

LIBRARY ASSISTANCE

The Information Desk can assist you with the following:

- Basic Computer Use
- Internet Browsing
- Email
- Microsoft Word
- Basic Smartphone Use
- Library Resources
 - Ohio Digital Library
 - Libby
 - Kanopy

Limitations on Assistance

We cannot:

- Operate or set-up your device
- Enter passwords or credit card information for you
- Repair equipment, fix errors, and/or viruses, or install software onto your device
- Recover your personal passwords (exception-Libby)

Tech Support in Findlay

- Please see the Information Desk for a referral handout to local businesses that can help assist you with your technical support needs.

FOR MORE INFORMATION PLEASE CONTACT US:

Information Desk Findlay-Hancock County Public Library

206 Broadway
Findlay, Ohio 45840
419-422-1712, Option 2
findlaylibrary.org

HOURS

Monday - Thursday

9 AM - 8 PM

Friday & Saturday

9 AM - 5 PM

Sunday

1 PM - 5 PM

Updated 9/26/25

TECHNOLOGY ASSISTANCE



FINDLAY - HANCOCK COUNTY
PUBLIC LIBRARY
EXPLORE, DISCOVER, CONNECT

SELF-DIRECTED ONLINE LEARNING

Self-directed online learning allows you to work at your own pace and focus on the skills you want to learn. The following list of resources provides learning opportunities through courses, tutorials, and online videos to help you improve your technology skills. No computer at home? No problem! The library has 17 public computers available for you to use.

Digital Learn

Visit digitallearn.org to get started with these free online courses.

If you are new to computers, haven't used them for a while, are a little unsure and uncomfortable, or just need a bit of a refresher, Digital Learn has the tools to help you tackle technology at your own pace and gain the confidence you need to succeed.

- Computer Basics
- Connecting with Others
- Being Safe Online
- Job Skills
- Being Productive
- Mobile Devices and much more!

Typing Club

Visit typingclub.com to learn and/or improve your typing skills for free. All you need to get started is a keyboard and a web browser.

Northstar Digital Literacy

Visit digitalliteracyassessment.org to get started with these self-directed, online, interactive courses. Developed to support job seekers gain the digital literacy skills required to succeed in today's society. Courses available for free with your FHCPL library card. Location Code: ED46

- Essential Computer Skills
- Essential Software Skills
- Using Technology in Daily Life

Tech Life Unity

Visit techlifeunity.com to access online technology tutorials.

Tech Life Unity is a free-to-use educational website that teaches technology users of all ages and skill levels how to use technology.

- Tech Basics
- Internet Basics
- Online Safety & Privacy
- iPhone & Android Basics
- Social Media
- Online Shopping and much more!

GCF Global

Visit edu.gcfglobal.org to access free, online tutorials. Intimidated by computers? New to email or the web? Want to stay safe online or understand how your operating system works? GCF Global can help you learn essential skills needed live and work in the 21st century.

- Microsoft Office
- Email
- Internet Basics
- Windows & Mac OS and much more!

OWENS COMMUNITY COLLEGE

Owens Community College offers in-person and online technology courses for those wanting to learn the basics or improve their skills.

Fees apply

Work & Play-Learning for a Better Life

Current Class Offerings

- Adobe
- Computer Training
- Microsoft Office

Please contact Owens Community College for more information.

Findlay Campus
3200 Bright Road
Findlay, OH 45840
(567) 661-6000
owens.edu

Toledo Campus
30335 Oregon Road
Perrysburg, OH 43551
(567) 661-6000

