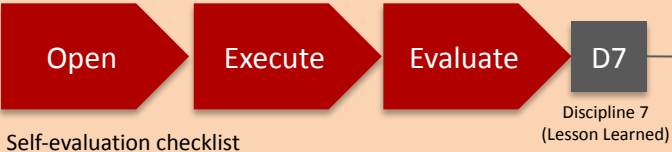


IMPROVEMENT OPPORTUNITIES

LESSONS LEARNED

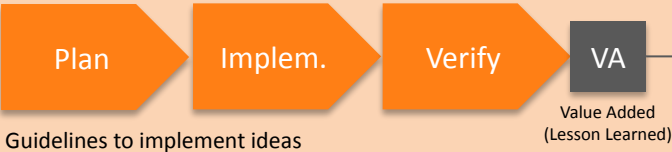
CORRECTIVE – 8D Quality and Delivery Customer Claims



PREVENTATIVE – Audit Program Maturity



INNOVATIVE – Quality, Cost, Delivery, Motivation, Safety

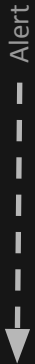


Max 30 days

LEARNING ORGANIZATION

Max 30 days

Max 30 days



REUSE

MANAGEMENT
compliance

PROJECT
development

PRODUCT
design

PROCESS
design

NORMS
update

STANDARDS