

Branford River Paddlesports Rental/Cancellation Policy

Rental Policy

All renters must sign and rental / waiver agreement. All renters must wear a life jacket at all times while on the water. Stand Up Paddle boarders must wear the leash at all times will on the water. Water shoes are recommended.

Renters must be 18 and over. Anyone under the age 18 must have a parent or guardian present with them on the water and sign the waiver. Renters must know how to swim, the Branford River is a fast moving body of water paddlers must use caution at all times. Renters must stay out of the boat channel which is in the middle of the water way. Paddlers must stay to their right of the channel going out and returning to dock and be aware of your surroundings at all times.

Renters must be ready to go out on the water at the booked reservation time. We are not responsible for late departures due to customers being unprepared. Customers are charged from start of reservation time. Cost for late returns after 15 minutes ½ hour charge. Renters are responsible for any lost or damages to the equipment. BRP is not responsible for any lost/damaged personal items taken out on the water. We suggest you leave personal items in your vehicle. Refunds are not made once renters have left the dock due to weather conditions. Instructors will guide you how to navigate current weather conditions so that you enjoy a safe and fun paddle. Note: Bridges are very dangerous all paddlers must stay clear to avoid them.

Cancellations

Reservations must be cancelled 24 hours prior to booking.

Reservations cancelled or no show or call the day of will be charged for the cost of the booking and will be able to use as a credit for future services.

Branford River Paddlesports has the right to cancel any reservation due to inclement weather conditions.