Plant Sales Terms & Conditions

These Terms & Conditions govern individual plant sales from Perry’s Plants. By completing a purchase, the Client agrees to these Terms & Conditions.

# 1) Returns & Refunds

The Client must notify Perry’s Plants within seventy-two (72) hours of delivery to request a return. Acceptable reasons for returns include:
- Plant damaged upon delivery,
- Wrong product received, or
- Plant showing signs of illness or pests within 72 hours of receipt.

To initiate a return, the Client must email charley@perrysplants.com with the subject line “Plant Return,” including a photo of the plant, the reason for return, and contact information. Perry’s Plants will respond within 72 hours to schedule pickup.

Refunds will be processed within 7–10 business days after pickup and inspection of the returned plant.

# 2) Client Responsibilities

After purchase, all responsibility for the plant transfers to the Client. Perry’s Plants is not responsible for plant decline caused by repotting, relocation, improper care, or environmental conditions outside its control.

Perry’s Plants recommends leaving the plant in its grow pot as long as possible and following the care guide provided with the plant.

# 3) Limitations & Liability

Perry’s Plants is not liable for plant loss or damage caused by:
- Improper watering, pruning, or fertilization by the Client,
- Relocation to unsuitable environments (lighting, temperature, humidity),
- Exposure to pets, children, or household hazards,
- Acts of God (weather, power outages, etc.).

The Client agrees to indemnify and hold Perry’s Plants harmless from claims or damages arising after the point of sale. Perry’s Plants’ total liability is strictly limited to the original purchase price of the plant.

# 4) Acceptance

Completion of a purchase from Perry’s Plants constitutes acceptance of these Terms & Conditions.