

PRESS RELEASE

DPET, AN AMAZON DELIVERY SERVICE PARTNER, DEPLOYS UNICAAS AS THEIR UNIFIED COMMUNICATION PLATFORM

ABOUT DPET

DiPietro Logistics is an Amazon Deliver Service Partner with 60+ Delivery Drivers that delivers Amazon packages to clients throughout Santa Clara, San Benito and Monterey Counties. With 8 million plus deliveries in the past 5 years, their drivers, dispatchers and administrators need a reliable platform to communicate all matters regarding safety and accurate deliveries to their clients. They chose UniCaaS who is a Certified Vendor for the Amazon DSP program. UniCaaS developed a front end where each delivery phone has a direct dial into one number that allows them to connect to a dispatcher, LMET, HR and or tow. Dispatch and HR each has an extension that resides on an app on their cell that allows them to be anywhere to accept these critical calls. Again, Delivery Drivers just dials one number and chooses from a menu either; Dispatch, HR, LMET, TOW, and gets connected with no delays.



ABOUT UNICAAS

UniCaaS is a unified communications company that provides the last mile delivery organizations the ability to share with their drivers a tool that connects them to dispatchers, HR and any external organizations through a virtual routing menu with just one call to a know business number that is most likely stored in their delivery phones. An example of a few connections with that one call can be Dispatchers, HR, Tow Services and or LMET. The system also has a mobile app that resides on any phone so a dispatcher can change hands anywhere and just log into the extension to take over as needed. Try it on a live number- 831-851-5754



SUPPORT & CONTACT INFORMATION:



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