

HELLERTOWN BOROUGH AUTHORITY – February 16, 2026

WARNING BOIL WATER BEFORE USING

As a result of a water main break on West Saucon Street, and subsequent partial loss of system pressure in the early afternoon of February 16, 2026, the HELLERTOWN BOROUGH AUTHORITY is issuing this precautionary BOIL WATER ADVISORY for customers who live on **West Saucon Street**.

While loss of pressure does not automatically mean that disease causing organisms are present in the water, it does mean that there is an increased risk of the presence of these organisms. These organisms can make you sick and are a particular concern for people with weakened immune systems. This advisory applies to customers in the West Saucon Street portion of the Authority system: generally between by Main and Front Street. It does not apply to other Hellertown customers in other sections of the water system.

What Should I Do? DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a rolling boil, let it boil for 1-3 minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth and preparing food until further notice. Boiling kills bacteria and other organisms that may be in the water. These organisms can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems. NOTE: Organisms in drinking water are not the only cause of the symptoms above. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

What happened? What is being done? A water main break occurred on West Saucon Street at approximately 1am on February 16, 2026. The repair of the break required that the water main feeding West Saucon Street be shut off. The resultant drop in system pressures may have reduced pressures in some areas of the system below safe operating levels, possibly allowing small amounts of groundwater to be drawn into the mains. After the repair, our crew will conduct a series of water quality tests over the next 2-3 days. As indicated above, we are evaluating all available information and conducting tests to confirm the extent of the possible contamination of the system. We will lift the advisory once we have positive confirmation that the water is safe to consume without boiling. We anticipate test results within the next 48-72 hours. For more information, please contact John Scully, HBA Executive Director, 610-838-8051 or check the Authority website at www.hellertownboroughauthority.org. Information can also be found on “The Hellertown Borough Authority” Facebook page. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791, the local Pennsylvania Department of Environmental Protection at 610-861- 2070. Links to both agencies can be found at the Authority’s website (above). Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand. This notice is being sent to you by The Hellertown Borough Authority. Public Water System ID#. 3480052 Date distributed: February 16, 2026.