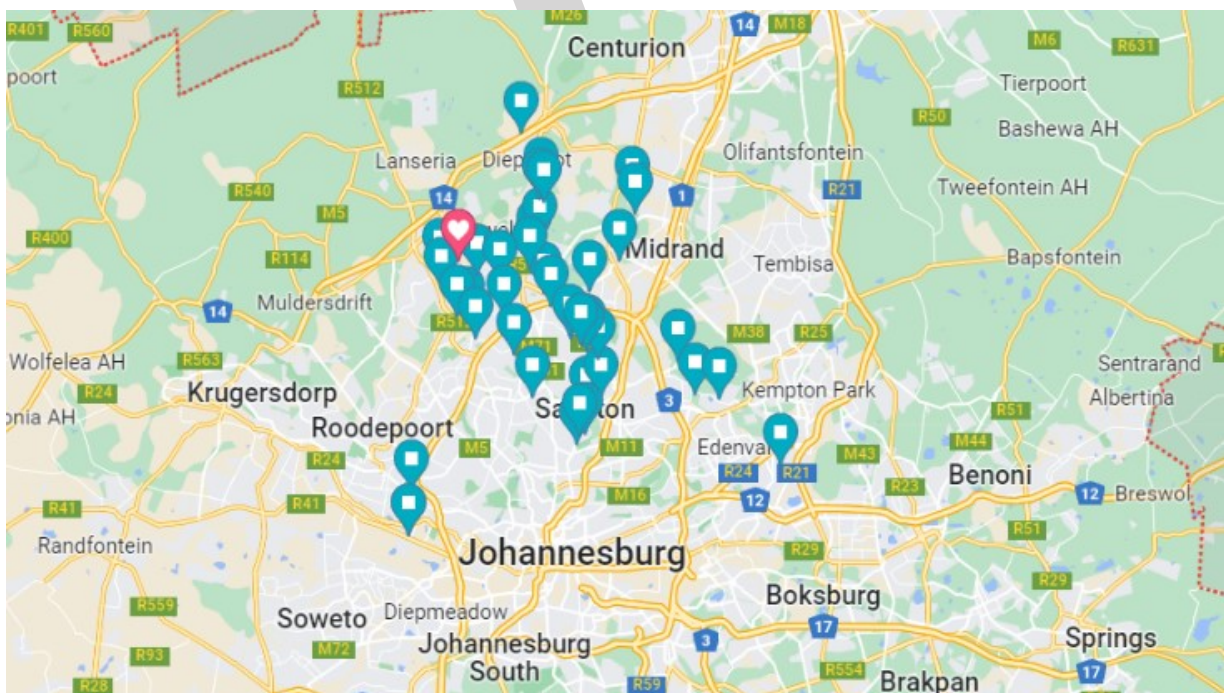
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