



love at first bark  
Dog Grooming

### Client Information

Dog's Name: \_\_\_\_\_ Dog's Breed: \_\_\_\_\_

Dog's approximate weight: \_\_\_\_\_ Dog's Birthdate (or current age): \_\_\_\_\_

Pet Parent's Full Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Preferred Method of Contact: \_\_\_\_\_ Phone Call / Text Message / Email \_\_\_\_\_

Requested Booking Dates: \_\_\_\_\_

Emergency Contact #1: \_\_\_\_\_

Emergency Contact #2: \_\_\_\_\_

Can Love at First Bark post photos / videos of your pet on social media?: \_\_\_\_\_

### Vet and Health Information

Vet: \_\_\_\_\_

Vet address: \_\_\_\_\_

Vet Phone Number: \_\_\_\_\_

Additional Information:

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## More Details

Is your dog okay to go up and down a small set of stairs? Okay to go up and down a large set of stairs?  
(Not applicable if your dog is small enough to be safely carried):

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Is your dog aggressive around other dogs, people or children?

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Please describe any health issues or behavioural concerns:

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Please describe any dietary needs and allergies:

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Describe your dog's usual feeding schedule with detail (amount of food, time of day, supplements, etc):

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Describe your dog's sleeping preferences:

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How frequently does your dog need potty breaks:

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How much outdoor exercise does your dog need:

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How much physical contact does your dog need (example, does your dog need to be held all day to feel comfortable and happy?):

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Is your dog okay to be left alone for short periods (30-60 minutes at a time) and if so does your dog need to be in a kennel:

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Would you like to request any grooming services while your dog is with us? Example, bath, nail trim, haircut, ear cleaning, brush outs, etc.

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Additional Info:

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**Contract**

Health or Medical Problems and Senior Dogs:

Any dog requiring medical attention will be taken to their primary veterinarian or the closest emergency vet clinic. Charges will be at the owner's expense. Every effort will be taken to contact the owner or emergency contact prior to treatment. By signing this contract, you agree that any veterinary care expenses will be covered by the dog's owner.

We reserve the right to deny admittance to pets that lack proof of required vaccinations (rabies, Bordetella, and distemper), pets displaying signs of untreated or potentially contagious health conditions, and/or aggressive behaviour. We reserve the right to charge handling fees for excessively difficult or aggressive pets, requiring additional staff and/or additional time in order that we may deliver the proper care.

Entering or Leaving home and business:

Dogs that are too large to be carried safely must be healthy and confident enough to be able to go up and down a small set of stairs at the house entrance. I release Love at First Bark, it's owner operator, and any employees from any and all liability for damage, loss or injury that might be revealed, aggravated, caused, or worsened by navigating the stairs and entering/leaving the house.

Aggressive or Fearful Dogs:

The health and safety of your dog and our staff are the primary concerns of Love at First Bark. If your dog's caretaker feels his or her own safety, well-being or that of your dog is in jeopardy, a muzzle may be used or services refused / discontinued.

Cancellation Policy:

All boarding stays are booked with a maximum of 3 dogs in our care at a time to manage the quality of care and attention per dog. We understand that sometimes appointments need to be rescheduled, drop offs/pick ups rearranged. If this is needed, we reserve the right to deny your request depending on other bookings. Every effort will be made to accommodate whenever possible.

A non refundable 50% deposit is required at booking with the remaining amount due to be paid at drop off.

## Disclaimer and Signature

Hold Harmless Agreement:

By signing below, I agree to the above information and understand the potential risks associated with these services and all future services. I release Love at First Bark, it's owner operator, and any employees from any and all liability for damage, loss or injury that might be revealed, aggravated, caused, or worsened during your pet's stay.

By signing below, I agree to the following:

- my pet's vaccinations are up to date
- my pet has active flea and tick preventative
- I acknowledge that there is an inherent risk of illness or injury when dogs are outdoors or in a group situation, and nicks, scratches or other ailments are not unusual
- I acknowledge that pets are instinctual in nature and not always controllable even with the highest level of care is provided
- I acknowledge that emergencies regarding property damage (ie. Fire, gas leak, break-in, storm damage etc) are all possibilities and will be handled with your pet's best interest in mind as well as with updates to keep owners aware of the current situation
- I acknowledge that Love at First Bark, it's owner operator, and any employees are not responsible for injuries involving pre-existing or age-related conditions
- I acknowledge that I am responsible for any harm or damage caused by my pet while in our care

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

