**Terms and Conditions Plant Sales**

**Individual Plant Sales**

Perry's Plants must be notified within 72 hours of delivery for any returns. Acceptable reasons for returns include, damaged upon delivery, wrong product, or the plant showing signs of illness/pests within 72 hours of receiving it. The plant must be unharmed with no damaged foliage or damage to the roots.

To initiate a return, email charley@perrysplants.com with the subject line "Plant Return". Include a photo of the plant, the reason for the return, and your contact information. Perry's Plants will respond within 72 hours to schedule a plant pick up.

After the plant is picked up, Perry's Plants will initiate the refund process. Please allow 7-10 business days for the refund to be processed.

It is important to note that after the client purchases a plant from Perry's Plants, all responsibility for the plant transfers to the client. Repotting and changing environments can potentially disrupt the well-being of any plant. Perry's Plants recommends leaving the plant in the grow pot for as long as possible and referring to the care guide received with the plant for proper care instructions.