



# APPOINTMENTS

All appointments are final and deposits are non-refundable. In the case that you need to reschedule your appointment, please reschedule within 24 Hours of your appointment. We do understand things may come up and we are here to acomodate you

## WALK-INS

Welcomed. Based on Availability

## TARDINESS

Please allow us a courtesy call at least an hour prior to your appointment. We allow a 15 minute grace period, with or without call. After 15 mins you will be charged \$20. After 30 minutes, with no call or show, your service will be canceled and charged in full.

## 100% GUARANTEE

If you are not 100% satisfied we ask that you let us know before you leave the salon or please contact us within 3 days. Any issues reported longer than 3 days from the original appointment date will not immediately be considered as a redo but will be assessed on a case by case basis.

**ABSOLUTELY !! NO REFUNDS.**

# GRATUITY

Gratuity is not included in the price of service or salon packages, Parties of 5 or more a 20% gratuity will be added to the final bill.

# MISC.

## Cell Phone Use

As a courtesy to others, please silence your cell phones and other devices. Do not use speaker phone, we ask for you to use headphones or text. Thank you.

## Salon Promotions

S&P Nail Bar specials cannot be used in combination with any other offer, promotions or third part gift certificates.

## Pets

Sorry, but by Georgia state law, no pets are allowed in a salon.

# CHILD POLICY

All children under 12 must be accompanied by an adult or chaperone 18Years or older.

We do not perform any nail enhancements on children under the age of 13, such as full sets, gelx, sns or any nail enhancements.

# CANCELLATION POLICY

Please provide at least 24 Hour notification if you need to cancel.

- No shows will be charged 100% of service amount. No Exceptions
- Appointments booked with service rendered in 24 hours, will not be able to reschedule appointment.
- All deposits are non-refundable and are allowed to be transferred to another service or deposit date.
- After 15 mins you will be charged \$20. After 30 minutes, with no call or show, your service will be canceled and charged in full
- Any past balances must be paid before booking new services.
- Please have proper State/Government Issue ID