



LA POSATA - Catering Terms & Conditions (B2C)

1. Orders & Confirmation

- All catering orders must be placed at least 48 hours in advance.
 - Minimum order for catering: 30 sandwiches or 3,000 DKK incl. VAT .
 - Orders are confirmed once full payment has been received via the payment link.
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2. Payment Terms

- Full prepayment is required.
 - Accepted payment methods: MobilePay, credit/debit card, bank transfer.
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3. Delivery & Pickup

- Pickup is available at no additional cost.
 - Delivery must be booked at least 1 week in advance.
 - Delivery fee: 59 DKK per kilometer from the nearest La Posata location.
 - Distance calculated as one-way route.
 - Deliveries outside opening hours: 80 DKK per half-hour surcharge.
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4. Packaging & Service

- Focaccias are cut into finger food portions and packed in catering boxes.
 - Napkins included.
 - Packaging is single-use carton.
 - Allergen & ingredient labels included.
 - Large carry bags available upon request (extra fee).
 - Italian-pattern table cloths available free on request 350 DKK cleaning if returned unwashed or 700 DKK if returned damaged).
 - No heating or reheating required.
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5. Cancellations & Changes

- Once payment is completed, no cancellations are possible.
 - No reductions in quantity within 48 hours → full agreed price applies.
 - Menu changes may be requested up to 48 hours prior (subject to availability).
 - Additional items may be added as a separate order.
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6. Allergies & Dietary Restrictions

- Must be communicated in writing in advance.
 - Vegetarian, vegan, gluten-free & non-pork/halal options available.
 - Fees may apply for substitutions or severe allergies.
 - La Posata accepts no liability if dietary needs were not communicated.
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7. Liability & Force Majeure

- Not liable for delays caused by external situations (traffic, weather, etc.).
 - Orders become non-modifiable 48 hours before the event.
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8. Support & Contact

- ✉ ciao@laposata.dk
- ☎ +45 60 95 01 01
- Support available weekdays during opening hours.
- For urgent matters, customers may contact their assigned representative.