



# Champion Lakes Residents Association: Action Plan 2020-2022

# ACKNOWLEDGEMENT OF COUNTRY



Champion Lakes Estate is Noongar country. The Champion Lakes Residents Association acknowledges the Whadjuk Noongar people as the traditional custodians of the area. The region is a significant meeting place to the Whadjuk Noongar and surrounding Aboriginal Nations who have gathered here for thousands of years.

The Champion Lakes Residents Association acknowledges and respects the Aboriginal and Torres Strait Islander people, their continuing culture and the contribution they make to the life of this city and this region.



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# Introduction:

## Who We Are:

The Champion Lakes Residents Association, in partnership with the Champion Lakes Neighbourhood Watch Team have come together to form an organisation that will act on the shared values and visions of our community, protecting and improving the quality of our residents lives and creating a safe, caring and vibrant community where all people can thrive.

## About the Action Plan:

The Action Plan is dynamic and a practical list of '1' year actions to be undertaken in partnership with residents, businesses and government. The actions have been guided by a strong understanding of place, community consultation, guiding principles and vision for Champion Lakes Estate.

## Aims of the Action Plan are to:

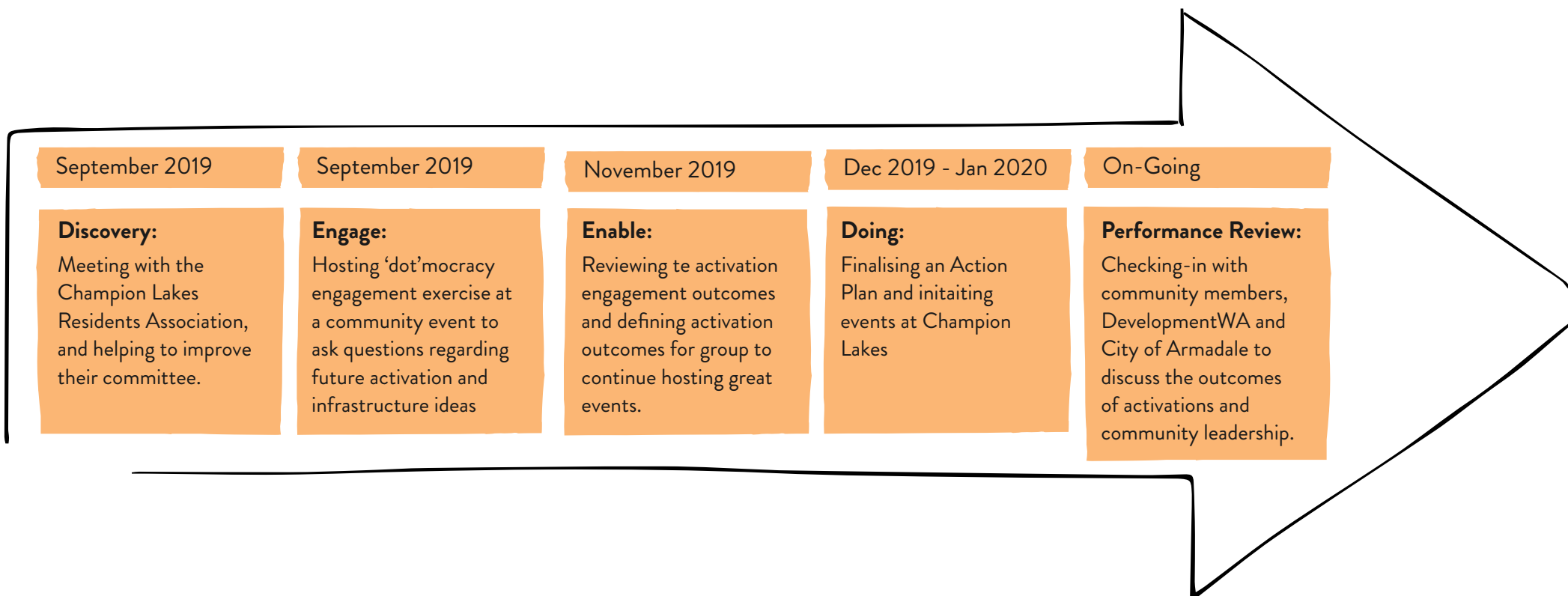
- Bringing together our diverse community
- Developing a healthy and active neighbourhood
- Promoting sustainability in the way we get things done
- Creating a culture of 'doing'
- Having heaps of fun!
- Working in partnership with Town Team Movement



