



Nissi Group, Inc  
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NAICS: 541618, 541613, 541910, 561720  
**ACDBE Certified (MDOT, MWAA)**

Nissi Group, Inc (NGI) was established in 2005 as a small business responsible for providing management, consulting, monitoring, and support services. Our customers value NGI's responsiveness and our attentiveness to excellent customer service

### Customers

- Transdev
- ExecuCar – BWI
- MV Transportation
- River Valley Metro
- Winston-Salem Transit Authority
- RTA of Central Maryland
- Transit Resource Center
- Charleston Area Transit Authority

### Certifications

- **Disadvantage Business Enterprise:** MDOT, GDOT, FDOT, TDOT, TxDOT, PGCG
- **Airport Concession Disadvantage Business Enterprise:** MDOT, MWAA, SCDOT
- **Minority Business Enterprise:** GDOT, MDOT

### Support Staff

NGI's keys to success are: reliability, excellent listening skills, and outstanding customer service. These qualities are a necessity for ensuring the customers' needs are met.

- Call Center
- Guest Services
- Curbside
- HR & Administrative
- Supervisory
- Dispatch

### Transit Management

With over 30 years in transit management, there is no aspect our company has not experienced.

- Operations
- Proposal Development
- Interim Management
- Budget Development
- Project Management

### Other Services

There is no better way to provide excellent customer satisfaction than directly asking the customer.

- Facility Management
- Mystery Services
- Service Evaluations
- Information Technology
- Surveys
- NTD Data Services
- Vehicle Inspections
- BLI

Nissi Group, Inc is a national independent management, consulting, and support services firm that focuses on the issues and needs of our customers. NGI's strength is built upon the experience of its owners and employees. The depth of our experience in the public/private sector and the background of our professional staff enables NGI to apply the proper combination of skills and expertise for each client engagement.

***Nissi Group, Inc. is taking it to the field. Delivering Solutions to You!***