

KindBit Privacy Policy

Last updated: March 17, 2025

Casa Del Sur LLC ("we," "us," or "our") operates the KindBit application. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our app.

Children's Privacy (COPPA Compliance): KindBit is designed for family use and may be used by children under 13 with verified parental consent. We are committed to complying with the Children's Online Privacy Protection Act (COPPA) and take special care to protect children's data.

1. Information We Collect

1.1 Information Provided by Parents

- Account information (name, email address) via Google or Apple Sign-In
- Role selection (Parent or Child)
- Family pairing information (invite codes)

1.2 Information Provided for Children (with Parental Consent)

- Display name
- Age and grade
- School name (optional)
- Profile photo (optional)

1.3 Automatically Collected Information

- Device tokens for push notifications (FCM tokens)
- Notification history (message type, timestamp, read status)

2. How We Use Your Information

We use the collected information to:

- Provide and maintain the KindBit service
- Enable family pairing and communication
- Send push notifications between family members

- Manage user accounts and subscriptions
- Improve and optimize the app experience

We do not use children's personal information for advertising, profiling, or any purpose other than providing the KindBit service.

3. Children's Privacy (COPPA)

We take children's privacy seriously and comply with COPPA requirements:

- Children under 13 can only use KindBit when a parent or guardian sets up and manages their account
- We collect only the minimum information necessary to provide the service
- Children's data is only shared within their verified family group
- Parents can review, modify, or delete their child's information at any time through the app settings
- Parents can revoke consent and request deletion of their child's data by contacting us
- We do not condition a child's participation on providing more information than is reasonably necessary

4. Data Sharing and Disclosure

We do not sell, trade, or rent your personal information to third parties. We may share information only in the following circumstances:

- Within your verified family group (notifications and check-in messages)
- With service providers who assist in operating the app (Firebase/Google Cloud) under strict data processing agreements
- When required by law or to protect the safety of our users

5. Data Storage and Security

Your data is stored securely using Google Firebase infrastructure. We implement appropriate technical and organizational measures to protect your information, including:

- Encrypted data transmission (HTTPS/TLS)
- Firebase Authentication for secure access

- Firestore security rules limiting data access to authorized family members
- Secure storage of profile photos in Firebase Storage

6. Data Retention

We retain your data for as long as your account is active. Notification history may be retained for up to 12 months. When you delete your account, we will delete your personal information within 30 days, except where retention is required by law.

7. Your Rights

You have the right to:

- Access the personal information we hold about you and your children
- Correct inaccurate information
- Delete your account and associated data
- Withdraw consent for data collection (which may limit app functionality)
- Export your data in a portable format

8. Third-Party Services

KindBit uses the following third-party services:

- **Google Firebase:** Authentication, database, storage, cloud functions, and push notifications
- **Apple Sign-In:** Authentication on iOS devices
- **Stripe:** Payment processing for subscriptions (Stripe does not receive children's data)

Each third-party service has its own privacy policy governing the use of your information.

9. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure appropriate safeguards are in place to protect your data in accordance with this Privacy Policy.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated policy in the app and updating the "Last updated" date. For changes affecting children's data, we will obtain new parental consent where required.

11. Contact Us

If you have questions about this Privacy Policy, wish to exercise your rights, or need to report a concern about your child's data, please contact us at:

Casa Del Sur LLC

Email: info@approsus.com

For COPPA-related inquiries, parents can contact us to review, modify, or delete their child's personal information.