# Our Action Plan Journey

Town Team Movement has been working with the Champion Lakes Residents Association to help with the following action plan process:

1. Support the capacity building of the group, including organisation management, committee structure and focusing on future actions.
2. Engage with the residents and identify community-led projects, which aim to create a more connected and vibrant residential estate.
3. Develop a Community Action Plan, with detailed activation project planning for the next few years.







# Engagement: Exploring Place Activation Values

The background community discussions and understanding of Champion Lakes led to the creation of four broad community-led activation themes, which were then explored with the community. These included:

**Enhancing Natural Spaces:** Residents love the natural feel of Champion Lakes and would love to retain this character in all new and improved public spaces.

**Active Spaces:** Engaging all residents and visitors with activities, which keep people active and enjoying Champion Lakes, especially teenagers who sometimes get restless because of a lack of sport facilities.

**Fun Meeting Spaces:** Place that are safe, host activities and connect all community members.

**Access & Inclusion:** Creating spaces that are accessible and consider people of all abilities to be healthy and active.

Questions our team asked the community using the 'dot'mocracy survey approach: How popular is each theme? How can these themes influence the design upgrades to Champion Lakes? What are your favourite elements of each theme?



# Engagement: 'Dot'Mocracy Design Board

Survey Boards: Participants were asked to prioritise their favourite community-led activation ideas to support enhancing the place values.

The exercise was facilitate at the Champion Lakes Community Picnic on Saturday, 21 September from 2pm - 5pm and included approx 150 residents and family members.



## ACTIVATION

What does community-led activation look like in Champion Lakes?

TELL US YOUR TOP 5!

### FAMILY LEARNING & SUPPORT



Community Cooking Classes



Play Group / Space

### RECREATION



Meditation



Sports Activities



Gardening Classes



Guest Speaker Talks



Active Fitness



Yoga and/or Tai Chi

### EVENTS



Movie Nights



Resident Picnic Sundowners or  
Coffee Catch-Ups

### ARTS & CULTURAL AWARENESS



Language Support



Community Art Projects



Community Events



Play Streets



Book Clubs



Photography Workshops

ARE WE MISSING ANYTHING?

# Engagement: 'Dot'Mocracy Results

Activation Idea	# of Votes	How we might make these ideas happen
Outdoor Exercise inc Yoga / Tai Chi / Meditation	56	Ask local instructors and organisations to support us
Movie Nights	47	We require significant grants to act on this.
Play Streets	28	Great idea, we probably need additional training before getting this started
Resident Picnics / Catch-Ups / Sundowners	18	Awesome, we can use the sales office / community building and open space near the bbq area
Community Cooking Classes	13	Ask residents if anyone wants to help with this
Community Events	10	Possibly a few key cultural events to bring our community together
Public Art	8	We could help DevelopmentWA and City of Armadale with advocacy and engagement
Gardening	3	Apply for plants and explore the best spaces for gardening
Book Club	3	Ask residents if anyone wants to help out with this
Language Support	2	Ask residents if anyone wants to help out with this
Photography Workshops	1	Possibly link to gardening and events

The results emphasise the most popular votes from the community of all events put forward as part of the engagement. These ideas are to be put forward to the CLRA 'doing' community members to consider for implementation.





# 'Dot'Mocracy Findings Review

The following findings were made evident as a result of the 'dot'mocracy event survey:

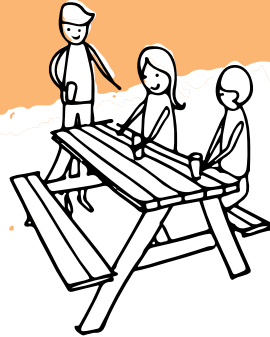
- A majority of participants are most interested in some form of organised exercise activity, such as yoga, tai chi, group fitness classes and/or meditation.
- Movie nights were nearly equally popular, and mostly chosen by kids and younger people.
- Play Streets were also really popular, again mostly with kids.
- Community activities such as sundowners, gardening classes, book clubs, art classes and speaker talks are really practical ideas and really excited a lot of the committee 'doers'.



# OUTCOMES: THE MISSION

Building community, including everyone, making positive change.

## THE VISION



- **Inclusion:** To cater for the diverse contributions that people make and to be sensitive to their individual needs.
- **Vibrancy:** To come together in a fun, stimulating and positive group environment to share information, knowledge, skills and life experience.
- **Innovation:** To think outside the box and put into practice processes that are forward thinking, creative and meaningful.
- **Sustainability:** To make decisions and set directions that positively impact on the community long term and can be sustained into the future.

# THE VALUES

- **We value integrity:** We build social connections and networks that are based on trust, respect and reciprocal interaction.
- **We value flexibility:** We think flexibly and embrace change.
- **We value good communication:** We form alliances, collaborate and work with individuals, groups, other agencies, government and businesses by practising clear and two way communication.
- **We value learning:** We work to build and support the personal skills, knowledge, abilities and resilience of people in our neighbourhoods.
- **We value equity:** We strive to make accessible to individuals, groups and the community meaningful opportunities, programs, activities and services that promote a fairer distribution of economic resources and power between people.



# THE KEY PRIORITIES

- **Providing governance and leadership:** We will continue to sustain and support strong centres and houses that represent our diverse communities.
- **Understanding our community:** We will connect with our communities and empower them to connect with each other.
- **Working in partnerships:** We will seek ways to work cooperatively with others towards strong communication, mutual understandings and shared visions.
- **Delivering innovative services:** We will plan, deliver and evaluate a broad range of accessible, affordable and high quality programs and services.





# YEAR 1 QUICK WIN ACTIONS - COMMUNITY-LED PROJECTS

#	Action	Description	When	Where / How
<b>Inclusion:</b> <i>To cater for the diverse contributions that people make and to be sensitive to their individual needs.</i>				
1	Updated Resident Survey	Get a snapshot of what Champion Lakes Residents think about their estate, and how we can all work together to achieve an even more inclusive community, post 2020.	2020	Online
2	Website	Build a website for our entire community to stay to date with what's going on and who we are.	2020	Online (work in partnership with Murdoch University)
3	Creative Vision for Community Hub	How can we get a permanent community hub and how do we keep it activated for the community on a regular basis? Develop a creative vision for the future of our community hub and work with government stakeholders to make it happen over the next few years.	2020-2022	Community Hub
4	Build our Community Assets	Develop an understanding of the future community assets we need for our group moving forward and start applying for grants to purchase the items. I.e. Projector, furniture, events equipment, etc	2020-2021	Discuss at upcoming meetings
5	Develop New Community Relationships	Continue to create stronger relationships with other community organisations in the area and talk about how you can help each out to create even better places!	On-Going	
<b>Vibrancy:</b> <i>To come together in a fun, stimulating and positive group environment to share information, knowledge, skills and life experience.</i>				
6	Meditative Mornings	Partner with the Buddhist Association and organise regular meditation mornings for local residents.	March - June 2020 Trial (on-going if successful)	Community Hub and/or Public Spaces
7	Monthly Community Sundowners	Open the community hub and invite the community for a local sundowner on the last Friday of each month. This is a great opportunity to meet new neighbours, chat about future projects and share some nibbles with mates.	Last Friday of Each Month	Community Hub
8	Christmas in July Long Table Lunch	Organise an events sub-committee and host the first annual 'Champion Lakes Christmas in July Long Table' Lunch Event. Invite all residents to attend. Apply for grant funding or charge a fee to reserve a spot at the table.	July 2020 (consider continuing each year)	Community Hub and/or Public Spaces
9	Harmony Day Event	Celebrate the cultural diversity of Champion Lakes with a free community 'Harmony Day' Public Event. Include kids activities, food, music and a fun attitude.	March - May 2020 (consider continuing each year)	Barbeque Area Public Space
10	Advocate for an Outdoor Movie Night	Ask the City of Armadale or one of the developer partners if they would like to host an annual movie night in Champion Lakes. The town team can assist with marketing within the estate.	Oct 2020	Open Space

11	Support Engagement of Outdoor Gym Equipment	Work with DevelopmentWA to positively support the engagement and inclusion of new outdoor gym equipment within the estate.	February-March 2020	
<b>Sustainability:</b> <i>To make decisions and set directions that positively impact on the community long term and can be sustained into the future.</i>				
12	Environment Talks & Janes Walks	Organise presentations and talks by leading environmental professionals with relevance to Champion Lakes. Document any learnings and how they can be applied to improving the local flora and fauna. Consider educational walks / Janes Walks around the lake for a more interactive experience.	On-Going	Community Hub
13	Tree Planting Days	Create an environment sub-committee and continue working with LandCare, local government and Men of the Trees to organise Tree Planting Days to enliven street verges and public spaces within the estate.	May 2020 - Dec 2020 (consider continuing next year)	Street Verges and Public Spaces
14	List of Flora & Fauna in Lake	Spend the next year (and beyond) learning about the local natural environment. Take your time and create a list of flora and fauna local to the area.	2020-2021	Natural Areas
15	Interpretive Signage	Create a plan for developing Interpretive signage for the local area and lake. Apply for funding and start implementing signage around the lake. Consider creating a self-guided environmental walking tour.	2021-2022	
16	Photography Competition	Organise a photography competition targeting images of the local landscapes, flora and faunas. Include a 'Collective' Exhibition of works, awards night and prizes from local artists. Liaise with Cockburn Conversation for advice to organise the event.	Aug - Oct 2020 (consider continuing each year)	Community Hub and Natural Areas
<b>Innovation:</b> <i>To think outside the box and put into practice processes that are forward thinking, creative and meaningful.</i>				
17	Building a Place Vision with Developer Stakeholders	Continue to work in positive partnerships with surrounding developers and landowners. Be a next level community leader and organise bi-annual stakeholder meetings with all development and government partners to discuss how to create solution-based ideas to overcoming the layers of governance and continue making things happen as a great big awesome team.	2020-2022	Community Hub
18	Advocating for high-quality future development	Continue working in positive partnership with Yolk Property group to advocate for high quality development and new community assets	2020-2022	



# MEDIUM-TERM FUTURE PLANNING MODEL 2019 - 2022

## Key priorities and goals over the next four years.

1. Enhance the sustainability of what we have done and will be doing.
2. Provide strong and responsible leadership
3. Implement efficient processes and practices
4. Increase levels of partnership between our major Stakeholders.
5. Promote our Community centre and other positive aspects within the community
6. Make our community a safer place.
7. Build upon our “Cultural Bridge” initiatives.
8. Increase communication, awareness and participation within our community.
9. Achieve growth in our available asset base.





STRATEGIES	ACTIONS	RESPONSIBILITIES
1. Enhance the sustainability of what we have done and will be doing.	<ul style="list-style-type: none"> <li>Secure and maintain outside funding and support, write grant submissions as required.</li> <li>Seek appropriate opportunities for joint training and professional development for committee members that will enhance our competitiveness.</li> <li>Establish Memorandums of Understanding and financial agreements with our major stakeholders such as Council, Venues West, Landcorp Yolk property etc.</li> <li>Encourage the formulation of business plans.</li> </ul>	<ul style="list-style-type: none"> <li>Grants sub committee</li> <li>Community Centre team</li> <li>Partnerships and Future developments teams</li> </ul>
2. Provide strong and responsible leadership	<ul style="list-style-type: none"> <li>Increase Council advocacy at local, state and federal government levels. Become well known as a positive, intelligent group individuals working tightly together.</li> <li>Provide efficient access to Council services and pathways for referrals and services, help our residents answer the questions they have and resolve issues earlier than later.</li> <li>Consult, respect, listen and act.</li> </ul>	<ul style="list-style-type: none"> <li>All committee members, but the President and Vice President in particular.</li> </ul>
3. Implement efficient processes and practices	<ul style="list-style-type: none"> <li>Develop a neighbourhood standards policy. Establish clear policy guidelines to funding, parking, verges, public open spaces, lighting, waterways etc.</li> <li>What will we accept and what we won't!</li> <li>Have a clear action path that is predetermined and relevant to each area. E.g.; If a particular block of land has become a fire hazard and a breeding ground for vermin etc. the standard within the Flora subcommittee would say that the situation was not acceptable and take up action with the appropriate authority with pre-existing support from the greater committee.</li> </ul>	<ul style="list-style-type: none"> <li>Initially general committee then divided between the relevant sub committees for implementation and management.</li> </ul>
4. Increase levels of partnership between our major Stakeholders.	<ul style="list-style-type: none"> <li>Identify appropriate Stakeholder programs or events and services where partnerships will strengthen our Community.</li> <li>Seek opportunities for planning and annual joint projects</li> <li>Promote and maintain Stakeholder staff member relationships.</li> <li>Conduct regular information exchange and invite them to our events.</li> </ul>	<ul style="list-style-type: none"> <li>All Committee members.</li> </ul>
5. Promote our Community and other positive aspects within the community	<ul style="list-style-type: none"> <li>Update our CLRA and NHW Facebook pages regularly. Explore the potential of a dedicated website and promotional material regularly updated. Quality control and security is paramount.</li> <li>Feature course and activity guides for our community centre.</li> <li>Install and maintain an informative noticeboard and signage regime in prominent positions within the estate.</li> <li>Write media releases on activities and events when required. Hand delivery, post, email, Facebook etc.</li> </ul>	<ul style="list-style-type: none"> <li>Facebook administrators.</li> <li>Future Development Team</li> <li>Community Centre Team</li> </ul>

