

Terms and conditions

I understand that my pet must be leashed (no retractable leashes) I will pick up after my pet, if I don't, I will be charged a \$4 poop fee. If I'm 10 minutes late I will be charged a late fee of \$10. If I'm 15 minutes late I will be charged a \$15 late fee. If I'm more than 15 minutes late I will need to reschedule. If I miss an appointment I will be charged for the missed groom. If I need to reschedule, I will do so at least 48 hours before my appointment. If I don't, I will be charged 50% of that groom. I understand that Lacy's top notch grooming will not push a groom and will not put herself or the pet at risk of injury. I understand that cuts and scrapes can occur on matted coats. I understand that matting, unmaintained coats can hide minor to serious problems. I do not hold Lacy's top notch grooming responsible for anything noticed after grooming. I give permission to muzzle my pet if needed for safety. I understand that if my pet is too aggressive Lacy's top notch grooming will not be able to continue to groom my pet until behavior is addressed. Some grooms may need more time or broken into multiple appointments. I will notify Lacy's top notch grooming of any conditions my pet has or may have I will be honest with any mood changes my pet is having. I will not have my female groomed if she's coming into heat or is in heat, I will wait 1 week

after. I understand that if my pet becomes ill in any way the day of or before the appointment I will need to reschedule. I understand that some undiagnosed conditions like a skin irritation, ear infection, cough, and so on may be to unknow or cause to much discomfort and will need to be cleared by a vet before getting groomed. I understand that all medications need to be taken before the appointment. Lacy's top notch grooming will not be held responsible for any medical problems. I understand that if my pet needs vet care during a groom Lacy's top notch grooming will try and contact me fist, if it's an Emergency Lacy's top notch grooming will contact my vet.

❖ Vet info:

❖ Secondary Emergency:

If you do not have a vet or your vet is unavailable an emergency vet will be the only option. If you chose no vet action to be taken, please right no action on the vet info line.

Can Lacy's top notch grooming use photos and videos of your pet?

Yes

No

Can your pet have a treat?

Yes

No

Does your pet have allergies?

- Yes, food allergies
- Yes, Flea/skin allergies
- No allergies

Do you want?

- A bow
- A bandana
- Perfume
- None

- Veterans or senior discount - \$5 off
- Birthday discount - \$5 off

(Appointment must be within the week of your birthday)

Birthday:

Signature: