International System Strategies, Inc.

CAPABILITY STATEMENT

Corporate Office

2859 Paces Ferry Road,
Suite 870,
Atlanta, GA 30339

WWW.GoToISS.COM

Email: **sales@iss2.com**
Phone: **(770) 434-5017**
Toll Free No: **(800) 942-9039**

NAICS CODES:
541511, 541519, 541512, 518210

Certifications

- DBE CERTIFIED
- Georgia Minority Supplier Development Council
- Microsoft Partner Network
- PMP® Certification
- GDOT Georgia Department of Transportation

CORE COMPETENCIES

- Sole Authors of Process-based Case Management and reporting Software
  - Proven Use-Cases for Intake Call Centers
  - Legal Case Management
  - Customer Relationship Management (CRMS)
  - Issue/Internal Affairs Management and Reporting
  - Workflow Automation
- Configurable Software Solutions
- Custom worker training development
- IT Project Management as Prime and Subcontractors
- Staff Augmentation and Call Center Support

DIFFERENTIATORS

- ✓ 35+ years of proven corporate and government experience
- ✓ Sustained, long-term customers of 15+ years
- ✓ Agile. Proven. Upon Acceptance, We've Delivered the Solution ... No Matter!
- ✓ Rapid, Adaptable Software Solutions at Unmatched Value
- ✓ Innovative, Proof-of-concepts Approach
- ✓ Unparalleled Rapid Solutions Delivery with In-House Developed Library of Software Modules
- ✓ Extensive History of Critical Data Extractions, Cleansing, and Migrations

PAST PERFORMANCES

Company	Work Performed
AT&T	Staff Augmentations and Custom Worker Training Development for In-Class and Web Delivery
City of Atlanta Public Works IT Department Dept. of Aviation/Hartsfield Finance Department City Council	**Projects** -- custom development for Solid Waste Billing Systems and Field Survey for 160,000+ Parcel Records --City-wide Telecom study for Inventory and Cost Reductions --Spend Management Recording and Reporting custom web software development --Custom Development for Cross-Agency Fund Receipts Collection and ERP Integration --System Codification and Custom Algoriths Development of Legal Ordinances and Policy
Fulton County Board of Commissioners	Video Systems Integration and Event Management Staffing/Support; County-Wide Data Wiring and Cabling
Ken. S. Nugent, PC	Custom Development of Intake Call/Case Tracking System and Interfaces; AI-interfaced Mobile App Development for Field and Customer Data Capture
Cisco	Custom Worker Training Development and Delivery
UMASS HealthAlliance Hospital	Project Management of Product Evaluation and Health Data Conversion Planning
Omega Psi Phi	Custom Development of Member Mgt System and Real-Time Payment Gateway Integrations; Development of Mobile App for Field-based Capture and Reporting of Volunteer Tasks
Atlanta Life Insurance Co	Custom Workflow Automation Development and Disaster Recovery Policy Development
Heil Trailer International	Custom Order Entry Solution for Trailers Configurable According to State DOT Weight Specifications
GA Department of Admin. Services (DOAS)	Custom Worker Training Development and Delivery