6. Make our community a safer place.	<ul style="list-style-type: none"> <li>• Adopt the general principles of NHW, encourage membership and volunteering within the community. Offer training in specific roles and interaction with other communities. Build a strong respect and rapport with Police. Embrace new technologies and make more efficient use of available ones</li> </ul>	<ul style="list-style-type: none"> <li>• Neighbourhood Watch Team and all committee members.</li> </ul>
7. Build upon our “Cultural Bridge” initiatives.	<ul style="list-style-type: none"> <li>• Actively engage and support all cultures present within Champion Lakes with a view to greater understanding and strengthening individual bonds.</li> </ul>	<ul style="list-style-type: none"> <li>• Culture Club and all Committee members.</li> </ul>
8. Increase communication, awareness and participation within our community	<ul style="list-style-type: none"> <li>• When community groups are more closely involved in a communication strategy, it helps them take ownership of the initiative of development, rather than seeing themselves as beneficiaries of development.</li> <li>• All methods of communication that are available to us should be supported and taken advantage of.</li> </ul>	<ul style="list-style-type: none"> <li>• Facebook administrators.</li> <li>• Future Development Team</li> <li>• Community Centre Team</li> </ul>
9. Promote access to Community centre facilities	<ul style="list-style-type: none"> <li>• Support other community organisations by providing resources, such as skills, technology, information and use of facilities.</li> <li>• Maintain a fair and equitable booking system.</li> </ul>	<ul style="list-style-type: none"> <li>• Community Centre Team</li> </ul>
10. Assess the effectiveness of our service	<ul style="list-style-type: none"> <li>• Evaluate the level of community satisfaction with services offered by using satisfaction surveys etc. Have public forums regularly.</li> <li>• Collect data around the effectiveness of programs and activities as they are completed.</li> </ul>	<ul style="list-style-type: none"> <li>• All Committee members.</li> </ul>
11. Achieve sustained targeted growth in our available asset base.	<ul style="list-style-type: none"> <li>• Evaluate the broader needs and logistics of our community and develop assets that reflect the path we are going down. Fundraising without a goal is shallow and hard to get support for. We could formulate a list of wants and needs that are prioritised in balance to achieve sustainable and enjoyable growth.</li> <li>• Eg; Insurance premiums are a priority, electric power across the road from the centre would be nice and it's something we should advocate for, but hiring a generator will get the event going just the same.</li> <li>• Children's play equipment is cheap but generates a wealth of participation for whole families and is therefore great value and positive growth reflecting our values and therefore, arguably an achievable priority.</li> </ul>	<ul style="list-style-type: none"> <li>• All Committee members.</li> </ul>

# Do you have an idea for a new action?

*Something missing in the action plan? Or do you have a new idea to get involved? We welcome all on-going feedback, new opportunities to test ideas and building capacity within our community.*

## ACTION

What are you going to do?

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## WHEN

When will you act?

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## HOW

How are you going to realise your action?

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## PARTNERS

Who do you need to help you?

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## COST

How much do you think it will cost?

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**LET US KNOW YOUR GREAT  
IDEA & MAKE IT HAPPEN!!**



# More about Town Teams

Town Teams are a model where businesses, residents, community groups and local governments work collaboratively to create great places.

We encourage citizens to be engaged and active in their community, help activate town centres and suburbs and assist communities to be resilient and independent.

We champion an entrepreneurial ‘do it yourself’ attitude, within the parameters of a community-focussed place vision. We believe this is the most sustainable and resilient model for the long-term success of places.



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# The Town Team Charter

## What is the Town Team Charter?

The charter is a shared story of what Town Teams are and how they are expected to act. It's a summary of the 'Town Team Way'. The movement is bigger than all of us!

## The Vision

This is a positive movement of action focussed on creating connected, resilient communities and better places.

Town Teams are proactive, non-profit organisations that include businesses, landowners, residents and others working collaboratively with their local government (or equivalent) to improve their local place or area. The Town Team approach is innovative, creative and fun!

"The imagination, the sweat, the enthusiasm, and the efforts of its people are the greatest resource that any place has".

Marcus Westbury in *Creating Cities*

## The Guiding Principles

### 1. Positive

Town Teams are positive influences in their community and lead by example. They foster a can-do culture and build beneficial relationships wherever possible.

### 2. Proactive

Town Teams are action-focussed and take some responsibility for improving their community and place. They help deliver actions, events or projects. They don't wait for governments or "somebody else" to do "something".

### 3. Apolitical and Independent

This approach is beyond politics. Town Teams do not advocate for or align with political parties or candidates. They are independent from governments, but work closely and constructively with them. They work for the benefit of their communities, not for individual or factional advancement.

### 4. Inclusive

Town Teams are open and inclusive to all, including people who live, work, run a business, own property or visit their area. They celebrate diversity.

### 5. Resilient and Sustainable

Town Teams help to create resilient, connected and sustainable places for current and future generations. This includes environmental, social, economic and governance components of resilience and sustainability.

They also help create healthy and vibrant 'places for people'.

### 6. Integrity, Honesty and Respect

Town Teams and their members operate with integrity, honesty and respect at all times.

