

# Tilbury Football Club

## Social Media Policy

Tilbury Football Club prides itself on being a diverse and inclusive club. Football is for everyone, and the club recognises the responsibilities that come with having a multi-cultural fan base. Social media is an important part of our engagement with our fans, and a commitment should be made to ensure it is a safe space.

Tilbury Football Club has a zero-tolerance policy on abuse and discrimination of any kind on our social media channels. It has no place in football, and anyone who participates in this behaviour is not welcome.

Our Social Media Community guide clearly defines what is acceptable in our online community and what behaviour will not be tolerated. We must all work together to create a safe, inclusive and respectful online environment for everyone.

Our Commitment which the club regularly monitors on our social media channels for discriminatory or hateful comments and messages, proactively dealing with those that contravene or breach our policy. This may include removing posts, blocking users and, in some instances, reporting cases to the relevant authorities.

Tilbury Football Club has a zero-tolerance policy on abuse and discrimination of any kind, including and not limited to:

- Racist
- Homophobic & Transphobic
- Sexist
- Discrimination towards people with disabilities or because of their religion or beliefs
- Hateful, abusive and offensive language
- Sexual harassment, obscene or lewd
- Incitement to violence or spread hate

Tilbury Football Club will proactively monitor our social media channels for any forms of abuse or discrimination. However, other users may find them first.

If you spot something that violates our policy, you can report this to the Clubs Welfare Officer (CWO). We would discourage engaging with any abusive posts. All reports will remain confidential and anonymous and will be managed by a dedicated team at the club. All reports will be fully investigated, with any decisions or actions taken remaining at the club's discretion.

### Reporting incidents to the Authorities

You can also report an incident to the police if you feel you have been a victim of crime online or have witnessed a crime online. Please contact Essex Police, by visiting Essex Police at [www.essex.police.uk](http://www.essex.police.uk)