

# Poor Weather Cancellation Policy

## Little Forest Equestrian

Little Forest Equestrian is an outdoor facility. We acknowledge that the weather is a limiting factor for outdoor activities. We try to keep our weather cancelations to a minimum. Any activity will be canceled if there are signs of lightning or sure chances of heavy rain. Texas weather is often unpredictable. The call to cancel a class will be made 4 hours in advance. Each customer will be reached out to individually.

If Little Forest needs to cancel a class due to the weather, we refund our customers in full if not able to reschedule.

# Customer Cancellation Policy

## Little Forest Equestrian

When a costumer wishes to cancel or amend a booking, they must notify us via email, text, or call. We will only refund you if given a 2 days' notice.

Cancellations or amendments of an online booked activity made after this time period will be charged in full with no credit or refund applicable.

Any day of-cancellations of riding lessons will be charged a \$25 cancellation fee.