

venuscommunications LLC

Artfully Executed Wireless

10650 Copper Lake Dr., Reno, NV 89521

Terms & Conditions of Sale

Prices: Pricing will remain valid through current calendar month, unless otherwise noted on a formal quotation. Shipping costs are subject to change at start of new month.

You agree to pay for any and all applicable sales, use and excise taxes that may be imposed on you, or Venus Communications, by any government entity as a result of sales to you at any point that the taxes may be assessed.

Delivery: Every effort is made to ensure on time delivery per quoted method. Any delay in shipment due to weather, manufacturer delay, insufficient or incorrect information, acts of God, or carrier delay is outside of our control. We will not be held liable for any loss of time, productivity, or any other financial loss due to late deliveries.

Please report any missing items or damaged deliveries immediately. Please note with carrier on bill of lading if there is any visible damage. Any concealed damage must be reported within 24 hours of delivery.

Returns: Most items may be returned at customer's expense within 30 days of ordering. Items must be preapproved for return, and need to be shipped back via a traceable means. Any restocking fee imposed by manufacturers or suppliers may apply. Items not eligible for return include cable or wire cut to length, any item custom tuned, or special order items.

Any returned item must be in new condition, and returned with original packaging and all included accessories and manuals.

Payments: All major credit cards are accepted at point of sale. Net 30 terms may be required if specifically listed on formal quotation. Net 30 terms must be approved prior to purchase, and could require additional documentation for credit approval.

Any invoices not paid in full within 30 days will incur a 1.5% interest charge per month.

Any returned checks or NSF's will incur a \$35 charge.

In the event we are required to hire a collection agency or attorney to enforce any of your obligations, you agree to pay all of Venus Communications LLC's expenses associated with such enforcement, including all collection, attorney, and litigation fees.

Warranty: Venus Communications will pass through any manufacturer warranty offered on all products sold. Terms of said warranties and timeframes are at the sole discretion of the manufacturer of said products. For specific warranty information about a product, please inquire prior to purchase. We will make every attempt to assist in any warranty claim after purchase, but make no guarantee of warranty directly, or accept any responsibility for issues arising from manufacturer claim.

Compliance: Products purchased from us may be restricted or prohibited from exporting, or have other regulations regarding resale in place. It is the purchaser's sole responsibility to be aware and comply with said regulations. Any restrictions are referenced by manufacturer. We are happy to provide any resources and information about said products upon request. Any requirements and compliance of restrictions are the responsibility of the purchaser and we cannot be held responsible for non-compliance for any reason.

General: Terms and conditions are subject to updating and change at any time. Any terms and conditions from purchaser that differ or contradict the terms listed above will be null and void. By sending a purchase order or verbally committing to placing an order with Venus Communications LLC, you are committing to, and agreeing to, the terms listed above.