

We're hiring full-time Bilingual Customer Service Consultants to join our Rogers Ignite team as of June 29th. In this role, you will be supporting customers with their Ignite products and services.

As we strive to create more structure and continuity in our lives, and with advanced technology, we are excited to announce that we are recruiting for these roles in the Northern New Brunswick area, Working From Home!

Eligibility Criteria:

- You are able to consistently meet or exceed performance expectations, are self sufficient and able to work remotely
- You have a private, designated workspace free from noise and distractions
- You live in an area that has reliable internet
- You are able to travel to our Beresford location (1247 rue Principale) for monthly culture days, training and team meetings when offices reopen

You are:

Empathetic – You are someone who is able to show understanding and relate to the customer

Outgoing – You are someone who is friendly and approachable

Patient – You are someone who regardless of situation is able to support the customer in a tactful and effective manner

Genuine – You are someone who is authentic in your interaction with customers

You get to:

- Connect with Canadians from coast-to-coast
- Dig into issues of all shapes and sizes
- Promote and recommend the latest products and services to customers
- Make customers lives easier by providing them with value-add services

You should have:

- A flexible schedule
- An ability to navigate multiple computer systems
- An ability to think on your feet and deliver your message in a concise manner
- Expert communication and listening skills
- As part of the recruitment process, candidates will be required to provide consent for and successfully pass a criminal background check.

Wondering what it takes to join our team? You can apply via this link: <https://bit.ly/2SDawC8>

