



PRIVACY POLICY

RevoDeck.com.au | Ecommerce Website | Effective date: 28 August 2026

RevoDeck.com.au (the "Site") is operated for the RevoDeck business. This Privacy Policy explains how personal information is collected, used, disclosed, stored and managed when you use our Site or contact us.

1. Purpose

The purpose of this Privacy Policy is to inform users of our Site about:

- the personal information we may collect;
- how we use collected information;
- who may have access to or receive that information;
- the choices and rights available to Site users; and
- our use of cookies and similar technologies.

This Privacy Policy applies in addition to the terms and conditions of our Site.

2. Consent

By using our Site or voluntarily providing personal information to us, you acknowledge the practices described in this Privacy Policy. Where consent is required by law, we will seek it as appropriate.

3. Personal Information We May Collect

Depending on how you interact with us, we may collect information you provide through our website, quote requests, orders, enquiries or other communications, such as your name, contact details, delivery or billing details, order information and the contents of your enquiry. We may also receive technical or usage information through cookies and website analytics.

4. How We Use Personal Information

Information collected through our Site will be used only for purposes connected with our business and the purposes disclosed at the point of collection. These may include responding to enquiries, preparing quotes, processing and fulfilling orders, arranging delivery or collection, providing customer service, maintaining business records, improving our Site and services, and sending updates or marketing communications where permitted.

5. Who We Share Personal Information With

We may provide personal information to employees, contractors or service providers who reasonably need it to perform their duties or provide services connected with our business. We do not sell personal information.

We may also disclose personal information where:

- required or authorised by law;
- required for legal proceedings;
- reasonably necessary to establish, exercise or protect our legal rights; or
- required in connection with a proposed or completed sale, transfer or restructuring of the business.

If you follow a link from our Site to another website, that third-party website has its own privacy practices and we are not responsible for its privacy policy or handling of information.

6. How Long We Keep Personal Information

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, to maintain appropriate business and transaction records, and to meet applicable legal, accounting or regulatory requirements. When information is no longer required, we will take reasonable steps to delete, destroy or de-identify it where appropriate.

7. How We Protect Personal Information

Our website is hosted using GoDaddy services. We take reasonable precautions designed to protect personal information from misuse, interference, loss and unauthorised access, modification or disclosure. However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

8. Children

We do not knowingly collect or use personal information from children under 16 years of age. If we become aware that such information has been provided to us, we will take reasonable steps to delete it. A parent or guardian may contact us if they believe a child has provided personal information.

9. Access, Correction and Privacy Enquiries

You may contact us if you would like to ask whether we hold personal information about you, request access to or correction of that information, raise a concern about how it has been handled, or request deletion where applicable. We may need to verify your identity before acting on a request.

10. Marketing and Opt-Out

If you have subscribed to email updates or marketing communications, you may opt out at any time by using the unsubscribe option included in the communication or by contacting us. Transactional or service communications relating to an order or enquiry may still be sent where necessary.

11. Cookie Policy

A cookie is a small file stored on a user's device by a website. Cookies may be used to remember selections, understand how visitors use the Site and support relevant website functionality. You can adjust your browser settings to restrict or disable cookies, although doing so may affect parts of your experience on the Site.

Our Site may use:

- Functional cookies - to remember selections and preferences;
- Analytical cookies - to help us understand Site usage and improve design and functionality; and
- Targeting or advertising cookies - where enabled, to understand usage and preferences and support more relevant content or advertising.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our practices, website or legal requirements. When we update it, we will revise the "Effective date" shown above. We recommend reviewing this page periodically.

13. Contact Information

If you have questions, concerns, requests or complaints about this Privacy Policy or the way we handle personal information, please contact RevoDeck:

Phone	1300 657 299
Email	info@firstclassdecking.com.au
Website	RevoDeck.com.au