



COMPANY OVERVIEW

- Full Circle Communications, Inc. is a woman-owned, minority-owned firm that helps government agencies, engineering and construction companies, and other organizations effectively communicate with their citizens and customers, and create community specific strategies to enlighten, engage and educate stakeholders and customers. Full Circle was incorporated in 2003 in Atlanta, GA. We also opened an office in 2010 in Baton Rouge, LA.

CORE COMPETENCIES & DESCRIPTION OF SERVICES AND/OR PRODUCTS

- Core competencies – Community Engagement, PR, Staff Augmentation and training in the areas of: Water/Wastewater Infrastructure & Consent Decree Mandated Work, Environmental Justice, Solid Waste, Transportation and Municipal Services Administration
- Services include – Community Engagement, Project Management, Staff augmentation, Comprehensive Customer Service & Professional Development Training, Team-building Workshops/Meeting Facilitation, Urban Planning, Safety Inspection

MANAGEMENT PROFILES

- Heather Fatzinger is the President and CEO of Full Circle Communications. Heather has worked in the Communications and Project Management fields for over 18 years. She holds a BA in Psychology from Spelman College and an MS in Non-Profit Management/ Human Services Administration from Spertus College. She is a certified public speaker and a trained executive life coach with the Tony Robbins organization.
- Lalla Wilson, Community Engagement Manager, has over 25 years of corporate experience in communications, marketing, customer relationship management, project management and executive training and development. She holds a B. S. Degree in Business with a focus in management.
- Patrick Michaels Patrick is an urban planning, landscape architecture and stakeholder communications specialist. During his time at the Louisiana Coastal Sustainability Studio (CCS), Patrick completed a Science Communication Fellowship with Louisiana Sea Grant's LaDIA Program.

PROJECT EXPERIENCE/REFERENCES

- Clients: Some of our clients include CH2M Hill, Parsons, MWH Global, City of Atlanta, Baton Rouge City Parish, Ayres Associates, EDT, DeKalb County, Ascension Parish, and Brown and Caldwell. Please see website for other 20 clients.
- Projects: Clean Water Atlanta, Baton Rouge SSO Program, DeKalb County Polebridge-Snapfinger Plant Expansion. See other 30 projects on website.

GDOT QUALIFICATIONS

- NAICS Codes: 541820: Public Relations Agencies; 541910 Marketing Research and Public Opinion Polling, GDOT Work Codes: NA, Area Class Codes– Region 3, GDOT Certified

LICENSE & CERTIFICATIONS

- City of Atlanta Business License, City of Atlanta, Fulton County, Clayton County, DeKalb County, Louisiana Dept. of Transportation and Development, Baton Rouge City Parish, Shreveport Fair Share Certified, Women's Business Enterprise National Council (WBENC), Small Entrepreneurship Certification – the Hudson Initiative, Sewerage and Water Board of New Orleans, Louisiana Minority Supplier Development Council

CAPACITY

- Fully insured for professional services and bondable

CONTACT

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