



LA POSATA - Catering Terms & Conditions (B2B)

1. Orders & Confirmation

- All catering orders must be placed at least 48 hours in advance.
 - Minimum order: 30 sandwiches or 2,500 DKK excl. VAT.
 - Orders are confirmed upon written acceptance of the offer (email reply).
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2. Payment Terms

- Invoicing issued with net 8-day terms.
 - No purchase order required unless agreed.
 - If cancelled less than 48 hours before the event takes place : 25% fee applies.
 - Accepted payments: MobilePay, card, bank transfer, EAN billing.
 - Upfront payment may be required for first orders.
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3. Delivery & Pickup

- Pickup available free of charge.
 - Delivery must be booked at least 1 week in advance.
 - Delivery fee: 59 DKK per kilometer from nearest La Posata location.
 - Delivery distance calculated as one-way route.
 - Deliveries outside opening hours: 80 DKK per half-hour surcharge.
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4. Packaging & Service

- Finger-food focaccia boxes.
 - Napkins included.
 - Packaging is single-use carton.
 - Allergen & ingredient labels included.
 - Large carry bags available upon request (extra fee).
 - Italian-pattern table cloths free on request (350 DKK cleaning if returned unwashed or 700 DKK if returned damaged).
 - No heating or reheating required.
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5. Cancellations & Changes

- Cancellation fees:
 - Within 24 hours or same day: 80% of total.
 - Within 48 hours: 30% of total.
 - No reductions in quantity within 48 hours → full agreed price applies.
 - Item mix determined by La Posata, except in cases of severe allergies.
 - Additional items can be added as a separate order, subject to availability.
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6. Allergies & Dietary Restrictions

- Must be communicated in writing in advance.
 - Vegetarian, vegan, gluten-free, and non-pork/halal options available.
 - Extra charges may apply.
 - No liability if not communicated.
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7. Invoicing & Documentation

- Invoices are itemized with VAT included.
 - CVR number & contact details required.
 - EAN billing available for public entities.
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8. Liability & Force Majeure

- Not liable for delays caused by traffic, weather, or external situations.
 - Orders become non-modifiable 48 hours before the event.
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9. Support & Contact

- ✉ ciao@laposata.dk
- ☎ +45 60 95 01 01
- Support available weekdays during opening hours.
- Emergency/day-of support available via assigned salesperson.