

Emergency Management Institute



FEMA

This Certificate of Achievement is to acknowledge that

JONATHON L CORTEZ

has reaffirmed a dedication to serve in times of crisis through continued professional development and completion of the independent study course:

IS-00242.c

Effective Communication

Issued this 28th Day of August, 2021



A handwritten signature in black ink, appearing to read "J. Stern", written over a horizontal line.

Jeffrey D. Stern, Ph.D.
Superintendent
Emergency Management Institute
Federal Emergency Management Agency